

Peoria Area EMS System



Prehospital Care Manual

Revised April 2012

PEORIA AREA EMS SYSTEM
PREHOSPITAL CARE MANUAL

FOREWORD

The format of the Peoria Area EMS System (PAEMS System) Prehospital care manuals has changed several times throughout the history of the System. The initial protocol manual (June 1983) consisted of ALS field treatment protocols. Changes in IDPH rules and regulations resulted in the addition of ILS protocols (July 1990), BLS protocols (November 1992) and First Responder protocols (April 1998). In 1994 the PAEMS System Policy Manual was developed to address medical-legal issues and concerns and, in 1995, procedures were formatted into a Standard Operating Procedure Manual.

With the complexity of a tiered response system and with the growing demand that health care services are both effective and efficient, the format for providing medical direction and patient care guidelines changed again in 2002. The separate manuals outlining field treatment guidelines, policies and procedures were all combined into one manual, the *Prehospital Care Manual*. This manual has become the focal point for patient care for Peoria Area EMS System providers in the Prehospital setting.

In 2006, dramatic changes were made to the protocols to reflect changing national trends in an effort to provide optimal patient care. This current update reflects changes in AHA guidelines as well as some other evidence-based information (from local and national research) that dictates some needed changes to improve patient care.

The intent of this manual is to create a *team approach* to Prehospital care, resulting in optimum patient care that is both efficient and effective. The focus of this manual is on providing safe, well-planned care for the patients we serve as well as maintaining a safe environment for the Prehospital care provider. This manual is also meant to be used as a study guide and helpful reference when necessary.

All information contained herein is intended for use within the Peoria Area EMS System. No other system's protocols, policies, or procedures shall supersede the guidelines set forth in this manual or be utilized in place of this manual by a provider in the Peoria Area EMS System without the approval of the Peoria Area EMS System Medical Director.

PEORIA AREA EMS SYSTEM
PREHOSPITAL CARE MANUAL

From the EMS Medical Director

The mission of the Peoria Area EMS System is to deliver the highest quality health care that can be achieved with available resources. A uniform application of the protocols will ensure that competent and efficient care is provided to our patients. Our mission is accomplished by pursuing the goals of providing strong Prehospital education and training. The protocols will help resolve potential problems that may jeopardize the health and safety of the patient, prehospital healthcare provider or the community.

As your EMS Medical Director, I welcome your input and encourage your suggestions by promoting an “open door” atmosphere. The EMS Office is a resource to assist you in accomplishing the mission of providing emergency medical services to your community. Please do not hesitate to contact us if we may be of any assistance to you or your agency.

It is my sincere wish that your experience with and service to the Peoria Area EMS System is both enjoyable and rewarding for you.

Respectfully,

Cheryl Colbenson, DO
EMS Medical Director
Peoria Area EMS System

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Hospitals of the PAEMS System

Emergency Department

Resource Hospital

OSF Saint Francis Medical Center
530 Northeast Glen Oak Avenue
Peoria, Illinois 61637

MEDCOM 309-655-2564
Medical Control 309-655-6770
Emergency Department 309-655-2109
Regional Service 800-252-5433

Comprehensive Medical Center
EMS Medical Control
Level 1 Trauma Center
Pediatric and Neonatal Services
Disaster Medical Services

Associate Hospitals

Methodist Medical Center
221 Northeast Glen Oak Avenue
Peoria, Illinois 61636

Medical Center 309-672-5522
Emergency Department 309-672-5500

Comprehensive Medical Center
Level 2 Trauma Center

Proctor Hospital
5409 North Knoxville Avenue
Peoria, Illinois 61614

Hospital Services 309-691-1000
Emergency Department 309-691-1069

Hospital Services

Pekin Hospital
600 South 13th Street
Pekin, Illinois 61554

Hospital Services 309-347-1151
Emergency Department 309-353-0530

Hospital Services

Graham Hospital
210 West Walnut Avenue
Canton, Illinois 61520

Hospital Services

Hospital Services

Participating Hospital

Hopedale Medical Complex
107 Tremont Street
Hopedale, Illinois 61747

Hospital Services 309-449-3321
Emergency Department

Levels of Prehospital Care *EMS Services*

First Responder Services defines a preliminary level of prehospital emergency care as outlined in the First Responder National Curriculum of the National Highway Transportation Safety Administration and any modification to that curriculum specified in rules adopted by IDPH pursuant to the EMS Act. First Responder care includes: *CPR, AED services, monitoring vital signs, administration of oxygen and bleeding control.*

Basic Life Support (BLS) Services defines a level of prehospital and inter-hospital medical services as outlined in the Basic Life Support National Curriculum of the National Highway Transportation Safety Administration and any modification to that curriculum specified in rules adopted by IDPH pursuant to the EMS Act. BLS emergency and non-emergency care includes: *Basic airway management, CPR, AED services, control of shock & bleeding and splinting of fractures.* BLS services may be enhanced with the administration of System-approved medications and the KING LTS-D Airway.

Intermediate Life Support (ILS) Services defines a level of prehospital and inter-hospital medical services as outlined in the Intermediate Life Support National Curriculum of the National Highway Transportation Safety Administration and any modifications to that curriculum specified in rules adopted by IDPH pursuant to the EMS Act. ILS emergency and non-emergency care includes: *Basic life support care, intravenous fluid therapy, oral intubation, EKG interpretation, 12-lead acquisition, defibrillation procedures and administration of System-approved medications.*

Advanced Life Support (ALS) Services defines a level of prehospital and inter-hospital medical services as outlined in the Paramedic Life Support National Curriculum of the National Highway Transportation Safety Administration and any modifications to that curriculum specified in the EMS Act. ALS emergency and non-emergency care includes: *Basic and intermediate life support care, ACLS electrocardiography and resuscitation techniques, administration of medications, drugs & solutions, use of adjunctive medical devices, CPAP, chest decompression and intraosseous access.*

Levels of Prehospital Care *Prehospital Personnel*

1. A currently licensed FR-D, EMT-B, EMT-I, EMT-P or PHRN may perform emergency and non-emergency medical services as defined in the EMS Act and in accordance with his or her level of education, training and licensure. Prehospital personnel must uphold the standards of performance and conduct prescribed by the Department (IDPH) in rules adopted pursuant to the Act and the requirements of the EMS System in which he or she practices, as contained in the approved System Program Plan.
2. A person currently licensed as an EMT-B, EMT-I or EMT-P may only use their EMT license in prehospital/inter-hospital emergency care settings or non-emergency medical transport situations under the written directions of the EMS Medical Director.
3. **First Responder - Defibrillator (FR-D):** Provides care consistent with the definition of a First Responder service and within the context of Standing Medical Orders (SMOs) or Standard Operating Procedures (SOPs). First Responder care should be focused on assessing the situation and establishing initial care.

First Responders who provide medical care in the Peoria Area EMS System must be trained in the use of an AED and hold a *First Responder/Defibrillator (FR-D)* recognition card from the Illinois Department of Public Health (IDPH). Each agency is responsible for downloading a code summary and forwarding that information to the receiving hospital (along with the PCR).

4. **Emergency Medical Technician – Basic (EMT-B):** Provides care consistent with the definition of a BLS service and within the context of SMOs or SOPs. This may include interventions involving airway access/maintenance, ventilatory support, oxygen delivery, bleeding control, spinal immobilization and splinting isolated fractures.

EMT-B attention is directed at conducting a thorough patient assessment, providing appropriate care and preparing or providing patient transportation. In addition, EMT-Bs may assist the patient in self-administering prescribed Nitroglycerin (NTG), Proventil (Albuterol) or an Epi-Pen pending an ALS response. EMT-Bs who are System-certified and functioning with an approved B-Med agency may carry and administer various approved medications and the KING LTS-D Airway.

AEDs are required on BLS vehicles officially incorporated into the EMS System Plan. Each agency is responsible for downloading a code summary and forwarding that information to the receiving hospital (along with the PCR).

Levels of Prehospital Care *Prehospital Personnel*

5. **Emergency Medical Technician – Intermediate (EMT-I):** Provides care consistent with the definition of an ILS service and within the context of SMOs or SOPs. This may include all BLS skills, along with intravenous fluid therapy, oral intubation, EKG interpretation, 12-lead acquisition, defibrillation procedures and administration of System-approved medications. EMT-I attention is directed at conducting a thorough patient assessment, providing appropriate care and preparing or providing patient transportation.
6. **Emergency Medical Technician – Paramedic (EMT-P):** Provides care consistent with the definition of an ALS service and within the context of SMOs or SOPs. This includes all BLS and ILS skills, advanced EKG skills with prompt intervention using Advanced Cardiac Life Support (ACLS), administration of System-approved medications & IV solutions, proper use of System-approved adjunctive medical devices (*e.g.* CPAP) and performance of advanced medical procedures (*e.g.* needle chest decompression and intraosseous access). The patient’s condition and chief complaint determine the necessity and extent of ALS care rendered. Consideration should be given to the proximity of the receiving hospital. The EMT-P level may be enhanced to include selected critical care medications and skills for inter-facility transfers.
7. **Prehospital RN (PHRN):** The Illinois EMS Act (1995) defines a PHRN as “a registered professional nurse licensed under the Illinois Nursing Act of 1987 who has successfully completed supplemental education in accordance with rules adopted by the Department (IDPH) pursuant to the Act, and who is approved by an EMS Medical Director to practice within an EMS System as emergency medical services personnel for Prehospital and inter-hospital emergency care and non-emergency medical transports”.

NOTE: Prehospital personnel are required to provide copies of their IDPH license and all certifications to both the agency and the EMS System. A new copy must be submitted to the EMS Office and to any agency with whom the provider is currently functioning when the license or certification is renewed.

It is the agency’s responsibility to track expiration dates, to ensure that the appropriate documentation is in the agency personnel file and to ensure that copies have been provided to the EMS Office prior to the license or certification expiration. If the appropriate documents are not on file, the provider will not be allowed to function in the System.

Provider Responsibilities

Provider Status

Agency Responsibilities Policy

Listed below is a summary of the important responsibilities of the provider agencies that are in the Peoria Area EMS System. This list is based on the System manuals and IDPH rules and regulations. These responsibilities are categorized into four major areas: ***Operational Requirements, Notification Requirements, Training & Education Requirements*** and ***Additional Reports and Records Requirements***. Some items have been repeated to stress the importance of compliance.

Operational Responsibilities

1. A provider agency must comply with minimum staffing requirements for the level and type of vehicle. Staffing patterns must be in accordance with the provider's approved system plan and in compliance with Section 515.830(f).
2. No agency shall employ or permit any member or employee to perform services for which he or she is not licensed, certified or otherwise authorized to perform (Section 515.170).
3. Agencies that utilize First Responders and Emergency Medical Dispatchers shall cooperate with the System and the Department in developing and implementing the program (Section 515.170).
4. A provider agency must comply with the Ambulance Report Form Requirements Policy, including Prehospital patient care reports, refusal forms and any other required documentation.
5. Agencies with controlled substances must abide by all provisions of the Controlled Substance Policy including: *maintaining a security log, maintaining a Controlled Substance Usage Form and reporting any discrepancies to the EMS Office.*
6. Notify the EMS Office of any incident or unusual occurrence which could or did adversely affect the patient, co-worker or the System within 24 hours via incident report form.

Agency Responsibilities Policy

Notification Requirements

An agency participating as an EMS provider in the Peoria Area EMS System must notify the Resource Hospital, OSF Saint Francis Medical Center, of the following:

1. Notify the System in **any** instance when the agency lacks the appropriately licensed and System-certified personnel to provide 24-hour coverage. Transporting agencies must apply for an ambulance staffing waiver if the agency is aware a staffing shortage is interfering with the ability to provide such coverage.
2. Notify the System of agency personnel changes and updates within 10 days. This includes addition of new personnel and resignations of existing personnel.

Rosters must include: *Name/level of provider, license number, expiration date, current address, phone number, date of birth, and B-med certification status.*

3. Notify the System anytime an agency is not able to respond to an emergency call due to lack of staffing. The report should also include the name of the agency that was called for mutual aid and responded to the call.
4. Notify the System of **any** incident, via incident report within 24 hours, which could or did adversely affect the patient, co-worker or the System.
5. Provide the EMS Office with updated copies of FCC Licenses and Mutual Aid Agreements upon expiration.
6. Notify the System of any changes in medical equipment or supplies.
7. Notify the System of any changes in vehicles. Vehicles must be inspected by the System and the appropriate paperwork must be completed *prior* to the vehicle being placed into service.
8. Notify the System if the agency's role changes in providing EMS.
9. Notify the System if the agency's response area changes.
10. Notify the System if changes occur in communication capacities or equipment.

Agency Responsibilities Policy

Training and Education Responsibilities

1. Twenty-five percent (25%) of all EMT continuing education must be obtained through classes taught or sponsored by the Resource Hospital, OSF Saint Francis Medical Center.
2. Appoint a training officer. The EMS training officer should be an IDPH Lead Instructor. The training officer (or approved designee) will be required to attend mandatory training officer inservices.
3. Develop a training plan which meets the requirements for re-licensure and System certification as detailed in the *Continuing Education and Re-licensure Requirements Policy*.
4. Submit the agency's training plan (along with a current roster) annually to the EMS Office for System and Department (IDPH) approval. The applications are due by October 1st for the following training year.
5. Any changes made to an approved training application must be communicated to the EMS Office prior to the training.
6. Maintain sign-in rosters for all training conducted and provide participants with certification of attendance.
7. Conduct System mandatory training annually as per EMS Office notification.

Additional Reports and Records Responsibilities

1. Comply with the Peoria Area EMS System Quality Assurance Plan, including agency self-review, submission of incident reports, submission of patient care reports, maintain controlled substance security logs and usage tracking forms. Logs must be made available upon request of EMS Office personnel.
2. Maintain glucometer logs. *Testing should be done a minimum of once per week, any time a new bottle of strips is put into service and any time the glucometer is dropped.* Glucometer logs should be kept in the ambulance (or other vehicle) and must be made available upon request of EMS Office personnel.

Agency Responsibilities Policy

3. All agencies and agency personnel are to comply with all of the requirements outlined in HIPAA regulations with regard to protected health information.

NOTE: Prehospital personnel are required to provide copies of their IDPH license and all certifications to both the agency and the EMS System. A new copy must be submitted to the EMS Office and to any agency with whom the provider is currently functioning when the license or certification is renewed.

It is the agency's responsibility to track expiration dates, to ensure that the appropriate documentation is in the agency personnel file and to ensure that copies have been provided to the EMS Office prior to the license or certification expiration date. If the appropriate documents are not on file, the provider will not be allowed to function in the System.

Professional Conduct & Code of Ethics Policy

The following are guidelines for interaction with patients, other caregivers and the community:

- **Respect for Human Dignity** – Respect all patients regardless of socio-economic status, financial status or background. Dignity includes greeting, conversing, respectful mannerisms, and protecting physical privacy.
- **Maintain Confidentiality** – Respect every person’s right to privacy. Sensitive information regarding a patient’s condition or history should only be provided to medical personnel with an immediate need-to-know. Sensitive information regarding our profession may only be provided to those with a right to know.
- **Professional Competency** – Provide the patient with the best possible care by continuously improving your understanding of the profession and maintaining continuing education and required certifications. Protect the patient from incompetent care by knowing the standard of care and being able to identify those who do not.
- **Safety Awareness & Practice** – Protect the health and well-being of the patient, yourself, your co-workers and the community by constantly following safety guidelines, principles and practices.
- **Accountability for Your Actions** – Act within your training, know your limitations, and accept responsibility for both satisfactory and unsatisfactory actions.
- **Loyalty & Cooperation** – Demonstrate devotion by maintaining confidentiality, assisting in improving morale and not publicly criticizing.
- **Personal Conduct** – Demonstrate professionalism by maintaining high moral, ethical and grooming standards. Do not participate in behavior that would discredit you, your co-workers and the profession.

Professional Conduct & Code of Ethics Policy

Code of Ethics

(Applies to ALL Prehospital providers)

Professional status as an Emergency Medical Technician is maintained and enriched by the willingness of the individual practitioner to accept and fulfill obligations to society, other medical professionals, and the profession of Emergency Medical Technician.

As an Emergency Medical Technician, I solemnly pledge myself to the following code of professional ethics:

- A fundamental responsibility of the EMT is to conserve life, to alleviate suffering, to promote health, to do no harm, and to encourage the quality and equal availability of emergency medical care.
- The EMT provides services based on human need, with respect for human dignity, unrestricted by consideration of nationality, race, creed, color or status.
- The EMT does not use professional knowledge and skills in any enterprise detrimental to the public well-being.
- The EMT respects and holds in confidence all information of a confidential nature obtained in the course of professional work unless required by law to divulge such information.
- The EMT, as a citizen, understands and upholds the law and performs the duties of citizenship; as a professional, the EMT has the never-ending responsibility to work with concerned citizens and other healthcare professionals in promoting a high standard of emergency medical care to all people.
- The EMT shall maintain professional competence and demonstrate concern for the competence of other members of the EMS healthcare team.
- An EMT assumes responsibility in defining and upholding standards of professional practice and education.

Professional Conduct & Code of Ethics Policy

Code of Ethics (continued)

- The EMT assumes responsibility for individual professional actions and judgment, both in all aspects of emergency functions, and knows and upholds the laws which affect the practice of the EMT.
- An EMT has the responsibility to be aware of and participate in matters of legislation affecting the EMS System.
- The EMT, or groups of EMTs, who advertise professional service, does so in conformity with the dignity of the profession.
- The EMT has an obligation to protect the public by not delegating to a person less qualified, any service which requires the professional competence of an EMT.
- The EMT will work harmoniously with and sustain confidence in EMT associates, the nurses, the physicians, and other members of the EMS healthcare team.
- The EMT refuses to participate in unethical procedures and assumes responsibility to expose incompetence or unethical conduct of others to the appropriate authority in a proper and professional manner.

Agency Compliance Waiver Policy

If compliance with IDPH Rules and Regulations of the Peoria Area EMS System Policies results in unreasonable hardship, the EMS provider agency shall petition the PAEMS System and IDPH for a temporary rule waiver.

The format for waiver petition shall be as follows:

- | | |
|---------------|--|
| Part 1 | Cover letter, to include: <i>agency name, IDPH agency number, agency official(s), agency designated contact person, telephone number, statement of the problem and proposed waiver.</i> |
| Part 2 | Explanation of why the waiver is necessary. |
| Part 3 | Explanation of how the modification will relieve problems that would be created by compliance with the rule or policy as written. |
| Part 4 | Statement of and justification for the time period (maximum one year) of which the modification will be necessary. This section must also include a chronological plan for meeting total compliance requirements.

a) Staffing waivers require local newspaper advertisement explaining staffing shortage, mention that there will be “ <i>no reduction in standard of care</i> ”, and a request for new volunteers/ employees.

b) Submit a copy of 60-day staffing schedule. |

The petition should be submitted to the Peoria Area EMS System Medical Director for review and approval. The IDPH Regional EMS Coordinator will then review the petition. If needed, the Illinois Department of Public Health may request review of the petition by the State Advisory Board. These recommendations will be forwarded to the Director of IDPH for final action. **Waivers will be granted only if there is NO reduction in the standard of medical care.**

Agency Advertising Policy

EMS agencies are expected to advertise in a responsible manner and in accordance with applicable legislation to assure the public is protected against misrepresentation.

No agency (public or private) shall advertise or identify their vehicle or agency as an EMS life support provider unless the agency does, in fact, provide service as defined in the EMS Act and has been approved by IDPH.

No agency (public or private) shall disseminate information leading the public to believe that the agency provides EMS life support services unless the agency does, in fact, provide services as defined in the EMS Act and has been approved by IDPH.

Any person (or persons) who violate the EMS Act, or any rule promulgated pursuant there to, is guilty of a Class C misdemeanor.

A licensee that advertises its service as operating a specific number of vehicles or more than one vehicle shall state in such advertisement the hours of operation for those vehicles, if individual vehicles are not available twenty-four (24) hours a day. Any advertised vehicle for which hours of operation are not stated shall be required to operate twenty-four (24) hours a day.

It is the responsibility of all Peoria Area EMS System personnel to report such infractions of this section to the EMS Medical Director.

System Certification Policy

It is the responsibility of the Resource Hospital to confirm the credentials of the System's EMS providers. System certification is a *privilege* granted by the EMS Medical Director in accordance with the rules and regulations of the Illinois Department of Public Health.

System Certification Process

1. A System applicant must hold a State of Illinois license or be eligible for State licensure. EMS providers transferring in from another system or state must have all clinical and internship requirements completed prior to System certification. *Transferring into the Peoria Area EMS System to complete internship requirements of an EMT training program is prohibited.*
2. The System applicant must be a member of or in the process of applying for employment with a Peoria Area EMS System provider agency. The System agency must inform the EMS Office of the applicant's potential for hire or membership to their agency.
3. A *Pre-Certification Application* must be completed and submitted to the EMS Office.
4. The System applicant must also submit copies of the following:
 - IDPH license (FR-D, EMT, Intermediate, Paramedic, or PHRN)
 - National Registry certification (if applicable)
 - ACLS (Intermediate, Paramedic)
 - ITLS (Intermediate, Paramedic)
 - PEPP or PALS (Intermediate, Paramedic)
 - CPR {AHA Healthcare Provider OR American Red Cross} (FR-D, EMT, Intermediate, Paramedic or PHRN)
 - Letter of reference from current EMS Medical Director
 - Resume' (education and employment history)
5. Upon System review of the *Pre-Certification Application*, EMS Office personnel will conduct a pre-interview with qualified applicants.
6. The System applicant must pass the appropriate Peoria Area EMS System Protocol Exam with a score of **80% or higher**. The applicant may retake the exam with the approval of the EMS Medical Director. A maximum of two (2) retakes are permitted.
7. Successfully complete any practical skills evaluations required by the EMS Medical Director.

System Certification Policy

System Certification Process (continued)

8. Upon successful completion of the above requirements, the System applicant must meet with the EMS Medical Director for final approval. Once approval is granted, the applicant will receive a letter of System certification.
9. Satisfactory completion of a **90-day** probationary period is required once System-certification is granted.
10. The EMS Medical Director reserves the right to deny System provider status or to place internship & field skill evaluation requirements on any candidate requesting System certification at any level.

Note: Peoria Area EMS System applicants from another system or state have a “grace period” of *6 months* to obtain certification in PEPP or PALS. **All other certifications must be current** in order to enter the System.

Maintaining System Certification

In addition to minimum continuing education requirements for re-licensure, EMS providers in the Peoria Area EMS System must maintain the following:

First Responder / Defibrillator (FR-D)

ALL First Responders providing EMS care must upgrade to and maintain FR-D status.

Current AHA Healthcare Provider or
ARC Professional Rescuer CPR card

EMT-Basic (EMT-B)

Current AHA Healthcare Provider or
ARC Professional Rescuer CPR card

Successfully complete periodic System
protocol testing and skills evaluation

System Certification Policy

Maintaining System Certification

**EMT-Intermediate, EMT-Paramedic,
(EMT-I) (EMT-P)**

Current AHA Healthcare Provider or
ARC Professional Rescuer or ARC
Professional Rescuer CPR card

**Prehospital RN
(PHRN)**

ITLS

PEPP or PALS

ACLS

Active member of PAEMS System
agency

Successfully complete periodic System
protocol testing and skills evaluation

Maintaining of current certifications and tracking of expiration dates is ultimately the responsibility of the individual provider. Agency training officers will be *assisting* with monitoring these certifications and reporting to the EMS Office. However, these individuals are not *responsible* for any certifications other than their own.

Failure to maintain *current* certification in ACLS, ITLS, PEPP/PALS, CPR or any other System certification may result in **suspension** of the individual in violation if an extension has not been applied for and granted through the EMS Office. In either case, **the individual will be required to take a full provider course in the lapsed certification and will NOT be allowed to simply take a refresher course for certification**. Suspended individuals will remain on suspension until proof of current certification is presented to the EMS Office.

System Certification Policy

System Resignation / Termination

A System participant may resign from the System by submitting a written resignation to the EMS Medical Director.

A System participant who resigns from or is terminated by a System provider agency has a 60-day grace period to re-establish membership/active status with another System provider agency. If the participant does not do this within the 60-day time period, then the individual's System certification will be re-categorized or terminated.

An EMS provider requesting to re-certify in the PAEMS System will be required to repeat the process for initial certification.

Provider Status

Active Provider – A FR-D, EMT or PHRN is considered an active provider if he/she:

- Is System-certified at the level of his/her IDPH licensure level.
- Is active and functions at his/her certification level with a PAEMS System agency providing the same level of service.
- Maintains all continuing education requirements, certifications, and testing requirements in accordance with System policy for his/her level of System certification.

Sub-certified Provider – An EMT is considered to be a sub-certified provider if he/she:

- Is System-certified at a level other than his/her IDPH licensure level.
- Is active and functions as a provider with a PAEMS System agency at a level of service other than his/her IDPH licensure level.
- Maintains all continuing education requirements, certifications, and testing requirements in accordance with System policy for his/her level of System certification.

System Certification Policy

Provider Status

Sub-certified Provider (continued)

- RESTRICTIONS:
 - A sub-certified EMS provider may only function within the scope of practice of the individual's System certification and the provider level of the EMS agency.
 - A sub-certified EMS provider is **prohibited** from performing skills the individual is not *System-certified to perform* regardless of the IDPH licensure level.
 - A sub-certified provider is restricted to identifying himself/herself as a provider at his/her level of System certification when functioning with a PAEMS System agency (this includes uniform patches and name tags).
 - A sub-certified provider shall apply for *independent* re-licensure if System certifications are not met for the IDPH licensure level.

Inactive (Non-participating) Provider – An EMT is considered to be inactive if he/she:

- Was System-certified but has not functioned with a PAEMS System agency for greater than 60 days.
- Maintains IDPH continuing education requirements.
- RESTRICTIONS:
 - An inactive provider is **prohibited** from identifying himself/herself as an EMS provider in the Peoria Area EMS System.
 - An inactive provider is **prohibited** from performing skills or providing care that he/she is not System-certified to perform.
 - An inactive provider must apply for independent re-licensure with IDPH.

Re-Licensure Requirements Policy

Re-Licensure Process

1. To be re-licensed as an EMS provider, the licensee shall submit the required documentation for renewal with the Resource Hospital (EMS Office) at least **60 days** prior to the license expiration date. **Failure to complete continuing education requirements and/or failure to submit the appropriate documentation to the EMS Office at least 60 days prior to the license expiration date may result in delay or denial of re-licensure. The licensee will be responsible for any late fees or class fees incurred as a result.**
2. The EMS Office will review the re-licensure applicant's continuing education records. If the individual has met all requirements for re-licensure and approval is given by the EMS Medical Director, the EMS Office will submit a renewal request to IDPH.
3. A licensee who has not been recommended for re-licensure by the EMS Medical Director will be instructed to submit a request for independent renewal directly to IDPH. The EMS Office will assist the licensee in securing the appropriate renewal form.
4. IDPH requires the licensee to certify on the renewal application form (Child Support Statement), **under penalty of perjury**, that he or she is not more than 30 days delinquent in complying with a child support order (Section 10-65(c) of the Illinois Administrative Procedure Act [5 ILCS 100/10-65(c)]). The provider's social security number must be provided as well.
5. The license of an EMS provider shall terminate on the day following the expiration date shown on the license. **An EMS provider may NOT function in the Peoria Area EMS System until a copy of a current license is on file in the EMS Office.**
6. An EMS provider whose license has expired may, **within 60 days after license expiration**, submit all re-licensure material and a fee of \$50.00 in the form of a *certified check or money order* made payable to IDPH (Note: personal checks, cash or credit cards will **NOT** be accepted). If all continuing education and System requirements have been met and there is no disciplinary action pending against the EMS provider, the Department may re-license the EMS provider.

Re-Licensure Requirements Policy

Re-Licensure Process (continued)

7. Any EMS provider whose license has expired for a period of more than **60 days** will **NOT** be re-licensed and must complete all aspects of the initial training program required for licensure, pay the fees required for initial licensure and pass the State (or National Registry) exam.

****NOTE:** Failure to re-license at any level does not “automatically” drop a provider to a lower level of certification (e.g. An EMT does not automatically become a First Responder, etc.). Once a provider’s license has expired, he or she is no longer an EMS provider at ANY level and cannot provide medical care in the System or the State.

8. Requests for extensions or inactive status must be submitted on the proper IDPH form and forwarded to the EMS Office at least 60 days prior to expiration. Extensions are granted only in very limited circumstances and are handled on a case by case basis. NOTE: The EMS Medical Director may mandate additional CEU requirements during the extension period.
9. At any time **prior to the expiration of the current license**, an EMT-I or EMT-P may revert to the EMT-B status for the remainder of the license period. The EMT-I or EMT-P must make this request in writing to the EMS Medical Director & the Department and must submit their original **current** EMT-I or EMT-P license to the Department. To re-license at the EMT-B level, the provider must meet all of the EMT-B requirements for re-licensure.
10. At any time **prior to the expiration of the current license**, an EMT-B may revert to the First Responder/Defibrillator (FR-D) status for the remainder of the license period. The EMT-B must make this request in writing to the EMS Medical Director & the Department and must submit their original **current** EMT-B license to the Department. To re-license at the FR-D level, the provider must meet all of the FR-D requirements for re-licensure.
11. The provider must submit a copy of their new IDPH license to their agency(s) and to the EMS Office. Failure to do so will result in ineligibility to function in the System.

Re-Licensure Requirements Policy

General Continuing Education Requirements

In conjunction with the Region 2 EMS/Trauma Plan, the Peoria Area EMS System requires:

1. Twenty-five percent (25%) of the didactic continuing education hours required for re-licensure (as an EMS provider, at any level in the PAEMS System) must be earned through attendance at System-taught courses, courses sponsored by the Peoria Area EMS Office or courses taught by a System-approved instructor.
2. No more than seventy-five percent (75%) of the continuing education hours required for re-licensure will consist of hours obtained from the same site code.
3. No more than twenty-five percent (25%) of the continuing education hours required for re-licensure will consist of any single subject area (*i.e.* shock, diabetic emergencies, etc.).
4. EMS providers (all levels) must attend at least one (1) continuing education program that reviews PAEMS System and Regional Policies, Standing Medical Orders and Operating Procedures as part of the four-year, 25% PAEMS System continuing education requirements.
5. No more than thirty percent (30%) of on-line CE will be accepted for re-licensure.
6. EMS continuing education credits must have an *approved* IDPH site code or be approved by the PAEMS Medical Director.
7. Continuing education credits approved for EMS Systems within IDPH EMS Region 2 will be accepted by the Peoria Area EMS System.
8. Prior approval must be obtained from the EMS Medical Director for continuing education programs from other IDPH regions or from other states, including national symposiums.

Re-Licensure Requirements Policy

Summary of Re-licensure Requirements

Emergency Medical Dispatcher (EMD)

IDPH has no specific continuing education requirements for dispatchers. However, the dispatch certification-training program recognized by the local Emergency Telephone System Board (ETSB) may have specific requirements for re-certification. Dispatch personnel should consult the local ETSB for re-certification. Dispatch personnel should consult the local ETSB for specific guidelines.

First Responder/Defibrillator (FR-D)

A minimum of twenty-four (24) hours of continuing education that review the core First Responder curriculum and includes review of PAEMS System protocols

Current CPR/AED certification
{ American Heart Association (AHA)
Healthcare Provider or ARC
Professional Rescuer CPR card }

Functioning within a “State approved EMS System providing the licensed level of life support services as verified by the PAEMS System Medical Director”

Re-Licensure Requirements Policy

Summary of Re-licensure Requirements

EMT-Basic (EMT-B)

A minimum of one hundred twenty (120) hours of continuing education, seminars and workshops addressing both adult & pediatric care and at least one (1) continuing education program which addresses PAEMS System Protocols

Current CPR/AED certification {AHA Healthcare Provider or ARC Professional Rescuer CPR card}

Functioning with a “State approved EMS System providing the licensed level of life support services as verified by the PAEMS System Medical Director”

Must meet PAEMS System certification (provider status) requirements to be recommended for re-licensure by the EMS Medical Director

Re-Licensure Requirements Policy

Summary of Re-licensure Requirements

EMT-Intermediate (EMT-I)

A minimum of one hundred twenty (120) hours of continuing education, seminars and workshops addressing both adult & pediatric care and at least one (1) continuing education program which addresses PAEMS System Protocols

Current CPR/AED certification {AHA Healthcare Provider or ARC Professional Rescuer CPR card}

Current certification in International Trauma Life Support (ITLS).

Current certification in Advanced Cardiac Life Support (ACLS)

Current certification in Pediatric Education for Prehospital Providers (PEPP) or Pediatric Advanced Life Support (PALS)

Functioning with a “State approved EMS System providing the licensed level of life support services as verified by the PAEMS System Medical Director”

Must meet PAEMS System certification (provider status) requirements to be recommended for re-licensure by the EMS Medical Director

Re-Licensure Requirements Policy

Summary of Re-licensure Requirements

EMT-Paramedic (EMT-P)

A minimum of one hundred twenty (120) hours of continuing education, seminars and workshops addressing both adult & pediatric care and at least one (1) continuing education program which addresses PAEMS System Protocols

Current CPR/AED certification {AHA Healthcare Provider or ARC Professional Rescuer CPR card}

Current certification in International Trauma Life Support (ITLS)

Current certification in Advanced Cardiac Life Support (ACLS)

Current certification in Pediatric Education for Prehospital Providers (PEPP) or Pediatric Advanced Life Support (PALS)

Functioning with a “State approved EMS System providing the licensed level of life support services as verified by the PAEMS System Medical Director”

Must meet PAEMS System certification (provider status) requirements to be recommended for re-licensure by the EMS Medical Director

Re-Licensure Requirements Policy

Summary of Re-licensure Requirements

Prehospital RN (PHRN)

A minimum of one hundred twenty (120) hours of continuing education, seminars and workshops addressing both adult & pediatric care and at least one (1) continuing education program which addresses PAEMS System Protocols

Current CPR/AED certification {AHA Healthcare Provider or ARC Professional Rescuer CPR card}

Current certification in International Trauma Life Support (ITLS)

Current certification in Advanced Cardiac Life Support (ACLS)

Current certification in Pediatric Education for Prehospital Providers (PEPP) or Pediatric Advanced Life Support (PALS)

Functioning with a “State approved EMS System providing the licensed level of life support services as verified by the PAEMS System Medical Director”

Must meet PAEMS System certification (provider status) requirements to be recommended for re-licensure by the EMS Medical Director

EMS
Communications & Documentation

Off-Line Medical Control, Standing Medical Orders & Protocols Policy

The Prehospital Care Manual, developed by the EMS Medical Director reflects nationally recommended treatment modalities for providing patient care in the prehospital setting. This Prehospital Care Manual, containing Standing Medical Orders, Protocols, Policies & Procedures, is intended to establish the standard of care which is expected of the Peoria Area EMS System provider.

1. Standing Medical Orders, Protocols, Policies & Procedures contained in this Prehospital Care Manual are the written, established standard of care to be followed by all members of the Peoria Area EMS System for treatment of the acutely ill or injured patient.
2. The EMS provider will initiate patient care under these guidelines and contact Base Station Medical Control in a timely manner for those treatments which require on-line physician's order. Diligent effort must be made to contact Medical Control in a timely manner via cellular telemetry, landline phone or VHF MERCI radio. Delay or failure to contact Medical Control for required on-line orders is a quality assurance indicator.
3. These Standing Medical Orders will be utilized as Off-Line Medical Control under the following circumstances:
 - In the event communication cannot be established or is disrupted between the Prehospital provider and Medical Control (or the receiving hospital).
 - In the event that establishing communications would cause an inadvisable delay in care that would increase life threat to the patient.
 - In the event the Medical Control physician is not immediately available for communication.
 - In the event of a disaster situation, where an immediate action to preserve and save lives supersedes the need to communicate with hospital-based personnel, or where such communication is not required by the disaster protocol.
4. Inability to contact Medical Control should not delay patient transport or the provision of life-saving therapies. Patient destination and transport decisions are set forth in these Standing Medical Orders / Protocols.

On-Line Medical Control Policy

On-Line Medical Control

Base Station Medical Control is designed to provide immediate medical direction and consultation to the Prehospital EMS provider in accordance with established patient treatment guidelines.

On-line Medical Control is utilized to involve the expertise of an Emergency Medical Physician in the treatment plans and decisions involving patient care in the Prehospital setting.

1. Voice communications shall be categorized as “**MERCI**” for calls that do not require medical orders and “**Telemetry**” for *medical or trauma calls* requiring medical orders or base station physician contact and/or consultation.
2. EMS communications requiring on-line contact with a base station physician shall be conducted using cellular telemetry (309)655-6770.
3. Use of **telemetry** is required for patient care requiring interventions beyond the *Universal BLS, ILS or ALS* standing medical orders. Situations requiring Medical Control contact include, but are not limited to:
 - Anytime an order is required for BLS, ILS or ALS medications.
 - Anytime orders are needed for *procedures*.
 - Any instance an EMS provider desires *physician involvement*.
 - Any situation that involves *bypassing* a closer hospital.
 - Anytime an EMS provider feels a *deferral* is warranted.
 - Anytime a Field Training Instructor (FTI) feels a student needs to further develop communication skills.
 - **When a pre-hospital 12-Lead EKG is acquired that shows wide-complex tachycardia or consultation is needed.**
 - Suspected stroke patients.
 - Circumstances involving a Death at Scene (**DAS**) or cases involving advanced directives (**DNR** et al).

On-Line Medical Control Policy

On-Line Medical Control (Continued)

- **High risk refusals** (*see next page*).
 - **First Responder low risk refusals** (*see item #10 of this policy*).
 - Use of **restraints** (including handcuffs).
 - **Trauma** cases or **potential trauma cases** (based on mechanism of injury).
4. **“Telemetry” calls** include all medical complaints requiring Medical Control contact, refusals, traumas and consultations.
 5. **“Trauma Traffic”** includes calls that are related to injuries or mechanisms of injury that meet (or potentially meet) *Minimum Trauma Field Triage Criteria* (*see Critical Trauma Procedure*). Trauma traffic **does not include refusals** (including accident refusals).
 6. **“MERCY” calls** are made via MERCY radio and called directly to the receiving hospital (or in cases where telemetry communication is not possible and consult with a physician is necessary). MERCY communication is adequate for patient care that does not require interventions beyond *Universal BLS, ILS or ALS Care*. Specifically, patients that have received only oxygen, monitor, IV and/or medications without the need for additional orders or in cases where Medical Control contact is not required.
 - If MERCY traffic prevents contact with the receiving hospital, Medical Communications (MEDCOM) should be contacted at the Resource Hospital (OSF Saint Francis Medical Center) for assistance in proper routing of communications.
 - If the receiving hospital deems that further care is necessary or requests additional interventions be performed, the EMS provider should contact Medical Control.
 - If the receiving hospital requests discontinuation of treatment established by the prehospital provider, Medical Control contact should be established.

On-Line Medical Control Policy

On-Line Medical Control (Continued)

7. **High Risk Refusals** require Medical Control consultation prior to securing and accepting the refusal and terminating patient contact. High risk refusals involve cases where the patient's condition may warrant delivery of care in accordance with implied consent of the *Emergency Doctrine* or other statutory provision. **High risk refusals** include, but are not limited to:

- Head injury (based on mechanism or signs & symptoms)
- Presence of alcohol and/or drugs
- Anytime medications are given and patient refuses transport
- Significant mechanism of injury (*e.g.* rollover MVA)
- Altered level of consciousness or impaired judgment
- Minors (17 years old or younger, regardless of injury)
- Situations that involve bypassing a closer hospital
- Paramedic initiated refusals (patient wants to be transported but the paramedic feels it is unnecessary).

8. **Low Risk Refusals** do not require Medical Control consultation (for BLS, ILS & ALS levels) if the prehospital provider determines that the patient meets the *Low Risk Criteria* and there is no doubt that the patient understands the risk of refusal. The patient cannot be impaired and must be able to consent to the refusal. Medical Control should be contacted if there are any concerns about the patient's ability to refuse. **Low risk** refusals may include:

- Slow speed auto accidents *without* injury
- Isolated injuries not related to an auto accident or other significant mechanism of injury
- False calls or "third party" calls where no illness, injury or mechanism of injury is apparent.
- Lifting assistance or "public assist" calls (for which EMS is called for assistance in moving a patient from chair to bed, floor to bed, car to home, etc.). This assumes the EMS agency is routinely called to assist this patient, the patient is assessed to ensure there is no complaint or injury and there has been no significant change in the patient's condition. EMS crews must complete a patient care report indicating all assessment findings and assistance rendered.

On-Line Medical Control Policy

On-Line Medical Control (Continued)

9. **If the EMS provider has not been able to contact Medical Control** via cellular telemetry, telephone or MERCI radio, the EMS provider will initiate the appropriate protocol(s). Upon arrival at the receiving hospital, an incident report must be completed and forwarded to the EMS Office within 24 hours of the occurrence. This report should document all aspects of the run with specific details of the radio/communications failure and initiation of the Peoria Area EMS System *Standing Medical Orders and Standard Operating Procedures*.
10. First Responders may handle **low risk** refusals only (as defined above). However, First Responders must contact Medical Control via cellular telemetry at (309)655-6770. **Under no circumstance should a First Responder take a high risk refusal.**

Radio Communications Protocol

Radio communications is a vital component of prehospital care. Information reported should be concise and provide an accurate description of the patient's condition as well as treatment rendered. Therefore, **a complete patient assessment and set of vital signs should be completed prior to contacting Medical Control or the receiving hospital.**

Regardless of the destination, **early** and **timely** notification of Medical Control or the receiving hospital is essential for prompt care to be delivered by all involved.

Components of the Patient Report

- Unit identification
- Destination & ETA
- **Age/sex**
- **Chief complaint**
- **Assessment (General appearance, degree of distress & level of consciousness)**
- **Vital signs:**
 1. Blood pressure (**auscultated** {or palpated if unable to auscultate})
 2. Pulse (rate, quality, regularity)
 3. Respirations (rate, pattern, depth)
 4. Pulse oximetry, if indicated
 5. Pupils (size & reactivity)
 6. Skin (color, temperature, moisture)
- Pertinent physical examination findings
- SAMPLE History
- Treatment rendered and patient response to treatment

NOTE: Items listed in **red** should be transmitted without delay.

If Medical Control contact is necessary to obtain physician orders (where indicated by protocol), diligent attempts must be made to establish base station contact via:

1. Cellular telemetry (309)655-6770
2. Telephone landline direct to MEDCOM (309)655-6770
3. MERCI radio

If unable to establish contact, then initiate protocol. If Medical Control contact is not necessary, contact the receiving hospital via MERCI.

Patient Right of Refusal Policy

A patient may refuse medical help and/or transportation. Once the patient has received treatment, he/she may refuse to be transported if he/she does not appear to be a threat to themselves or others. ***Any person refusing treatment must be informed of the risks of not receiving emergency medical care and/or transportation.*** NOTE: Family members cannot refuse transportation of a patient to a hospital unless they can produce a copy of a *Durable Power of Attorney for Healthcare*.

Refusal Process

1. Assure an accurate patient assessment has been conducted to include the patient's chief complaint, history, objective findings and the patient's ability to make **sound** decisions.
2. Explain to the patient the risk associated with his/her decision to refuse treatment and transportation.
3. Secure Medical Control approval of **high risk refusals** (low risk refusals for First Responders) in accordance with the *Online Medical Control Policy*.
4. Complete the *Against Medical Advice/Refusal Form* and have the patient sign the form. If the patient is a minor, this form should be signed by a legal guardian or *Durable Power of Attorney for Healthcare*. **NOTE:** Parental refusals may be accepted by voice contact with the parent (i.e. by telephone) if the EMS provider has made reasonable effort to confirm the identity of the parent and the form may be signed by an adult witness on scene. This should be clearly documented on the refusal form and in the patient care report.
5. If available, it is preferable to have a police officer at the scene act as the witness. If a police officer is not present, any other bystander may act as a witness. However, his/her name, address & telephone number should be obtained and written on the back of the report.
6. If the patient refuses medical help and/or transportation after having been informed of the risks of not receiving emergency medical care and refuses to sign the release, clearly document the patient's refusal to sign the report. Also, have the entire crew witness the statement and have an additional witness sign your statement, preferably a police officer. Include the officer's badge number and contact Medical Control.

Patient Right of Refusal Policy

Refusal Process (continued)

7. The top (white) original of the *AMA/Refusal Form* is maintained by the agency securing the refusal. The **yellow** copy is forwarded to the EMS Office with the appropriate copies of the patient care report. The patient is provided with the **pink** copy of the *AMA/Refusal Form*.

PEORIA AREA EMS SYSTEM
PREHOSPITAL CARE MANUAL

INSERT AMA/REFUSAL FORM

Incident Reporting Policy

Prehospital care providers shall complete a Peoria Area EMS System (or the individual agency) *Incident Report Form* whenever a System related issue occurs. In order to properly assess the situation and determine a solution to the issue, the following information needs to be provided on the form:

1. Date of occurrence
2. Time the incident occurred
3. Location of the incident
4. Description of the events
5. Personnel involved
6. Agency and/or institution involved
7. Copy of the patient care record and/or any other related documents

Incident Report Process

1. All incident report forms shall be given to the EMS provider's immediate supervisor, training officer, or quality assurance coordinator who will assess the incident and will forward the report to the Peoria Area EMS System Quality Assurance Coordinator.
2. The EMS QA Coordinator will review the incident and notify the EMS Medical Director and the appropriate course of action will be determined.
3. The EMS provider originating the report will be notified of the resolution.

Incident Report Indicators

Situations requiring EMS Office notification include:

- *“Any situation which is not consistent with routine operations, System procedures or routine care of a particular patient. It may be any situation, condition or event that could adversely affect the patient, co-worker or the System.”*
- Any deviation from Peoria Area EMS System policies, procedures or protocols.
- **Medication errors**
- **Treatment errors**
- Delays in patient care or scene response
- Operating on protocol when Medical Control contact was indicated but unavailable
- Violence toward EMS providers that results in injury or prevents the provider from delivering appropriate patient care
- Equipment failure (e.g. cardiac monitor, glucometer)
- Inappropriate Medical Control orders

Incident Reporting Policy

Incident Report Indicators (continued)

- Repeated concerns/conflicts between agencies, provider/physician or provider/hospital conflicts
- Patterns of job performance that indicate skill decay or knowledge deficiencies affecting patient care

Situations subject to review and resolution at the agency level include:

- Conflicts between employees
- Conflicts between agencies (that do not impact patient care)
- Operational errors (that do not impact patient care)
- Behavioral issues (that do not impact patient care)

EMS Patient Care Reports Policy

Documentation of patient contacts and care is a vital aspect of assuring continuity of care, providing a means of quality assurance and historical documentation of the event. It is just as important as the care itself and should be an accurate reflection of the events that transpired. **It is imperative that written documentation is left with the patient at the receiving facility.**

Patient Care Reports

1. All EMS providers must complete a patient care report for each patient contact or *request* for response (*e.g.* agency is cancelled en route to a call then a “cancelled call” chart must be completed).
2. Ideally, a patient care report will be completed in its entirety and provided to the receiving hospital’s Emergency Department immediately after transferring care to the ED staff and **prior to** departing the hospital.
3. If the patient care report cannot be completed prior to departing the ED, then a Peoria Area EMS System *Preliminary Field Medical Report Form* **must** be completed and left with the ED staff. The patient care report should then be completed and faxed to the ED as soon as possible after the call (within the shift).
4. Documentation must be completed on System approved forms and/or System approved electronic reporting systems.
5. Failure to leave written documentation will be reported to the EMS Office by ED personnel. Agencies and/or personnel failing to comply with documentation requirements will be reported to the EMS Medical Director and corrective action may be taken to assure documentation policies and procedures are followed.
6. Non-transport agencies must complete patient care documentation immediately following the call.
7. Copies of all patient care reports must be provided to the EMS Office.

Patient Confidentiality & Release of Information Policy

All Peoria Area EMS System personnel are exposed to or engaged in the collection, handling, documentation or distribution of patient information. Therefore, all EMS personnel are responsible for the protection of this information.

Unnecessary sharing of confidential information will not be tolerated. Peoria Area EMS System personnel must understand that breach of confidentiality is a serious infraction and violation of HIPAA with legal implications. Corrective action will be taken including System suspension or termination.

Confidential Information Guidelines

1. Written and Electronic Documentation

- a) Confidentiality is governed by the “*need to know*” concept.
- b) Only Peoria Area EMS System personnel and hospital medical staff directly involved in a patient’s care or personnel involved in the quality assurance process are allowed access to the patient’s medical records and reports. Authorized medical records and billing personnel are allowed access to the patient’s medical records and reports in accordance with hospital and EMS provider policies.
- c) Requests for release of patient care related information (from third party payers, law enforcement personnel, the coroner, fire department or other agencies) should be directed to the EMS agency’s medical records department.

2. Verbal Reports

- a) Peoria Area EMS System personnel are **not** to discuss specific patients in public areas.
- b) EMS providers should not discuss any confidential information regarding patient care with friends and relatives or friends and relatives of the patient. This includes hospitalization of a patient and/or the patient’s condition.
- c) Information gained from chart or case reviews is considered confidential.

Patient Confidentiality & Release of Information Policy

Confidential Information Guidelines (continued)

3. Radio Communications

- a) No patient name will be mentioned in the process of prehospital radio transmissions utilizing MERCI radio.
- b) Customarily, when calling in a “direct admit” the patient’s initials can be included in the radio report. This is necessary for identification and is acceptable to transmit.
- c) Sensitive patient information regarding diagnosis or prognosis should not be discussed during radio transmissions.

4. Communication at the Scene

- a) Every effort should be made to maintain the patient’s auditory and visual privacy during treatment at the scene and en route.
- b) EMS personnel should limit bystanders at the scene of an emergency. Law enforcement personnel may be called upon to assist in maintaining bystanders at a reasonable distance.

GENERAL PATIENT ASSESSMENT & MANAGEMENT
EMS OPERATIONS

Patient Destination Policy

Patients should be transported to the closest appropriate hospital. A patient (or the patient's *Power of Attorney for Healthcare*) does have the right to make an informed decision to be transported to a hospital of choice. This decision should be respected unless the risk of transporting to a more distant hospital outweighs the medical benefits of transporting to the closest hospital. *A trauma patient may benefit from transport directly to the closest appropriate **Trauma Center** rather than the closest geographically located hospital.*

Patient Hospital Preference Guidelines

Bypassing the nearest hospital to respect the patient's hospital choice is a decision based on medical benefits and associated risks and should be made in accordance with:

1. Urgency of care and risk factors based on:
 - Mechanism of injury (physiologic factors)
 - Perfusion status and assessment findings (anatomical factors)
 - Transport distance and time (environmental factors)
2. Medical Control consultation
3. Capacity of the nearest facility or facility of choice
4. Available resources of the transporting agency
5. Traffic and weather conditions

The patient's hospital preference may be honored if:

- There are no identifiable risk factors.
- The patient has a secure airway.
- The patient is hemodynamically stable.
- The patient has been advised of the closer hospital.
- Medical Control approves.

The EMS provider will explain the benefits versus the risks of transport to a more distant hospital and contact Medical Control for approval. The patient (or representative) must sign a Peoria Area EMS System *AMA/Refusal Form* documenting that the patient understands the risks. **No transporting service shall bypass a hospital in order to meet an ALS intercept (including Life Flight) unless approved by Medical Control.**

Patients may be transported to the hospital of choice within the city limits of Peoria without contacting Medical Control for approval as differences in transport times is negligible.

Patient Destination Policy

Trauma Patient Guidelines

All **trauma patients** fall under the American College of Surgeons *Field Triage Decision Scheme*. Any trauma patient who meets the ACS Field Triage Guidelines shall be transported to the Level 1 Trauma Center unless otherwise directed by Medical Control.

- If a patient is unconscious and meets ACS Field Triage guidelines for trauma, the patient will be taken to the highest level trauma center available.
- If a patient has an altered level of consciousness and meets ACS Field Triage guidelines for trauma, the patient will be taken to the highest level trauma center available.
- If a patient is alert and oriented to person, place & time with stable vital signs, the patient may be taken to the hospital of his/her choice in accordance with *Patient Hospital Preference Guidelines*.
- If a family member or any other person is at the scene of an emergency and can readily prove *Durable Power of Attorney for Healthcare*, he/she can request that the patient be transported to a specific hospital in accordance with *Patient Hospital Preference Guidelines*.
- If a parent requests that a child (less than 18 years of age) who meets ACS Field Triage guidelines be taken to a specific hospital, Medical Control must be contacted for the final decision.

Transfer and Termination of Patient Care Policy

Patient abandonment occurs when there is termination of the caregiver/patient relationship without consent of the patient and without allowing sufficient time and resources for the patient to find equivalent care. This is assuming, and unless proven otherwise, there exists a need for continuing medical care and the patient is accepting the treatment.

EMS personnel must not leave or terminate care of a patient if a need exists for continuing medical care that must be provided by a knowledgeable, skilled and licensed EMS provider **unless** one or more of the following conditions exist:

1. Appropriate receiving hospital personnel assume medical care and responsibility for the patient.
2. The patient or legal guardian refuses EMS care and transportation (In this instance, follow the procedure as outlined in the *Patient Right of Refusal Policy*).
3. EMS personnel are physically unable to continue care of the patient due to exhaustion or injury.
4. When law enforcement personnel, fire officials or the EMS crew determine the scene to be unsafe and immediate threat to life or injury hazards exist.
5. The patient has been determined to be dead and all policies and procedures related to death cases have been followed.
6. If Medical Control concurs with a DNR order.
7. Whenever specifically requested to leave the scene due to an overbearing need (*e.g.* disasters, triage prioritization).
8. Medical care and responsibility for the patient is assumed by comparably trained, certified and licensed personnel in accordance with applicable policies.

If EMS personnel arrive on scene, establish contact and evaluate a patient who then refuses care, the EMS crew shall conduct termination of the patient contact in accordance with the *Patient Right of Refusal Policy* and *On-Line Medical Control Policy*.

EMS personnel may leave the scene of an illness or injury incident, where initial care has been provided to the patient and the **only** responsibility remaining for the EMS crew is transportation of the patient or securing a signed refusal, if the following conditions exist:

1. Delay in transportation of another patient (i.e. trauma patient) from the same incident would threaten life or limb.
2. An occurrence of a more serious nature elsewhere necessitates life-saving intervention that could be provided by the EMS crew (and without consequence to the original patient).
3. More appropriate or prudent transportation is available.

Transfer and Termination of Patient Care Policy

4. Definitive arrangement for the transfer of care and transportation of the initial patient to other appropriate EMS personnel must be made prior to the departure of the EMS crew. The alternate arrangements should, in no way, jeopardize the well-being of the initial patient.

During the transport of a patient by ambulance, should the EMS crew come across an emergency requiring ambulance assistance; the local EMS system will be activated. Crews involved in the treatment and transportation of an emergency patient are not to stop and render care. The priority is to the patient onboard the ambulance.

In the event you are transporting the patient with more than two (2) appropriately trained prehospital personnel, you may elect to leave one medical attendant at the scene to render care and the other personnel will continue to transport the patient to the receiving facility.

In the event there is not a patient onboard the ambulance and an emergency situation is encountered requiring ambulance assistance; the crew may stop and render care. However, the local EMS agency should be activated and their jurisdiction respected.

Transition of Care Policy

A smooth transition of care between EMS providers is essential for optimum patient care. First Responder and BLS non-transport crews routinely transfer care to transporting EMS providers. The transfer of advanced procedures presents unique concerns for both the EMS provider relinquishing patient care as well as the EMS provider assuming patient care. A smooth transition between providers is essential for good patient care. Cooperation between all EMS personnel is encouraged and expected.

Patient Care Transition Procedure

1. EMS providers arriving at the scene of a call shall initiate care in accordance with the guidelines provided in this manual. The EMS provider must maintain a constant awareness as to what would be the best course of action for optimum and compassionate patient care. *Focus should be placed on conducting a thorough patient assessment and providing adequate BLS care.* The benefit of remaining on scene to establish specific treatments versus prompt transport to a definitive care facility should be a consideration of each patient contact.
2. Once on scene, the EMS transporting agency shall, in conjunction with Medical Control, be the on-scene authority having jurisdiction in the determination of the patient care plan. The rank or seniority of a non-transport provider shall not supersede the authority vested in the transporting EMS provider by the EMS Medical Director.
3. Upon the arrival of the transporting agency, the non-transport provider should provide a detailed verbal report to the transporting provider and then **immediately transfer care to the transporting provider.** The non-transport provider may continue the establishment of BLS/ILS/ALS procedures with the concurrence of the transporting provider.
4. The transport provider should obtain report from the non-transport provider and conduct a thorough patient assessment. Treatment initiated by the non-transport provider should be taken into consideration in determining subsequent patient care steps.
5. If the provider has initiated advanced procedures, then the transport provider should verify the integrity of the procedure prior to utilizing it for further treatment (*e.g.* verify patency of peripheral IVs and ETTs should be checked for proper placement). *Transporting crews shall not arbitrarily avoid the use of (or discontinue) an advanced procedure established by non-transport personnel.* Rationale for discontinuing an established procedure should be documented on the patient care report.
6. Properly licensed and System-certified providers may be utilized to establish ILS/ALS procedures with the concurrence of the transporting provider. EMS personnel are encouraged to use all responders for efficiency in coordinating patient care.

Intercept Policy

When a patient's condition warrants the highest level of available care, in-field service level upgrades shall be utilized to optimize patient care. "*In-field service level upgrades*" as referred to in this policy implies services above the level of care provided by the initial responding agency. If a patient's condition warrants a higher level of care and an advanced level is available, then the more advanced agency will be called for immediate assistance. Conditions warranting advanced assistance include:

- Trauma patients entrapped with extrication required.
- Patients with compromised or obstructed airways.
- Full arrests.
- Patients exhibiting signs of hypoxemia (*e.g.* respiratory distress, restlessness, cyanosis) unrelieved by oxygen.
- Patients with altered mental status/altered level of consciousness.
- Chest pain of cardiac nature unresolved with rest, oxygen and/or nitroglycerin.
- Patients exhibiting signs of decompensated shock (BP<100mmHg, pallor, diaphoresis, altered LOC, tachypnea).
- Unconscious or unresponsive patients (other than a behavioral episode).
- Any case in which the responding agency or Medical Control deems that advanced care would be beneficial to patient outcome.
- Pediatric cases with any of the conditions listed above.

If the primary response area is covered by any combination of BLS, ILS or ALS, the highest level of service available shall be utilized for any patient whose condition warrants advanced level care as indicated. ILS may be utilized if, and only if ALS is unavailable.

When determining the need for advanced assistance, consideration should be given to the following:

- Transport time to the hospital – Units with less than a 10 minute transport time to the hospital may complete transport without an intercept.
- **Early activation** - Diligent efforts should be made to request an intercept as early as possible. This could include simultaneous dispatch of an advanced unit to the scene of the emergency.
- Rendezvous site – Intercepts should be done in a safe area, away from traffic.
- Availability of resources – Units used for intercept should be in direct travel to the receiving hospital. Transportation shall not be delayed due to an intercept not being available. Patients should not be transported via a longer route in order to obtain an intercept.
- Decisions for or against requesting an intercept should be in the best interest of the patient based on his/her *current* medical condition, not past medical history.

Intercept Policy

Regardless of the response jurisdiction, if two (2) different agencies with different levels of care are dispatched to and arrive on the scene of an emergency, *the agency with the highest certification level shall assume control of the patient.*

Safety will be emphasized throughout the intercept and during the transfer of care. Intercepts should not take place on heavily traveled roadways if at all possible. Rendezvous sites should be predetermined by operating procedures or unit-to-radio contact. Sites that should be considered include parking lots, safe shoulders or on side streets.

The following guidelines also apply:

- Pertinent patient information should be transmitted to the intercepting personnel prior to rendezvous (*i.e.* nature of the problem, vitals).
- Patients should not be transferred from ambulance-to-ambulance. The higher-level personnel, along with proper portable equipment, shall board the requesting agency's ambulance.
- The higher level personnel will oversee patient care with the assistance of the requesting agency's personnel.
- Once the higher level personnel have boarded the requesting agency's ambulance, the higher level provider will determine the transport code for the remainder of transport:
 - Code 1 (Signal 1) = Emergency transport with lights and sirens in operation.
 - Code 2 (Signal 2) = Transport without lights and sirens and obeying all normal traffic laws.

NOTE: Transport should never be done using lights only or sirens only (follow the “*all or nothing*” rule).

Patient Assessment Process & Goals of Patient Care

The goal of the patient assessment process is to measure the status of the patient's perfusion, identify life-threatening conditions, determine the patient's chief complaint and/or mechanism of injury, evaluate the complaint (OPQRST) and obtain a (SAMPLE) history.

The components of the patient assessment process include the scene survey, initial assessment (ABCs) and rapid trauma assessment or detailed physical exam. A focused physical exam may be conducted if the general impression of the patient's condition appears to be of a specific nature.

The EMS provider must constantly monitor the patient's perfusion status. Perfusion is defined as the adequate flow of blood through the body's tissues. For perfusion to be adequate the patient must have an adequate blood volume (with adequate supplies of oxygen and glucose), a properly functioning cardiovascular system and an intact neurological system for regulation of vascular dilation. Failure of the body to maintain adequate perfusion will result in signs and symptoms of shock.

Signs and symptoms of shock vary depending on the degree and cause of shock. Level of consciousness is an important assessment of the patient's vital organ perfusion status. A patient with an altered level of consciousness must be considered at risk of shock. Peripheral tissue condition is another important indicator of perfusion status. A patient with cool, clammy, pale or cyanotic skin should be considered at risk for shock.

If the patient is found to be in shock, the assessment process should be directed at finding the cause of shock, immediate interventions to support perfusion and prompt transport. Conversely, if the mechanism of injury or assessment findings suggests that the patient may have a condition that could result in shock, EMS personnel should carefully assess the patient's perfusion status and prepare to treat shock.

The goal of patient care is to identify patients in shock or at risk of shock, initiating care that will directly assist maintaining the patient's perfusion and safely transporting the patient to an emergency department or trauma center in a timely manner.

The EMS provider must maintain a constant awareness as to what would be the best course of action for optimum and compassionate patient care. The benefit of remaining on scene to establish specific treatments verses prompt transport to a definitive care facility should be a consideration of each patient contact.

General Patient Assessment & Initial Care Procedure

Scene Size-Up

1. Initiate body substance isolation (BSI) precautions prior to arrival at the scene for all patient contacts. Apply appropriate personal protective equipment (PPE). Use special care in the handling of sharps, contaminated objects, linens, etc.
2. Assure the well-being of the EMS crew by assessing **scene safety**. If the scene is not safe, do not enter until appropriate authorities have secured the area (i.e. violent crime calls, domestic violence calls, hazardous materials, etc.).
3. Determine the mechanism of injury, number of patients and need for additional resources.

General Patient Assessment

1. Initial Assessment (Primary Survey)
 - a) Airway: Assess airway patency and assess for possible spinal injury.
 - b) Breathing: Assess for respiratory distress, bilateral chest expansion, rate, pattern & depth of ventilations, adequacy of gas exchange, use of accessory muscles and lung sounds.
 - c) Circulation: Assess rate, quality & regularity of pulses, skin condition, hemodynamic status, and neck veins. Evaluate and record cardiac rhythm if indicated.
 - d) Disability: Mini-neuro exam to include brief pupil check and assessment of mental status:
 - A – Alert
 - V – Not alert but responds to verbal stimuli
 - P – Not alert but responds to painful stimuli
 - U – Unresponsive to all stimuli
 - e) Expose: Examine patient as indicated.
2. Focused History and Physical Exam (Secondary Survey)
or Detailed Physical Exam
 - a) Vitals signs and Glasgow Coma Score
 - b) Chief complaint and history of present illness
 - c) Past medical history, current medications and allergies
 - d) Systematic head-to-toe assessment (detailed exam/secondary survey)

General Patient Assessment & Initial Care Procedure

Initial Medical Care

1. **Airway:** Establish and maintain a patient's airway by using appropriate patient positioning, airway adjuncts, suctioning and advanced airway control (intubation).
2. **Breathing:** Evaluate adequacy of respirations by assessing chest movement, lung sounds and skin condition. Initiate oxygen therapy if indicated and provide or assist ventilations as necessary.
3. **Circulation:** Evaluate perfusion status by assessing carotid and peripheral pulses and skin condition. Initiate CPR and early defibrillation if indicated. Control any external hemorrhage and establish IV access of .9% Normal Saline if indicated. No more than two (2) attempts should be made to establish an IV on scene unless requested by Medical Control.
4. Loosen tight clothing and reassure patient; keep NPO (nothing by mouth) unless specified by SOP or Medical Control.
5. BLS/ILS Units: Initiate ALS intercept if indicated (*Refer to Requesting Advanced Assistance for Optimal Patient Care*).
6. Place the patient in a semi-Fowler's (45°) position of comfort unless contraindicated. Patients with altered mental status should be placed on their side. The backboard should be tilted for immobilized patients with altered mental status to prevent aspiration.
7. Evaluate pain. Ask the patient to rate any pain on a scale of "0-10" with "0" indicating a pain-free state and "10" being the worst pain imaginable.
8. Recheck and record vital signs and patient responses at least every **15 minutes** for stable patients, every **5 minutes** for critical patients and after each intervention. Be sure to accurately document the times the vitals were obtained.
9. Establish Medical Control contact as indicated.
10. Transport to the closest appropriate hospital. NOTE: Follow System-specific policies regarding patient destination and bypass procedures.

Universal Patient Care Protocol

First Responder Care

First Responder Care should be focused on assessing the situation and establishing initial care to treat and prevent shock:

1. Open and/or maintain an open airway.
2. Loosen all tight clothing and be prepared to expose vital body regions if necessary.
3. Reassure patient by identifying yourself, explaining how you will help them and inform the patient that additional help is en route.
4. Place patient in a position of comfort. Sit patient upright unless the patient is hypotensive (BP<100mmHg systolic) or has a potential for cervical spine injury.
5. Administer Oxygen, preferably 15 L/min via non-rebreather mask. If the patient does not tolerate a mask, then administer 6 L/min by nasal cannula.
6. Ensure that EMS has been activated for further care and transport. Provide responding units with pertinent patient information.
7. Monitor the patient's level of consciousness, vital signs, etc. for any acute changes.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, providing care to treat for shock and preparing or providing patient transportation.

1. BLS Care includes the components of First Responder Care.
2. Attach pulse oximeter and obtain analysis, if indicated.

Attach cardiac monitor and print rhythm strip for documentation, if indicated.

3. Initiate ALS intercept, if indicated (or ILS intercept **if** ALS is unavailable).
4. Simultaneously with above, perform physical exam/assessment, obtain baseline vital signs and obtain patient history.
5. Continue to reassess patient en route to the hospital.
6. Transport should be initiated at the earliest possible opportunity.

Universal Patient Care Protocol

ILS Care

ILS Care should be directed at conducting a thorough patient assessment, providing care to treat for shock and preparing or providing patient transportation. The necessity of establishing IV access is determined by the patient's condition and chief complaint. Consideration should also be given to the proximity of the receiving facility.

1. ILS Care includes all of the components of BLS Care.
2. Attach cardiac monitor and print rhythm strip for documentation, if indicated.
3. Obtain a 12-Lead EKG, if indicated and transmit to receiving hospital. Contact Medical Control if wide complex tachycardia or consultation is needed. Provide the receiving nurse/physician with a copy of the 12-Lead upon arrival in the ED with request for physician review of the EKG as soon as possible.
4. If indicated, establish IV access using a 1000mL solution of .9% Normal Saline with macro drip or blood tubing. No more than two (2) attempts should be made on scene. Infuse at a rate to keep the vein open (TKO) – approximately 8 to 15 drops (gtts) per minute.
5. Dependent upon patient condition, consider initiating IV access en route to the hospital.

ALS Care

ALS Care should be directed at conducting a thorough patient assessment, providing care to treat for shock and preparing or providing patient transportation. The necessity of establishing IV access is determined by the patient's condition and chief complaint. Consideration should also be given to the proximity of the receiving facility.

1. ALS Care includes all of the components of ILS Care.

Critical Thinking Elements

- When determining the extent of care needed to stabilize the patient, the EMS provider should take into consideration the patient's presentation, chief complaint, risk of shock and proximity to the receiving facility.
- Saline locks may be used as a drug administration route if fluid replacement is not indicated.
- IV access should not be attempted on scene with a trauma patient.
- Obtain a 12-Lead EKG as soon as possible if indicated. See *12-Lead EKG Procedure* for indications.

Adult Pain Control

Pain, and the lack of relief from the pain, is one of the most common complaints among patients. Pain control can reduce the patient's anxiety and discomfort, making patient care easier. The patient's severity of pain must be properly assessed in order to provide appropriate relief. Managing pain clinically in the prehospital setting will provide greater patient care.

First Responder Care

First Responder Care should focus on the reduction of the patient's anxiety due to the pain.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Assess level of pain using the *Pain Assessment Scale* (0-10) or the *Wong-Baker Faces Pain Rating Scale*.
3. Place patient in a position of comfort.
4. Reassure the patient.
5. Consider ice or splinting.
6. Reassess level of pain using the approved pain scale.

BLS Care

BLS Care should focus on the reduction of the patient's anxiety due to the pain.

1. BLS Care includes all of the components of First Responder Care.
2. Initiate ALS intercept, if indicated.

ILS Care

ILS Care should focus on the reduction of the patient's anxiety due to the pain.

1. ILS Care includes all of the components of BLS Care.
2. **Fentanyl:** 50mcg IV, over 2 minutes for pain. Fentanyl 50mcg IV may be repeated every **5 minutes** to a total of 200mcg. If unable to establish IV access, may administer Fentanyl 50 mcg IM or IN. May be repeated as needed to a total of 200mcg. (See dosing sheets for IN)
3. Initiate ALS intercept, if indicated.

ALS Care

ALS Care should focus on the pharmaceutical management of pain.

Adult Pain Control

ALS Care (continued)

1. Universal ALS Patient Care Protocol.
2. Patient care according to Protocol based on specific complaint.
3. Pain severity ≥ 6 out of 10 or indication for IV/IM/IN pain medication.
4. **Fentanyl:** 50mcg IV, over 2 minutes for pain. Fentanyl 50mcg IV may be repeated every 5 minutes to a total of 200mcg. If unable to establish IV access, may administer Fentanyl 50 mcg IM or IN. May be repeated as needed to a total of 200mcg. (See dosing sheets for IN)

Dilaudid: 0.5-1.0 mg IV/IO over 2-5 minutes, or 1-2mg IM, titrated to pain relief, with a maximum dose of 2mg. Systolic blood pressure must be >100 .

- **Administer:** 0.25 mg IV or IM over 2-5 minutes, if prior analgesia has been administered. Repeat as needed with a maximum dose of 2mg. Systolic blood pressure must be >100 .

If using IV/IO route titrate in increments to patient response.



Adult Pain Control

Critical Thinking Elements

- If respiratory depression or hypotension occurs after administration of Dilaudid or Fentanyl, ventilate the patient as necessary and administer Narcan.
- Monitor respiratory status, SPO2 and or Waveform Capnography if available.
- Blood pressure should be monitored closely – check 5 minutes after narcotic administration (and prior to administering repeat doses).
- Verify that the patient is not allergic to the pharmaceutical agent prior to administration.
- Patients with a head injury / ALOC or patients with unstable vital signs **should not receive pain medications.**
- **In patients with known renal failure, the Fentanyl dose must be reduced to 25mcg. The dose may be repeated one time to a maximum dose of 50mcg.**
- Pain medication may be given IO to conscious patients experiencing discomfort from IO infusion.

Basic Airway Control Procedure

Establishing and maintaining an open airway and assuring adequate ventilation is a treatment priority with all patients. Proper techniques must be used to assure treatment maneuvers do not inadvertently complicate the patient's condition.

Basic Airway Control

1. Assure an open airway by utilizing either the head tilt/chin lift maneuver, the modified jaw thrust maneuver or the tongue-jaw lift maneuver. The head tilt/chin lift maneuver is NOT to be used if there is any possibility of cervical spine injury.
2. Expose the chest and visualize for chest rise and movement, simultaneously listen and feel for air movement at the mouth and nose. This procedure will need to be done initially and after correcting an obstruction and securing the airway.
3. If the chest is not rising and air exchange cannot be heard or felt:
 - a) Deliver two positive-pressure ventilations. If resistance continues, follow AHA sequences for obstructed airway rescue.
 - b) Reassess breathing and check for a carotid pulse.
 - c) If spontaneous respirations return and a pulse is present, provide supplemental Oxygen by non-rebreather mask or assist respirations with bag-valve mask (BVM) at 15 L/min.
 - d) If the patient remains breathless and a pulse is present, initiate ventilations with a BVM at 15 L/min at a rate of 12 breaths per minute.
 - e) If the patient remains breathless and a pulse is not present, initiate CPR and institute the appropriate cardiac protocol.
4. If the patient presents with stridor, "noisy breathing" or snoring respirations, render treatment for partial airway obstruction in accordance with AHA guidelines.
 - a) Reassess effectiveness of the airway maneuver.
 - b) If initially unable to resolve partial airway obstruction, suction the airway and visualize the pharynx for any evidence of foreign objects. Perform a finger sweep if a foreign object can be seen.
 - c) If partial airway obstruction persists, treat according to AHA guidelines for resolving a complete airway obstruction.
5. Once the obstruction has been corrected:
 - a) Insert an oropharyngeal airway in the unconscious patient (without a gag reflex).

Basic Airway Control Procedure

Basic Airway Control (continued)

- b) Insert a nasopharyngeal airway in the conscious patient or an unconscious patient with a gag reflex. *Note:* Do not use if the possibility of head injury exists.
- 6. Establish the presence and adequacy of breathing by observing the frequency, depth and consistency of respirations. Also, observe the chest wall for any indications of injuries which may contribute to respiratory compromise.
- 7. Supplemental oxygen should be delivered to any patient who exhibits signs of difficulty breathing, sensation of shortness of breath, respiratory rate > 20 breaths per minute, use of accessory muscles, altered level of consciousness/altered mental status, cyanosis, cardiac symptoms, head injury or any indications of shock.
 - a) Supplemental oxygen should be provided by a non-rebreather mask (NRM) at a rate of 15 L/min (assuring reservoir bag is inflated).
 - b) If patient is unable to tolerate the NRM, administer oxygen via nasal cannula at a rate of 6 L/min.
- 8. Bag-valve mask ventilation with supplemental oxygen at 15 L/min should be initiated at the rate of 12/min if respirations are absent, there is evidence of inadequate ventilation, respiratory rate is < 8/min, absent or diminished breath sounds or wounds to the chest wall.

Critical Thinking Elements

- Inadequate maintenance of the patient's airway, inappropriate airway maneuvers, using inappropriately sized airway equipment and/or failure to recognize an obstructed airway will complicate the patient's condition.
- Do NOT use the head tilt/chin lift maneuver on a patient with a suspected cervical spine injury.
- Proper facemask seal during artificial ventilations is imperative to assure adequate ventilation.

Airway Obstruction Procedure

An airway obstruction is life threatening and must be corrected immediately upon discovery.

1. If the patient has an obstructed airway and is still conscious:
 - a) Encourage the patient to cough.
 - b) Perform 5 abdominal thrusts or chest thrusts if the cough is unsuccessful.
 - c) Repeat until the obstruction is relieved or the patient becomes unconscious.
 - d) Administer oxygen at 15 L/min if the patient has a partial airway obstruction and is still able to breathe.

2. If the patient is unconscious:
 - a) Open the patient's airway and attempt to ventilate.
 - b) Reposition the head and reattempt to ventilate if initial attempt is unsuccessful.
 - c) Straddle the patient and perform 5 abdominal thrusts.
 - d) Perform visualized finger sweep of the patient's mouth and reattempt to ventilate.
 - e) Repeat steps (c) and (d) if obstruction persists.
 - f) **BLS & ILS** immediately initiate ALS intercept.
 - g) **ILS & ALS** attempt direct extraction via laryngoscope and Magill forceps.
 1. Use the laryngoscope and examine the upper airway for foreign matter and suction as needed.
 2. Remove any foreign objects with forceps and suction.
 3. Re-establish an open airway and attempt to ventilate.
 4. If the obstruction is relieved, continue with airway control, ventilations, assessment and care.
 - h) Continue abdominal thrust sequence if unable to relieve obstruction and expedite transport.

Critical Thinking Elements

- Maintain in-line c-spine stabilization using 2 EMTs in patients with suspected cervical spine injury.
- Poor abdominal thrust technique, inappropriate airway maneuvers, and/or failure to recognize an obstructed airway will complicate the patient's condition.

KING LTS-D Airway Procedure

The KING Airway is an effective airway adjunct when intubation is not available or difficult to perform. Insertion is rapid & easy and does not require specialized equipment or visualization of the larynx. It is latex-free and should be considered safe to use on latex-sensitive patients.

Indication

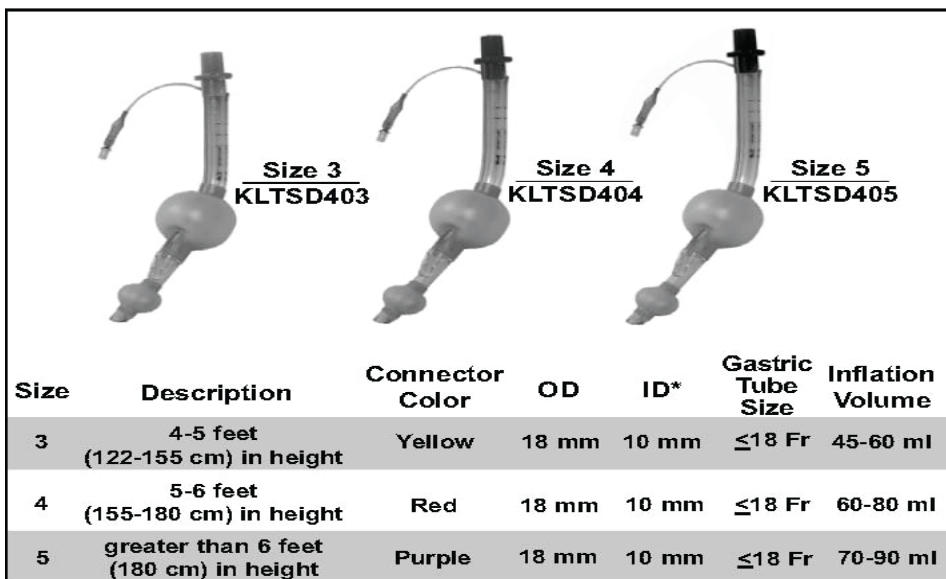
- The King LTS-D is an airway device designed for emergency or difficult intubation in the apneic or unresponsive patient without a gag reflex.

Contraindications

- Active gag reflex
- Patient under four (4) feet tall
- Patient less than 16 years old
- Ingestion of a caustic substance (e.g. gasoline, drain cleaner, etc.)
- Known or suspected esophageal disease (e.g. esophageal varices)
- Tracheostomy (ETC will be ineffective with esophageal placement)

KING Airway Insertion Procedure

1. Pre-oxygenate/ventilate utilizing a bag-valve mask (BVM) at 15 L/min according to the *Basic Airway Control Procedure*.
2. **Choose the correct size:**



*Equivalent ID of Ventilation Lumen

KING LTS-D Airway Procedure

KING Airway Insertion Procedure (continued)

3. Test cuff inflation system by injecting the maximum recommended volume of air into the cuffs. Remove all air from both cuffs prior to insertion.
4. Apply a water-based lubricant (*e.g.* K-Y or Surgilube) to the beveled distal tip and posterior aspect of the tube. Avoid introducing lubricant in or near the ventilatory openings.
5. Position the head in the “sniffing position” if possible. It can also be inserted with the head in the neutral position if following c-spine precautions/c-collar in place.
6. Hold the KING LTS-D at the connector with the dominant hand. With the non-dominant hand, hold mouth open and apply chin lift.
7. With the KING LTS-D rotated laterally 45-90° (such that the blue orientation line is touching the corner of the mouth), introduce tip into the mouth and advance behind the base of the tongue. **Never force the tube into position** and do not take longer than **20 seconds** for the attempt!

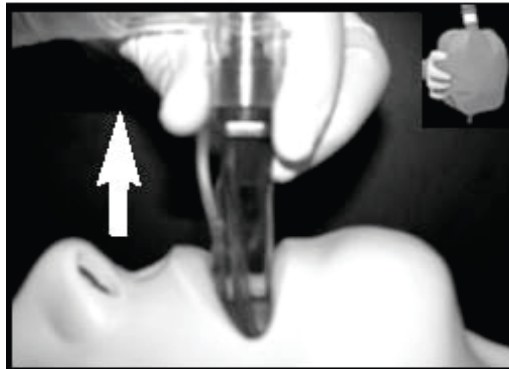


8. As the tube tip passes under the tongue, rotate the tube back to midline (blue orientation line faces chin).
9. Without exerting excessive force, advance the KING LTS-D until the proximal opening of gastric access lumen is aligned with teeth or gums.

KING LTS-D Airway Procedure

KING Airway Insertion Procedure (continued)

10. Inflate the cuffs with the minimum volume necessary to seal the airway (see chart).
11. Attach BVM. Gently bag the patient while assessing ventilations. Simultaneously withdraw the airway **very slowly** until ventilation is easy & free-flowing.



12. Use multiple confirmation techniques:
 - Confirm presence of breath sounds
 - Visualize rise and fall of the chest
 - Monitor for clinical improvement
 - Colormetric ETCO₂ (e.g. EasyCap)**
 - Capnography (if available)

****NOTE:** Ventilate the patient at least six (6) times prior to attaching a colormetric device (EasyCap).

13. The gastric access lumen allows the insertion of up to an 18 Fr diameter gastric tube into the esophagus & stomach. Lubricate the gastric tube prior to insertion (ALS only).

Critical Thinking Elements

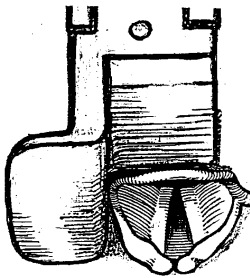
- If unsuccessful in one (1) attempt, refer to the *Basic Airway Control Procedure*.
- **ILS/ALS** should immediately defer to the King LTS-D Airway if the pre-intubation assessment is GRADE 3 or GRADE 4 on the *Cormack-Lehane* scale (refer to the *Advanced Airway Control Policy*).
- Do NOT administer medications via the King LTS-D Airway. It is designed as an airway adjunct only and cannot be utilized as a medication route.

Advanced Airway Control Policy (ILS & ALS Only)

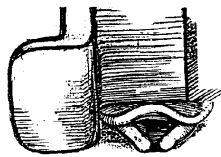
Endotracheal intubation is an effective method of securing the airway. However, if endotracheal intubation is difficult or unsuccessful, the King LTS-D Airway should be used or basic airway control measures re-established without delay.

Advanced Airway Control Procedure

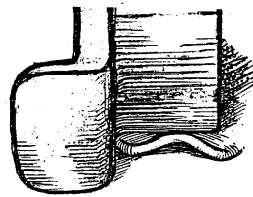
1. Implement basic airway measures in accordance with the *Basic Airway Control Procedure*.
2. **Conduct a pre-intubation assessment** using the *Cormack-Lehane* scale:



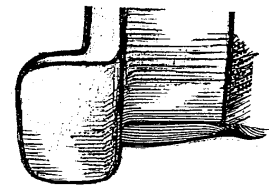
GRADE 1



GRADE 2



GRADE 3



GRADE 4

If the pre-intubation assessment is **GRADE 3** or **GRADE 4**, do not attempt intubation. Proceed to insertion of King LTS-D Airway or return to basic airway control measures using a BVM with OPA or NPA.

3. Select the proper tube size (based on patient size) and attach a 10mL syringe. Inflate the cuff to be sure it does not leak (the cuff must be deflated prior to insertion).
4. Insert stylet and bend to the approximate configuration of the pharynx.
5. Lubricate the ETT with a water-soluble lubricant.
6. Have suction, BVM, stethoscope, colormetric end-tidal CO₂ detector/capnography and commercial ETT holder readily available.
7. Pick up the laryngoscope handle with your left hand and the appropriate blade with your right hand.

Advanced Airway Control Policy (ILS & ALS Only)

Advanced Airway Control Procedure (continued)

8. Holding the blade parallel to the handle, attach the blade to the handle by inserting the U-shaped indentation of the blade into the small bar at the end of the handle. When the indentation is aligned with the bar, press the blade forward and snap into place.
9. Lower the blade until it is at a right angle to the handle. The light should come on. If it does not, see if the bulb is tight and/or the batteries need to be replaced (This should be done on a daily basis so you do not have to spend valuable time fixing it at the scene of a call).
10. Suction the pharynx as needed.
11. Pre-oxygenate the patient with high concentration oxygen prior to intubation attempt.
12. Insert the blade into the mouth on the right side, moving the tongue to the left. Follow the natural contour of the pharynx, lifting the tongue (not prying) until you can see the glottic opening.
 - a) If you are using a **straight blade** (Miller), insert it until you can see the epiglottis. With the tip of the blade, lift up on the epiglottis so that you can visualize the vocal cords and glottic opening. If needed, have someone gently press down on the cricoid cartilage (Sellick Maneuver) so that you can see the cords well.
 - b) If you are using a **curved blade** (Macintosh), insert the tip into the vallecula and lift up. This will lift the epiglottis and expose the vocal cords and glottic opening. If needed, have someone gently press down on the cricoid cartilage (Sellick Maneuver) so that you can see the cords well.
13. After visualizing the glottic opening, grasp the ETT with your right hand and advance the tube from the right corner of the mouth. Insert the tube into the glottic opening between the vocal cords, just far enough to pass the cuff of the tube past the opening.
14. Verify proper position by ventilating the patient through the tube with a bag-valve device while listening to each side of the chest with a stethoscope to be sure air is entering both lungs. Also, check for inadvertent esophageal intubation by listening for air movement in the epigastric area during ventilations.

Advanced Airway Control Policy (ILS & ALS Only)

Advanced Airway Control Procedure (continued)

15. Utilize a colormetric end-tidal CO₂ (ETCO₂) detector or capnography.
16. If breath sounds are heard on both sides of the chest, no epigastric sounds are heard colormetric ETCO₂ detector/capnography indicate proper placement, inflate the cuff with 10mL of air and secure the tube with a commercial ETT holder.
 - a) If you have inserted the ETT too far, it will usually go into the right main stem bronchus. Therefore, if you hear breath sounds only on the right, you should pull the tube back ½ inch at a time until you hear bilateral breath sounds. Inflate the cuff with 10mL of air and secure the ETT with a commercial holder.
 - b) If you hear no breath sounds, you are in the esophagus and must remove the ETT immediately. Ventilate patient and proceed to King LTS-D Airway insertion or continue basic airway control measures.
17. Frequently reassess breath sounds to be sure that the ETT is still in place.
18. Ventilate the patient at a rate of 12 times per minute.
19. If intubation is unsuccessful after one (1) attempt, refer to the *KING LTS-D Airway Procedure* or *Basic Airway Control Procedure*.

Airway Control in the Trauma Patient

Any type of airway manipulation may be dangerous during airway control of the suspected spinal injury patient. Maintain in-line stabilization and refer to the *KING LTS-D Airway Procedure*. **Do not attempt to intubate.**

1. A minimum of two (2) trained rescuers is needed to assure special attention to spinal precautions.
2. One rescuer will apply manual in-line stabilization by placing the rescuers hands about the patient's ears with the little fingers under the occipital skull and the thumbs on the face over the maxillary sinuses.
3. The rescuer performing airway placement should be at the head.
4. Maintain the patient's head in a neutral position and place the KING LTS-D without cervical manipulation.

Advanced Airway Control Policy (ILS & ALS Only)

Prohibited Advanced Airway Procedures in the PAEMS System

Attempting difficult and unfamiliar procedures poses a danger to the patients those procedures are being performed on. Certain procedures that are used in the hospital setting are **not approved** for prehospital personnel in the Peoria Area EMS System. These include:

- Extubation
- Nasotracheal Intubation
- Percutaneous Transtracheal Ventilation
- Cricothyrotomy/Surgical Airway

Critical Thinking Elements

- Intubation may be attempted if the pre-intubation assessment is GRADE 1 or GRADE 2. If intubation attempt fails (1 attempt), switch to the King LTS-D airway or basic airway control.
- The definition of an “attempt” is actually trying to pass the ET tube through the vocal chords.
- Verification of proper ETT placement is of vital importance. Utilize multiple methods of verifying placement including direct visualization of the ETT passing through the cords, auscultation of bilateral breath sounds, absence of epigastric sounds during ventilation, and positive color change (purple to yellow) with ETCO₂ or capnography levels between 35-45mmHg. Document findings.

Orogastric (OG) Tube Insertion Procedure (ALS Only)

Indication

Indication for orogastric (OG) tube placement in the Peoria Area EMS System is:

- Gastric decompression of an adult cardiac arrest patient after endotracheal intubation has been performed and placement verified; OR with use of the KING LTS-D Airway.

Contraindications

- Known esophageal varices
- Esophageal stricture
- Esophageal or stomach cancer
- Esophagectomy or partial gastrectomy
- Gastric bypass
- Penetrating neck trauma

OG Insertion Procedure

1. Estimate the length of the tube needed to reach the stomach by measuring the tube from the corner of the mouth to the earlobe and down to the xiphoid process. Mark the length with tape.
2. Lubricate the Salem sump tube (18F) with a water soluble lubricant (*e.g.* K Y Jelly).
3. Insert the tube through the oropharynx or through the gastric access lumen on the KING LTS-D Airway until the marked depth is reached.
4. If the tube coils in the posterior pharynx, direct laryngoscopy can be utilized to place the tube in the esophagus.
5. Verify placement (see *OG Placement Verification*).

Orogastric (OG) Tube Insertion Procedure (ALS Only)

OG Placement Verification

1. Using a 60mL catheter tip syringe, instill 30mL of air into tube and auscultate over epigastrium for air sounds.
2. Aspirate for gastric contents and assess for cloudy, green, tan, brown, bloody or off-white color contents consistent with gastric contents.
3. Secure tube with tape.

Gastric Decompression

Once placement of the Salem sump tube has been verified, begin gastric decompression in one of the following manners:

1. Attach the tube to portable suction (and suction intermittently as needed).
2. Attach the tube to the onboard suction (and suction intermittently as needed).
3. Attach the tube to continual low suction (approximately 60 mmHg) using the onboard suction.
4. If suction is not readily available, connect the 60mL syringe to the tube while keeping the (blue) air vent patent. This will allow the sump function of the tube to work until suction can be applied and will also prevent gastric contents from leaking from the tube.

Critical Thinking Elements

- If you cannot place the OG tube quickly (no more than 2 attempts), forego the procedure – do not delay transport.
- The **blue** air vent must remain patent to ensure proper sump function and to prevent damage to the gastric lining during suctioning.

Intravenous Cannulation Procedure

Intravenous cannulation is used in the Prehospital setting to establish a route for drug administration and/or to provide fluid replacement. Intravenous cannulation should not significantly delay scene times or be attempted while on scene with a trauma patient who meets load-and-go criteria.

1. Explain to the patient the need for and a brief description of the procedure.
2. Observe the universal precautions for body substance exposure.
3. Obtain an appropriately sized catheter:
 - a) 14 or 16 gauge for trauma patients.
 - b) 14, 16 or 18 gauge for fluid replacement.
 - c) 20 gauge for elderly patients, pediatric patients or for difficult IV cannulations.
4. Check the fluid (1000mL .9% Normal Saline):
 - a) Is it the right fluid?
 - b) Check the expiration date.
 - c) Check for color and clarity (NS should be clear with no particles).
5. Connect the administration set to the IV fluid. Make sure that air bubbles are expelled from the tubing and that all chambers have the appropriate fluid levels.
6. Maintain a clean environment and protect the administration set from contamination.
7. Apply a venous tourniquet just proximal to the antecubital area.
8. Select (by palpation) a prominent vein. Choose a distal vein on the forearm or back of the hand. The antecubital space may be used if needed for drug administration, fluid replacement, the patient condition requires a more proximal site, or in cases where no other vein is accessible.
9. Cleanse the site with an alcohol prep pad using a circular motion moving outward from the site.
10. Stabilize the vein by applying traction below the puncture site.
11. Inform the patient of your intent to puncture the site.
12. Enter the vein directly from above or from the side of the site. With the bevel of the needle upward, puncture the skin at a 30 to 45 degree angle.
13. If blood returns through the catheter, proceed with insertion. If you do not see blood return, release the tourniquet and discontinue the attempt. If time and patient condition allows, you may attempt another site with a new catheter (do not exceed more than two (2) attempts).
14. Insert the catheter. Carefully lower the catheter and advance the needle and catheter just enough to stabilize the needle in the vein. Slide the catheter off of the needle into the vein.
15. Slightly occlude the vein proximal to the catheter with gentle finger pressure. Remove the needle and immediately dispose of it in an approved sharps container.
16. Release the tourniquet and connect the administration set to the catheter.
17. Open the flow regulator on the administration set and briefly allow IV fluid to run freely to assure a patent line (less than 20mL). If the line is patent, adjust flow rate as indicated by protocol or Medical Control order.
18. Secure the catheter and tubing using a veniguard or tape. Loop the IV tubing and secure to the patient's arm. Do not apply tape circumferentially to the extremity.

Intravenous Cannulation Procedure

Saline Locks

Saline locks may be used if fluid replacement is not indicated:

1. Assemble the pre-filled saline and tubex syringe or draw up 2-3mL of sterile saline.
2. Obtain and inspect an injection site link. Inject saline and expel air from the injection site chamber leaving the syringe attached.
3. After successful venipuncture, connect the saline lock to the catheter.
4. Pull back (aspirate) on the syringe to confirm placement by observing for blood return. If blood is aspirated, continue by injecting 3mL of saline into the chamber. If no blood is aspirated, discontinue the attempt and prepare to repeat the procedure at a new site.
5. If fluid replacement becomes necessary, attach an administration set to the injection port by needleless device or Luer adapter.
6. Secure the catheter and link using a veniguard or tape.

External Jugular Vein Cannulation (ALS Only)

External Jugular (EJ) access can be utilized only if traditional extremity cannulation cannot be established and the patient requires immediate stabilizing fluid replacement and/or drug administration route.

1. Position the patient supine with feet elevated.
2. Turn the patient's head in the direction away from the side to be cannulated.
3. Cleanse the site with a prep pad using a circular motion moving away from the site.
4. Stabilize the vein by applying traction just above the clavicle.
5. Attach a 10mL syringe to the IV catheter. Align the catheter and point the tip of it toward the patient's feet.
6. Enter the vein midway between the angle of the jaw and the clavicle. With the bevel of the needle upward, puncture the skin using a 30 degree angle and aim toward the shoulder on the same side.
7. As you enter the vein, apply gentle aspiration by pulling on the syringe plunger. If blood returns through the flash chamber and syringe, proceed with insertion. Slightly occlude the vein proximal to the catheter with gentle finger pressure. Connect the administration set to the catheter and secure the site.

If you do not see blood return through the flash chamber and syringe, discontinue the attempt. Only one (1) attempt at EJ vein cannulation may be made in the Prehospital setting.

Intravenous Cannulation Procedure

Critical Thinking Elements

- If blood begins to back-flow in the IV tubing, check the location of the bag to assure it is in a gravity flow position and check to assure all valves are properly set. If the IV equipment is properly set and blood continues to back-flow, re-examine the vessel to assure arterial cannulation has not occurred.
- Edema, pain and lack of fluid flow at the site indicates infiltration and the IV must be discontinued.
- Do not partially withdraw a needle and reinsert into the catheter. This can cause catheter shear.
- Do not substitute a saline lock for IV fluids in trauma patients, patients who are in shock, patients with unstable vital signs or patients requiring multiple drug administrations.
- External jugular vein cannulation is contraindicated in patients with suspected cervical spine injury.

Adult Intraosseous Cannulation Procedure (ALS Only)

It may be impossible to find an accessible vein in patients presenting with conditions such as shock from any cause, cardiac arrest, overdose with airway compromise, impairment in mentation or hemodynamic parameters, severe dehydration associated with unresponsiveness or shock and multi-system trauma. This is a challenge commonly faced by prehospital providers, which hinders optimal patient care by limiting treatment options and increasing scene time trying to obtain vascular access.

The intraosseous space may be viewed as a non-collapsible, easily accessed space for any fluid or medication. Intraosseous infusion is preferred over endotracheal routes of medication administration and is a viable alternative when IV therapy is not available or not accessible. Intraosseous infusion is immediately available, safe and effective.

Indications

1. Intravenous fluids and medications are emergently needed, a peripheral IV cannot be established in two (2) attempts AND the patient demonstrates one of the following:
 - An altered mental status (GCS of 8 or less) with loss of protective airway reflexes (with notable exception of known diabetic with symptomatic hypoglycemia)
 - Clinical signs of shock from any cause (hypovolemia from severe dehydration or trauma, cardiogenic, anaphylactic, septic or Neurogenic) with a systolic BP less than 80mmHg
 - Patients in extremis (at risk of death or disability) with immediate need for delivery of medications and fluids (e.g. multi-system trauma, anaphylaxis, status asthmaticus, status epilepticus, life-threatening dysrhythmia or bradycardia, severe respiratory distress with hypoxia and/or alteration in consciousness, respiratory arrest, and overdose associated with alteration in vital signs, mental status and/or dysrhythmia)
 - If a patient is assessed to be in need of intraosseous access and does not fit any of the above, **contact Medical Control** for further guidance and orders.
2. EZ-IO insertion may be considered *PRIOR* to peripheral IV attempts if the patient is in cardiac arrest (medical or traumatic).

Contraindications

1. Fracture of the bone selected for IO infusion (consider another approved site of insertion)
2. Excessive tissue at insertion site with absence of anatomical landmarks (consider another approved site of insertion)
3. Previous significant orthopedic procedures (i.e. prosthesis or hardware placement) (consider another approved site of insertion).
4. Infection at the site selected for insertion (consider another approved site of insertion)

Adult Intraosseous Cannulation Procedure (ALS Only)

Considerations

- Flow rates will be slower than achieved with intravenous (IV) access. To improve continuous infusion rates, use a pressure infusion bag (or BP cuff).
- Insertion of the EZ-IO in conscious patients or patients responsive to pain has been noted to cause mild to moderate discomfort comparable to the insertion of a large bore IV catheter. IO infusion, however, has been noted to cause severe discomfort.

EZ-IO Procedure

1. Observe universal precautions.
2. Prepare the EZ-IO driver and needle set:
 - a) 15ga, 15mm long needle for patients weighing between 3kg and 39kg.
 - b) 15ga, 25mm long needle for patients weighing greater than 40kg.
 - c) 15ga, 45mm long needle for patients with excess tissue (optional).
3. Locate an appropriate insertion site. Approved sites include:
 - Proximal Tibia
 - Distal Tibia
 - Proximal Humerus
4. Prep the site with Betadine and set up infusion solution as for regular IV.
5. Stabilize site and insert appropriate needle set.
6. Remove EZ-IO driver from needle set while stabilizing catheter hub.
7. Remove stylet from the catheter; place stylet in EZ-IO shuttle or approved sharps container.
8. Attach 5-10mL syringe and aspirate bone marrow to confirm placement.
 - a) IO catheter should be at a 90 degree angle and firmly seated in the tibial bone.
 - b) Blood may be visible at the tip of the stylet.
 - c) The IO catheter should flush freely without difficulty or extravasation.
9. Connect the luer-lock equipped IV administration set.
10. For **conscious** patients (or for previously unresponsive patients who become conscious): **Lidocaine:** 30mg IO (slowly) to reduce discomfort from infusion.
11. Flush the IO catheter with 10mL of normal saline.
12. Utilize a pressure bag for continuous infusions where applicable. If a pressure bag is not available, wrap a BP cuff around the bag of normal saline and inflate the cuff until desired flow rate is achieved.
13. Dress site, secure tubing and apply wristband as directed.

Adult Intraosseous Cannulation Procedure (ALS Only)

EZ-IO Procedure (continued)

14. **Fentanyl:** 50mcg IO over 2 minutes for pain. Fentanyl 50mcg IO may be repeated every **5 minutes** to a total of 200mcg (if the patient's systolic BP is > 90mmHg).
15. **Dilaudid:** 0.5-1.0 mg IO over 2-5 minutes titrated to pain relief, with a maximum dose of 2mg. Systolic blood pressure must be >100.
 - **Administer:** 0.25 mg IO over 2-5 minutes, if prior analgesia has been administered. Repeat as needed with a maximum dose of 2mg. Systolic blood pressure must be >100.
**If using IO route titrate in increments to patient response. **
16. Closely monitor EZ-IO site en route.

Critical Thinking Elements

- If respiratory depression or hypotension occurs after administration of Dilaudid or Fentanyl, ventilate the patient as necessary and administer Narcan.
- Monitor respiratory status, SPO2 and or Waveform Capnography if available.
- Do not use an area previously used for IO attempts.
- **Sometimes marrow cannot be aspirated and does not necessarily indicate improper placement.**
- Excessive movement of the IO needle may result in leakage.
- Do not place more than one IO unless absolutely necessary.

Medication Administration Procedure

Medication administration is accomplished by specific routes as indicated by the protocols. This procedure describes the traditional medication routes for use in the prehospital setting.

Preparation Steps

1. Observe universal precautions for body substance exposures.
2. Confirm the drug order, amount to be given and route.
3. Confirm that the patient is not allergic to the medication.
4. Check the medication:
 - Is it the right medication?
 - Expiration date?
 - Color and clarity?
5. Explain to the patient *what* medication you are giving them and *why* you are giving it.
6. Assemble the necessary equipment.
7. Calculate and draw up the desired volume of the drug or confirm the concentration of the drug if administering from a pre-filled syringe.
8. Eject any air from the syringe.
9. Confirm the medication again:
 - Is it the **right medication**?
 - Is it the **right patient**?
 - Is it the **right dose**?
 - Is it the **right route**?
 - Is it the **right time**?
 - Is it the **right documentation** in the chart?

Intravenous Medication Administration

This procedure utilizes an IV that has previously been established and patency has been confirmed.

1. Cleanse the injection port or luer port with an alcohol prep pad.
2. Insert the needle into the inlet port or attach the syringe to the luer port.
3. Stop the flow of the IV by pinching off the IV tubing above the port.
4. Inject the desired amount of drug at the rate indicated by protocol.
5. Release the IV tubing and flush with approximately 20mL of fluid to assure delivery of the drug.
6. Properly dispose of the contaminated equipment.
7. Document the name of the medication, the dose, the route of administration and the time that the drug was administered.
8. Monitor and document the patient's response to the medication.

EZ-IO Medication Administration

Refer to *Intravenous Medication Administration* steps.

Medication Administration Procedure

Endotracheal Medication Administration

This procedure utilizes an ETT which has previously been established and proper placement has been confirmed. Only certain medications may be given via the ETT as specified by protocol.

1. Hyperventilate the patient.
2. Disconnect the BVM if needed.
3. If CPR is being performed, stop chest compressions.
4. Dilute the medication and/or double the dose of the medication.
5. Place the needle or syringe into the lumen of the ETT (or attach to MADett™) and forcefully inject the desired amount of the drug into the lumen.
6. If it was disconnected, re-connect the BVM and resume ventilations (while withholding chest compressions for 5 seconds) and then resume chest compressions if indicated.
7. Document the name of the medication, the dose of the medication, the route of administration and the time that the drug was administered.
8. Properly dispose of the contaminated equipment.
9. Monitor and document the patient's response to the medication.

Medication Administration Procedure

Intramuscular Medication Administration

Intramuscular (IM) injections in the prehospital setting are relatively uncommon. IM injections are administered into the muscle tissue and require adequate perfusion for absorption.

1. Identify an injection site (the deltoid muscle of the upper arm and the upper outside quadrant of the gluteus muscle are commonly used). **Note:** The only approved site for the EMT-Basic & Intermediate level agencies is the left or right deltoid.
2. Clean the injection site with an alcohol prep.
3. Stretch or “flatten” the skin overlying the site with your fingers.
4. Advise the patient to expect a “stick” and to try to relax.
5. Insert the needle (preferably a 2-inch, 22g needle) at a 90 degree angle into the muscle tissue.
6. Pull back (aspirate) on the syringe to confirm that the needle is not in a vessel by observing for blood return.
 - If blood is aspirated into the syringe, discontinue the injection and start the procedure over.
 - If blood is not aspirated into the syringe, slowly inject the drug into the muscle tissue.
7. Withdraw the needle and apply pressure to the site with a gauze pad.
8. Document the name of the medication, the dose of the medication, the route of administration and the time that the drug was administered.
9. Properly dispose of the contaminated equipment.
10. Monitor and document the patient’s response to the medication.

CARDIAC CARE

Universal Cardiac Care

Patients experiencing chest pain with a suspected cardiac origin may present with signs and symptoms which include:

- Substernal chest pain / pressure
- Heaviness, tightness or discomfort in the chest
- Radiation and/or pain/discomfort to the neck or jaw
- Pain/discomfort/weakness in the shoulders/arms
- Nausea/vomiting
- Diaphoresis
- Dyspnea

Priorities in the care of chest pain patients include:

- Assessing and securing ABCs.
- Determining the quality and severity of the patient's distress.
- Identifying contributing factors of the event.
- Obtaining a medical history (including medications & allergies).

Timely transportation to the emergency department is an important factor in patient outcome.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating care to reassure the patient, reducing the patient's discomfort and beginning treatment for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask. If the patient does not tolerate a mask, then administer 6 L/min via nasal cannula.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, providing care to reassure the patient, reducing the patient's discomfort, beginning treatment for shock and preparing or providing patient transportation.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask. If the patient does not tolerate a mask, then administer 6 L/min via nasal cannula.

Universal Cardiac Care

BLS Care (continued)

3. **Aspirin (ASA):** 324mg PO (4 tablets of 81mg chewable aspirin by mouth).
 - **Ask the patient specifically about any history of hypersensitivity to ASA.**
 - **Do not give ASA to patients with active ulcer disease, asthma or known allergy to ASA.**
4. **Nitroglycerin (NTG):** 0.4mg SL (1 metered spray dose sublingually). May repeat every **3-5 minutes** to a total of 3 doses (if systolic BP remains > 100mmHg).
 - NTG (& ASA) may be administered without contacting Medical Control if the patient is age 30 or older, has chest pain consistent with acute myocardial infarction (AMI) and has a systolic BP > 100mmHg. *If the patient does not meet this criteria, consult Medical Control prior to administering NTG.*
5. Initiate ALS (or ILS) intercept if necessary and transport as soon as possible.
6. **Contact Medical Control** as soon as possible.

ILS Care

ILS Care should be directed at conducting a thorough patient assessment, providing care to reassure the patient, reducing the patient's discomfort, beginning treatment for shock and preparing or providing patient transportation.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask. If the patient does not tolerate a mask, then administer 6 L/min via nasal cannula.
3. **Aspirin (ASA):** 324mg PO (4 tablets of 81mg chewable aspirin by mouth).
 - **Ask the patient specifically about any history of hypersensitivity to ASA.**
 - **Do not give ASA to patients with active ulcer disease, asthma or known allergy to ASA.**
4. **Nitroglycerin (NTG):** 0.4mg SL (1 metered spray dose sublingually). May repeat every **3-5 minutes** to a total of 3 doses (if systolic BP remains > 100mmHg).
 - NTG (& ASA) may be administered without contacting Medical Control if the patient is age 30 or older, has chest pain consistent with acute myocardial infarction (AMI) and has a systolic BP > 100mmHg.

Universal Cardiac Care

ILS Care (continued)

5. Initiate ALS intercept if necessary and transport as soon as possible (transport can be initiated at any time during this sequence).
6. Obtain **12-Lead EKG** and transmit to receiving hospital. Contact Medical Control if wide complex tachycardia or consultation is needed.
7. **Fentanyl**: 50mcg IV, over 2 minutes for pain. Fentanyl 50mcg IV may be repeated every **5 minutes** to a total of 100mcg. If unable to establish IV access, may administer Fentanyl 50 mcg IM; or IN. (See **intranasal dosing sheet**).
8. **Contact Medical Control** as soon as possible, regardless of EKG transmission.

ALS Care

ALS Care should be directed at conducting a thorough patient assessment, providing care to reassure the patient, reducing the patient's discomfort, beginning treatment for shock and preparing or providing patient transportation.

1. Render initial care in accordance with the *Universal Patient Care Protocol*. If time permits, establish a 2nd line (preferably an 18g saline lock) en route.
2. **Oxygen**: 15 L/min via non-rebreather mask. If the patient does not tolerate a mask, then administer 6 L/min via nasal cannula.
3. **Aspirin (ASA)**: 324mg PO (4 tablets of 81mg chewable aspirin by mouth).
 - **Ask the patient specifically about any history of hypersensitivity to ASA.**
 - **Do not give ASA to patients with active ulcer disease, asthma or known allergy to ASA.**
4. **Nitroglycerin (NTG)**: 0.4mg SL (1 metered spray dose sublingually). May repeat every **3-5 minutes** to a total of 3 doses (if systolic BP remains > 100mmHg).
 - NTG (& ASA) may be administered without contacting Medical Control if the patient is age 30 or older, has chest pain consistent with acute myocardial infarction (AMI) and has a systolic BP > 100mmHg.

ILS & ALS may administer NTG when the patient's systolic BP is between 90-100mmHg if IV access has been established.

Universal Cardiac Care

ALS Care (continued)

5. Obtain **12-Lead EKG** and transmit to receiving hospital. Contact Medical Control if wide complex tachycardia or consultation is needed.
6. **Nitropaste (Nitro-Bid)**: 1 inch to anterior chest wall if patient's systolic BP is greater than 100mmHg.
7. **Ondansetron (Zofran)**: 4mg IV over 2 minutes **for nausea and/or vomiting**.
 - Avoid use in patients with congenital long QT syndrome because these patients are at particular risk of Torsade.
8. **Fentanyl**: 50mcg IV over 2 minutes for pain. Fentanyl 50mcg may be repeated every 5 minutes to a total dose of 100mcg. If unable to establish IV access, may administer Fentanyl 50 mcg IM; or IN. (**See intranasal dosing sheet**).
9. Transport as soon as possible (transport can be initiated at any time during this sequence).
10. **Contact Medical Control** as soon as possible, regardless of EKG transmission.

Critical Thinking Elements

- Initiate ALS intercept if the patient's chest pain is not eliminated with Oxygen or NTG.
- Consider the patient to be in cardiogenic shock if the patient has dyspnea, diaphoresis, a systolic BP < 100mmHg, and signs of congestive heart failure.
- Obtaining a 12-Lead EKG should not significantly delay initiation of transport.
- EKG limb leads should actually be placed on the patient's limbs!
- A pulse oximeter is a tool to aid in determining the degree of patient distress and the effectiveness of EMS interventions. A high pulse oximeter reading should not result in oxygen therapy being withheld.
- NTG that the patient self administers prior to EMS arrival should be reported to Medical Control. Subsequent doses should be provided by the EMS unit's stock.
- **Medications should not be administered IM to a suspected AMI patient.**
- Nitro paste can be placed on the patient's upper back instead of the anterior chest if needed (*e.g.* if the patient has excessive chest hair).

Cardiogenic Shock Protocol

Cardiogenic shock occurs when the “pump” component of perfusion (the heart) begins to fail. The signs and symptoms of cardiogenic shock include:

- Pain, heaviness, tightness or discomfort in the chest with hypotension (systolic BP < 100mmHg)
- Rales or crackles (“wet” lung sounds)
- Pedal edema
- Dyspnea
- Diaphoresis
- Nausea/vomiting

Patients with a history of AMI or CHF have increased risk factors. Priorities in the care of the Cardiogenic shock patient include:

- Assessing and securing ABCs.
- Determining the quality and severity of the patient’s distress.
- Identifying contributing factors of the event.
- Obtaining a medical history (including medications and allergies).

Timely transportation to the emergency department is an important factor in patient outcome.

First Responder Care

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask. If the patient does not tolerate a mask, then administer 6 L/min via nasal cannula.

BLS Care

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask. If the patient does not tolerate a mask, then administer 6 L/min via nasal cannula.
3. Initiate ALS (or ILS) intercept and transport as soon as possible.

Cardiogenic Shock Protocol

ILS Care

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask. If the patient does not tolerate a mask, then administer 6 L/min via nasal cannula.
3. **IV Fluid Therapy:** 250mL fluid bolus.
4. Obtain **12-Lead EKG** and transmit to receiving hospital. Contact Medical Control if wide complex tachycardia or consultation is needed.
5. Initiate ALS intercept and transport as soon as possible.
6. **Contact Medical Control** as soon as possible.

ALS Care

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask. If the patient does not tolerate a mask, then administer 6 L/min via nasal cannula.
3. **IV Fluid Therapy:** 250mL fluid bolus.
4. **Dopamine:** Begin infusion at 24gtts/min. Increase by 12gtts/min every **2 minutes** to achieve and maintain a systolic BP of at least 100mmHg. Closely monitor vital signs.
 - *Dopamine is provided premixed (400mg in 250mL D₅W). This yields a concentration of 1600mcg/mL. The initial rate of infusion is 1-10mcg/kg/min which can be achieved with a 24gtts/min infusion rate.*
5. If the patient has a cardiac dysrhythmia, treat the underlying rhythm disturbance according to the appropriate SMO.
6. Obtain **12-Lead EKG** and transmit to receiving hospital. Contact Medical Control if wide complex tachycardia or consultation is needed.
7. Transport as soon as possible (transport can be initiated at any time during this sequence) and **Contact Medical Control** as soon as possible.

Cardiac Arrest Protocol

The successful resuscitation of patients in cardiac arrest is dependent on a systematic approach of initiating life-saving CPR and early defibrillation and transferring care to advanced life support providers in a timely manner. The majority of adults who survive non-traumatic cardiac arrest are resuscitated from ventricular fibrillation with defibrillation. The primary factor for successful defibrillation and resuscitation is decreasing the time interval from onset of cardiac arrest to effective CPR, defibrillation and advanced life support.

First Responder Care

First Responder Care should be focused on confirming that the patient is in full arrest and in need of CPR. Resuscitative efforts should be initiated by opening the airway and initiating ventilations & chest compressions while attaching a defibrillator. It is important to assure that CPR is being performed correctly following AHA guidelines.

1. Determine unresponsiveness. Confirm that a transporting unit (and ALS intercept) has been activated.
2. Maintain patent airway and assess breathing. If the patient is not breathing, give two (2) rescue breaths with a barrier device.
3. Check for pulse (10 seconds). If pulseless, **begin CPR**. The patient should be ventilated at 12 breaths/min using **oxygen at 15 L/min via BVM**.
4. Apply an AED **after 2 minutes of CPR** to determine if defibrillation is needed.
5. Continue CPR until the AED is attached and turned on. Stop CPR when the AED is analyzing:
 - a) If the AED indicates “SHOCK ADVISED”, call out “**CLEAR!**” check for the safety of others, and push the SHOCK button (or stand clear if the AED device does not require shock activation).
 - b) Immediately **resume CPR for 2 minutes**.
 - c) Reassess the patient and allow the AED to analyze.
 - d) If the AED indicates “SHOCK ADVISED”, call out “**CLEAR!**” check for the safety of others, and push the SHOCK button (or stand clear if the AED device does not require shock activation).
 - e) Check for a pulse if the AED states “NO SHOCK ADVISED”.
 - f) **Continue CPR if pulse is absent**.
 - g) **Reassess every 2 minutes**. Shock if indicated.
 - h) If the patient regains a pulse at any time during resuscitation, then maintain the airway and assist ventilations.
 - i) Re-analyze the patient’s rhythm with the AED if the patient returns to a pulseless state. Shock if indicated.
6. Immediately turn patient care over to the transporting provider or ALS intercept crew upon their arrival.
7. Complete all necessary cardiac arrest documentation.

Cardiac Arrest Protocol

BLS Care

BLS Care should focus on maintaining the continuity of care by confirming the patient is in cardiac arrest and continuing resuscitative efforts initiated by the First Responders. Transporting BLS units should initiate an ALS intercept as soon as possible.

1. BLS care includes all of the components of First Responder Care.
2. Shocks delivered to the patient prior to the transporting unit arriving on scene should be taken into consideration during the transition of care. Transporting crews may want to utilize the AED used by the non-transporting First Responders if circumstances allow for exchange of equipment or personnel ride-along.
3. **Place KING LTS-D Airway (if possible) and continue ventilations.**
4. Call for ALS intercept and initiate transport as soon as possible.
5. Contact the receiving hospital as soon as possible.

ILS Care

ILS Care should focus on maintaining the continuity of care by confirming that the patient is in cardiac arrest and beginning resuscitative efforts or continuing resuscitative efforts initiated by the First Responders.

1. Determine unresponsiveness.
2. Maintain patent airway and assess breathing. If the patient is not breathing, give two (2) rescue breaths with a barrier device.
3. Check for pulse (10 seconds). If pulseless, **begin CPR and continue for 2 minutes.**
4. Apply Quick-Combo pads (or Fast Patches).
5. Evaluate the rhythm.
6. If V-fib or pulseless V-tach, immediately **defibrillate per manufacturer's recommendations for biphasic monitors (or 360J for monophasic defibrillators).**
7. **Immediately resume CPR for 2 minutes.**
8. Evaluate the patient/rhythm and defibrillate if needed. **Continue CPR and re-evaluate patient/rhythm every 2 minutes.**
7. **Intubate** the patient and provide ventilation at 12 breaths/minute.
8. If intubation is unsuccessful, **place KING LTS-D Airway (if possible) and continue ventilations.**
9. Obtain **peripheral IV** access.
10. Identify and treat cardiac dysrhythmias according to the appropriate protocol.

Cardiac Arrest Protocol

ALS Care

ALS Care should focus on maintaining the continuity of care by confirming that the patient is in cardiac arrest and beginning resuscitative efforts or continuing resuscitative efforts initiated by the First Responders.

1. Determine unresponsiveness.
2. Maintain patent airway and assess breathing. If the patient is not breathing, give two (2) rescue breaths with a barrier device.
3. Check for pulse (10 seconds). If pulseless, **begin CPR and continue for 2 minutes.**
4. Apply Quick-Combo pads (or Fast Patches).
5. Evaluate the rhythm.
6. If V-fib or pulseless V-tach, immediately **defibrillate per manufacturer's recommendations for biphasic monitors (or 360J for monophasic defibrillators).**
7. **Immediately resume CPR for 2 minutes.**
8. Evaluate the patient/rhythm and defibrillate if needed. **Continue CPR and re-evaluate patient/rhythm every 2 minutes.**
9. **Intubate** the patient and provide ventilation at 12 breaths/minute.
10. If intubation is unsuccessful, **place KING LTS-D Airway (if possible) and continue ventilations.**
11. Obtain **peripheral IV or IO** access.
12. Identify and treat cardiac dysrhythmias according to the appropriate protocol.
13. Place **OG tube** if time permits to relieve gastric distention (**if patient is intubated or KING LTS-D Airway is in place**).

Cardiac Arrest Protocol

Critical Thinking Elements

- If the cardiac arrest is witnessed by EMS personnel, start CPR and defibrillate immediately after Fast Patches or Quick Combos are placed.
- Do not touch, ventilate or move the patient while the AED is analyzing.
- Do not exceed three (3) shocks on scene without contacting Medical Control.
- Patients with implanted pacemakers or implanted defibrillators (AICDs) are treated the same way as any other patient; however do not place the electrodes, Quick Combo pads or Fast Patches over the top of the pacemaker or AICD site.
- Treat the patient – not the monitor. **A rhythm present on the monitor screen should NOT be used to determine pulse.** If the monitor shows a rhythm and the patient has no pulse, begin CPR (the patient is in PEA – *pulseless electrical activity*).
- Trauma patients in cardiac arrest should be evaluated for viability. If the patient is to be resuscitated, begin CPR and LOAD & GO.
- When changing to ALS monitoring equipment, attach defibrillation cables prior to disconnecting the AED.
- Resuscitation and treatment decisions are based on the duration of the arrest, physical exam and the patient's medical history. Consider cease-effort orders if indicated.
- Consider underlying etiologies and treat according to appropriate protocols.

Resuscitation of Pulseless Rhythms Protocol

The successful resuscitation of patients in cardiac arrest is dependent on a systematic approach to resuscitation. ACLS medications are an important factor in successful resuscitation of the pulseless patient when the initial rhythm is not ventricular fibrillation (V-fib) or in cases where defibrillation has been unsuccessful. It is important that BLS providers understand the value of effective CPR and an ALS intercept in providing the patient with ACLS therapy.

First Responder Care

Not applicable. First Responders are not equipped with ACLS medications and shall treat the patient in accordance with the *Cardiac Arrest Protocol*.

BLS Care

Not applicable. BLS providers are not equipped with ACLS medications and shall treat the patient in accordance with the *Cardiac Arrest Protocol*.

Ventricular Fibrillation (V-fib) or Pulseless Ventricular Tachycardia (V-tach)

ILS Care

1. Initiate *Cardiac Arrest Protocol*.
2. Evaluate rhythm after 2 minutes of CPR. If V-fib or pulseless V-tach: **Defibrillate per manufacturer's recommendations for biphasic monitors (or 360J for monophasic defibrillators)**.
3. **Immediately resume CPR for 2 minutes** and re-evaluate the patient/rhythm.
4. **Epinephrine 1:10,000**: 1mg IV or 2mg ETT if patient is pulseless and repeat every **3-5 minutes** as needed.
5. If pulseless V-fib/V-tach persists: **Defibrillate per manufacturer's recommendations for biphasic monitors (or 360J for monophasic defibrillators)**.
6. **Immediately resume CPR for 2 minutes** and re-evaluate the patient/rhythm.
7. **Lidocaine**: 1.5mg/kg IV or 3.0mg/kg ETT for persistent V-fib or V-tach. Repeat bolus: 1.5mg/kg IV in **3-5 minutes** to a total of 3mg/kg if patient remains in V-fib or V-tach.

Resuscitation of Pulseless Rhythms Protocol

Ventricular Fibrillation (V-fib) or Pulseless Ventricular Tachycardia (V-tach) (continued)

ILS Care (continued)

8. If pulseless V-fib/V-tach persists: **Defibrillate per manufacturer's recommendations for biphasic monitors (or 360J for monophasic defibrillators).**
9. **Immediately resume CPR** and re-evaluate patient/rhythm every 2 minutes.
10. **Dextrose 50%:** 25g IV if blood sugar is < 60mg/dL.
11. **Narcan:** 2mg IV/IN or 4mg ETT if suspected narcotic overdose.
12. Transport as soon as possible.
13. Contact the receiving hospital as soon as possible.

ALS Care

1. Initiate *Cardiac Arrest Protocol*.
2. Evaluate rhythm after 2 minutes of CPR. If V-fib or pulseless V-tach: **Defibrillate per manufacturer's recommendations for biphasic monitors (or 360J for monophasic defibrillators).**
3. **Immediately resume CPR for 2 minutes** and re-evaluate the patient/rhythm.
4. **Epinephrine 1:10,000:** 1mg IV/IO or 2mg ETT if patient is pulseless and repeat every *3-5 minutes* as needed.
5. If pulseless V-fib/V-tach persists: **Defibrillate per manufacturer's recommendations for biphasic monitors (or 360J for monophasic defibrillators).**
6. **Immediately resume CPR for 2 minutes** and re-evaluate patient/rhythm.
7. **Lidocaine:** 1.5mg/kg IV/IO or 3.0mg/kg ETT for persistent V-fib or V-tach. Repeat bolus: 1.5mg/kg IV/IO in *3-5 minutes* to a total of 3mg/kg if patient remains in V-fib or V-tach.

Resuscitation of Pulseless Rhythms Protocol

ALS Care (continued)

8. If pulseless V-fib/V-tach persists: **Defibrillate per manufacturer's recommendations for biphasic monitors (or 360J for monophasic defibrillators).**
9. **Immediately resume CPR** and re-evaluate patient/rhythm every 2 minutes.
10. **Dextrose 50%:** 25g IV/IO if blood sugar is < 60mg/dL.
11. **Narcan:** 2mg IV/IO/IN or 4mg ETT if suspected narcotic overdose.
12. Transport as soon as possible.
13. Contact the receiving hospital as soon as possible.

Pulseless Electrical Activity

ILS Care

1. Initiate *Cardiac Arrest Protocol*.
2. Evaluate rhythm after 2 minutes of CPR.
3. **Epinephrine 1:10,000:** 1mg IV or 2mg ETT every *3-5 minutes*.
4. **Atropine:** 1mg IV or 2mg ETT for slow PEA (rate <60). Repeat every *3-5 minutes* to a total of 3mg.
5. **Continue CPR** and re-evaluate patient/rhythm every 2 minutes.
6. **IV Fluid Therapy:** 500mL fluid bolus for suspected hypovolemia.
7. **Dextrose 50%:** 25g IV if blood sugar is < 60mg/dL.
8. **Narcan:** 2mg IV/IN or 4mg ETT if suspected narcotic overdose.

Resuscitation of Pulseless Rhythms Protocol

ILS Care (continued)

9. Initiate ALS intercept and transport as soon as possible.
10. Contact the receiving hospital as soon as possible.

ALS Care

1. Initiate *Cardiac Arrest Protocol*.
2. Evaluate rhythm after 2 minutes of CPR.
3. **Epinephrine 1:10,000**: 1mg IV/IO or 2mg ETT every *3-5 minutes*.
4. **Atropine**: 1mg IV/IO or 2mg ETT for slow PEA (rate <60). Repeat every *3-5 minutes* to a total of 3mg.
5. **Continue CPR** and re-evaluate patient/rhythm every 2 minutes.
6. **IV Fluid Therapy**: 500mL fluid bolus for suspected hypovolemia.
7. **Dextrose 50%**: 25g IV/IO if blood sugar is < 60mg/dL.
8. **Narcan**: 2mg IV/IO/IN or 4mg ETT if suspected narcotic overdose.
9. **Sodium Bicarbonate**: 50meq IV/IO if known tricyclic antidepressant (TCA) overdose, known Aspirin (ASA) overdose or patient suffers from chronic renal failure.
10. **Needle chest decompression** for a patient in *traumatic* cardiac arrest with suspected tension pneumothorax.
11. Transport as soon as possible and contact the receiving hospital as soon as possible.

Resuscitation of Pulseless Rhythms Protocol

Asystole

ILS Care

1. Initiate *Cardiac Arrest Protocol*.
2. Evaluate rhythm after 2 minutes of CPR.
3. **Epinephrine 1:10,000**: 1mg IV or 2mg ETT every *3-5 minutes*.
4. **Atropine**: 1mg IV or 2mg ETT every *3-5 minutes* to a total dose of 3mg.
5. **Continue CPR** and re-evaluate patient/rhythm every 2 minutes.
6. **IV Fluid Therapy**: 500mL fluid bolus for suspected hypovolemia.
7. **Dextrose 50%**: 25g IV if blood sugar is < 60mg/dL.
8. **Narcan**: 2mg IV/IN or 4mg ETT if suspected narcotic overdose.
9. Consider “cease efforts” order (see *Resuscitation vs. Cease Efforts Policy*).
10. If transporting, call for ALS intercept and transport as soon as possible.
11. Contact the receiving hospital as soon as possible.

ALS Care

1. Initiate *Cardiac Arrest Protocol*.
2. Evaluate rhythm after 2 minutes of CPR.
3. Attempt immediate **transcutaneous pacing (TCP)** if downtime is < than 10 minutes.
4. **Epinephrine 1:10,000**: 1mg IV/IO or 2mg ETT every *3-5 minutes*.
5. **Atropine**: 1mg IV/IO or 2mg ETT every *3-5 minutes* to a total dose of 3mg.

Resuscitation of Pulseless Rhythms Protocol

ALS Care (continued)

6. **Continue CPR** and re-evaluate patient/rhythm every 2 minutes.
7. **IV Fluid Therapy**: 500mL fluid bolus for suspected hypovolemia.
8. **Dextrose 50%**: 25g IV/IO if blood sugar is < 60mg/dL.
9. **Narcan**: 2mg IV/IO/IN or 4mg ETT if suspected narcotic overdose.
10. **Sodium Bicarbonate**: 50meq IV/IO if known tricyclic antidepressant (TCA) overdose, known Aspirin (ASA) overdose or patient suffers from chronic renal failure.
11. Consider “cease efforts” order (see *Resuscitation vs. Cease Efforts Policy*).
12. If transporting, transport as soon as possible.
13. Contact the receiving hospital as soon as possible.

Resuscitation of Pulseless Rhythms Protocol

Pulseless Electrical Activity / Asystole

Possible Causes of Pulseless Electrical Activity (PEA) / Asystole

- Hypovolemia
- Hypoxia
- Hydrogen Ions (Acidosis)
- Hypokalemia/Hyperkalemia
- Hypothermia
- Hypoglycemia
- Toxins / Tablets (Drug Overdose)
- Tamponade (Pericardial Tamponade)
- Tension Pneumothorax
- Thrombosis (Acute Coronary Syndrome or Pulmonary Embolism)
- Trauma

Critical Thinking Elements

- Treat the patient – not the monitor. **A rhythm present on the monitor screen should NOT be used to determine pulse.** If the monitor shows a rhythm and the patient has no pulse, begin CPR (the patient is in PEA).
- Trauma patients in cardiac arrest should be evaluated for viability. If the patient is to be resuscitated, begin CPR and LOAD & GO.
- Resuscitation and treatment decisions are based on the duration of the arrest, physical exam and the patient's medical history. Consider cease-effort orders if indicated.
- Consider underlying etiologies and treat according to appropriate protocols (e.g. airway obstruction, metabolic shock, hypovolemia, central nervous system injury, respiratory failure, anaphylaxis, drowning, overdose, poisoning, etc.).
- A 20mL fluid bolus should be given after each drug administration to flush the IV line.
- **If the cardiac arrest is witnessed by EMS personnel, start CPR and defibrillate immediately after Fast Patches or Quick Combos are placed for V-fib/pulseless V-tach.**

Unstable Bradycardia Protocol

Bradycardia is defined as a heart rate less than sixty beats per minute (< 60 bpm). Determining the stability of the patient with bradycardia is an important factor in patient care decisions. The assessment of the patient with bradycardia should include evaluation for signs and symptoms of hypoperfusion.

The patient is considered **stable** if the patient is asymptomatic (i.e. alert and oriented with warm, dry skin and a systolic BP > 100mmHg).

The patient is considered **unstable** if he/she presents with:

- An altered level of consciousness (ALOC).
- Diaphoresis.
- Dizziness.
- Chest pain or discomfort.
- Ventricular ectopy.
- Hypotension (systolic BP < 100mmHg).

First Responder Care

First Responder Care should be focused on assessing the situation and initiating Universal patient care to treat for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to treat for shock and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. Initiate ALS intercept and transport as soon as possible.

Unstable Bradycardia Protocol

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. Obtain **12-Lead EKG** and transmit to receiving hospital as soon as possible.
4. **IV Fluid Therapy:** 500mL fluid bolus for systolic BP less than 100mmHg.
5. Initiate ALS intercept and transport as soon as possible. (*Transport can be initiated at any time during this sequence*).
6. Contact receiving hospital (or Medical Control if needed) as soon as possible.
7. **Atropine:** 0.5mg IV (**with Medical Control order only**) if the patient's perfusion does not improve after the fluid bolus, if the patient is hemodynamically unstable or if the cardiac rhythm is an AV block (other than a 3rd degree block). May repeat 0.5mg IV every *5 minutes* (**with Medical Control order**) up to a total of 3mg.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. Obtain **12-Lead EKG** and transmit to receiving hospital as soon as possible.
4. **IV Fluid Therapy:** 500mL fluid bolus for systolic BP less than 100mmHg.

Unstable Bradycardia Protocol

ALS Care (continued)

5. **Atropine:** 0.5mg IV/IO if the patient's perfusion does not improve after the fluid bolus, if the patient is hemodynamically unstable or if the cardiac rhythm is an AV block (other than a 3rd degree block). May repeat 0.5mg IV/IO every **5 minutes (with Medical Control order)** up to a total of 3mg.
6. **Immediate Transcutaneous Pacing:** If the patient is in a **3rd degree AV blocks** (or in a **Type II 2nd degree AV block** unresponsive to Atropine).
 - Target heart rate should be set at **70 bpm**.
 - Current should be set at minimum to start and increased until capture is achieved.
 - Refer to the *Transcutaneous Pacing Procedure* for additional information.
7. **Midazolam (Versed):** 2mg IV/IO for patient comfort after pacing is initiated. Re-check vital signs 5 minutes after administration. May repeat dose one time if systolic BP > 100mmHg and respiratory rate is > 10 rpm. Additional doses require Medical Control order.
 - **Midazolam (Versed):** Versed Intranasal may also be used if unable to give IV Fentanyl. (See **intranasal dosing sheet**).
8. If additional sedation is needed may consider **Ativan (Lorazepam)** 1 mg IV or 2 mg IM, may repeat in 5 min.
9. **Dopamine:** If the patient remains hypotensive. Begin infusion at 24gtts/min. Increase by 12gtts/min every **2 minutes** to achieve and maintain a systolic BP of at least 100mmHg. Closely monitor vital signs.
 - *Dopamine is provided premixed (400mg in 250mL D₅W). This yields a concentration of 1600mcg/mL. The initial rate of infusion is 1-10mcg/kg/min which can be achieved with a 24gtts/min infusion rate.*
10. Transport as soon as possible (*Transport can be initiated at any time during this sequence*).
11. Contact receiving hospital as soon as possible.

Unstable Bradycardia Protocol

Critical Thinking Elements

- Monitor respiratory status, SPO2 and or Waveform Capnography if available if Versed or Ativan is given.
- Treat the patient – not the monitor. Bradycardia does not necessarily mean that the patient is unstable or requires intervention.
- Treat underlying etiologies according to protocol.
- Atropine is NOT to be given if the patient's blood pressure is normal or elevated.
- *Bradycardia may be present due to increased intracranial pressure from a stroke or head injury. Contact Medical Control.*
- Factors to consider during the assessment of the patient who presents with bradycardia include: patient health & physical condition (*e.g.* an athlete), current medications (*e.g.* beta blockers), trauma or injury related to the event (*e.g.* a head trauma patient exhibiting signs of herniation or *Cushing's response*), and other medical history.
- Assess for underlying causes (*e.g.* hypoxia, hypovolemic shock, cardiogenic shock, or overdose).
- Fluid bolus should not delay Atropine administration or TCP if the patient is unstable.
- If the patient's presenting rhythm is a 3rd degree block, immediately prepare to pace. If the patient is symptomatic, pacing should be started without delay.

Narrow Complex Tachycardia Protocol

Tachycardia is defined as a heart rate > 100 bpm. Once the heart rate reaches 150 bpm, the patient is at risk for shock. A narrow QRS complex indicates that the rhythm may be originating in the atrium. Determining the stability of the patient with tachycardia is an important factor in patient care decisions. The assessment of the patient with tachycardia should include evaluation for signs and symptoms of hypoperfusion.

The patient is considered **stable** if the patient is alert and oriented with warm & dry skin and has a systolic BP > 100 mmHg.

The patient is considered **unstable** if the patient has an altered level of consciousness, diaphoresis, dizziness, chest pain or discomfort, ventricular ectopy and/or is hypotensive.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to treat for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating Universal patient care to treat for shock and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. Initiate ALS intercept and transport as soon as possible.

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

Narrow Complex Tachycardia Protocol

ILS Care (continued)

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. Initiate ALS intercept and transport as soon as possible. (*Transport can be initiated at any time during this sequence*).
4. Contact receiving hospital (or Medical Control if needed) as soon as possible.
5. **Adenosine (Adenocard):** 6mg IV {rapid IV push} (**with Medical Control order only**) if the patient is alert and oriented, has a systolic BP greater than 100mmHg, has a HR greater than 150bpm and is *obviously* not in atrial fib or atrial flutter. If no response after **2 minutes**, administer 12mg IV {rapid IV push} (**with Medical Control order only**).

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. **Adenosine (Adenocard):** 6mg IV {rapid IV push} if the patient is alert and oriented, has a systolic BP greater than 100mmHg, has a HR greater than 150bpm and is *obviously* not in atrial fib or atrial flutter. If no response after **2 minutes**, administer 12mg IV {rapid IV push}.
4. **Midazolam (Versed):** 2mg IV/IO **in preparation for synchronized cardioversion** if the patient has a respiratory rate greater than 10 rpm. If the patient's respiratory rate is less than 10 rpm, proceed to immediate synchronized cardioversion without sedation.
 - **Midazolam (Versed):** Versed Intranasal may also be used if unable to give IV Versed. (**See intranasal dosing sheet**).
 - If additional sedation is needed may consider Ativan (Lorazepam) 1 mg IV or 2 mg IM, may repeat in 5 min.

Narrow Complex Tachycardia Protocol

ALS Care (continued)

5. **Synchronized Cardioversion:** If the patient has an altered level of consciousness, diaphoresis, dizziness, chest pain or discomfort, ventricular ectopy and/or is hypotensive:
- Synchronized cardioversion at **100 Joules**** if tachycardia persists.
 - Synchronized cardioversion at **200 Joules**** if tachycardia persists.
 - Synchronized cardioversion at **300 Joules**** if tachycardia persists.
 - Synchronized cardioversion at **360 Joules**** if tachycardia persists.

Contact the receiving hospital as soon as possible.

**Or biphasic equivalent

Critical Thinking Elements

- Monitor the patient for respiratory depression when administering sedatives.
- Monitor respiratory status, SPO2 and or Waveform Capnography if available.
- Treat the patient – not the monitor. Tachycardia does not necessarily mean that the patient is unstable or requires intervention.
- Factors to consider during the assessment of the patient with tachycardia include: patient health & physical condition, trauma or injury related to the event, current medications and medical history.
- Assess for underlying causes (e.g. hypovolemic shock) and treat according to protocol.
- When administering Adenocard, be prepared for immediate defibrillation if the rhythm converts to v-fib.
- **DO NOT administer Adenocard if the heart rate is < 150 bpm** without consulting Medical Control.

Wide Complex Tachycardia Protocol

Tachycardia is defined as a heart rate > 100 bpm. Once the heart rate reaches 150 bpm, the patient is at risk for shock. A wide-complex QRS indicates the rhythm may be of ventricular origin. Determining the stability of the patient with tachycardia is an important factor in patient care decisions. The assessment of the patient with tachycardia should include evaluation for signs and symptoms of hypoperfusion.

The patient is considered **stable** if the patient is alert & oriented with warm & dry skin and a systolic BP > 100mmHg.

The patient is considered **unstable** if the patient has an altered level of consciousness, diaphoresis, dizziness, chest pain or discomfort, ventricular ectopy and/or hypotension.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating Universal patient care to treat for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to treat for shock and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. Initiate ALS intercept and transport as soon as possible.

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.

Wide Complex Tachycardia Protocol

ILS Care (continued)

2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. Initiate ALS intercept and transport as soon as possible. (*Transport can be initiated at any time during this sequence*).
4. Obtain **12-Lead EKG**, transmit EKG and **Contact Medical Control** as soon as possible.
5. If the patient becomes pulseless at any time, refer to the *Resuscitation of Pulseless Rhythms Protocol (V-fib or Pulseless V-tach)*.
6. **Lidocaine:** 1mg/kg IV slowly over 2 minutes if the patient is alert & oriented with warm & dry skin and a systolic BP > 100mmHg (**with Medical Control order only**). If no response, administer Lidocaine 0.5mg/kg** IV every **5 minutes** as needed to a total of 3mg/kg (**with Medical Control order**).

**Administer 0.25mg/kg in patients > 70 years old.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. Obtain **12-Lead EKG**, transmit EKG and **Contact Medical Control** as soon as possible.
4. **Lidocaine:** 1mg/kg IV/IO slowly over 2 minutes if the patient is alert & oriented with warm & dry skin and a systolic BP > 100mmHg. If no response, administer Lidocaine 0.5mg/kg** IV/IO every **5 minutes** as needed to a total of 3mg/kg.

**Administer 0.25mg/kg in patients > 70 years old.

Wide Complex Tachycardia Protocol

ALS Care (continued)

5. **Midazolam (Versed)**: 2mg IV/IO for patient comfort prior to cardioversion. Re-check vital signs 5 minutes after administration. May repeat dose one time if systolic BP > 100mmHg and respiratory rate is > 10 rpm. Additional doses require Medical Control order.
 - **Midazolam (Versed)**: Versed Intranasal may also be used if unable to give IV Versed. (See intranasal dosing sheet).
6. If additional sedation is needed may consider **Ativan (Lorazepam)** 1 mg IV or 2 mg IM, may repeat in 5 min.
7. **Synchronized Cardioversion**: If the patient has an altered level of consciousness, diaphoresis, chest pain or discomfort, pulmonary edema and/or is hypotensive:
 - e) Synchronized cardioversion at **100 Joules**** if tachycardia persists.
 - f) Synchronized cardioversion at **200 Joules**** if tachycardia persists.
 - g) Synchronized cardioversion at **300 Joules**** if tachycardia persists.
 - h) Synchronized cardioversion at **360 Joules**** if tachycardia persists.
8. **Contact Medical Control** as soon as possible.
9. If the patient becomes pulseless at any time, refer to the *Resuscitation of Pulseless Rhythms Protocol (V-fib or Pulseless V-tach)*.

**Or biphasic equivalent

Wide Complex Tachycardia Protocol

Critical Thinking Elements

- Monitor the patient for respiratory depression when administering sedatives.
- Monitor respiratory status, SPO2 and or Waveform Capnography if available.
- Factors to consider during the assessment of the patient with tachycardia include: patient health & physical condition, trauma or injury related to the event, current medications and medical history.
- Assess for underlying causes (*e.g.* hypovolemic shock) and treat according to protocol.
- If the patient becomes pulseless at any time, refer to the “V-fib and Pulseless V-tach” section of the *Resuscitation of Pulseless Rhythms Protocol*.
- Watch for signs of Lidocaine toxicity including: disorientation, agitation, decreased hearing, tinnitus, seizures, paresthesia, hypotension, muscle twitching and slurred speech.
- **DO NOT administer Lidocaine if the heart rate is < 60 bpm.**

Implanted Cardiac Defibrillator (AICD) Protocol

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to treat for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to treat for shock and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. Initiate ALS intercept and transport as soon as possible.

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. **Fentanyl:** 50mcg IV, over 2 minutes for pain. Fentanyl 50mcg IV may be repeated every **5 minutes** to a total of 100mcg. If unable to establish IV access, may administer Fentanyl 50 mcg IM; or IN. (See **intranasal dosing sheet**).

Implanted Cardiac Defibrillator (AICD) Protocol

ILS Care (continued)

4. Initiate ALS intercept and transport as soon as possible (*transport can be initiated at any time during this sequence*) and contact the receiving hospital as soon as possible.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. Treat arrhythmias per applicable protocol and transport as soon as possible.
4. **Ondansetron (Zofran):** 4mg IV over 2 minutes or IM **for nausea and /or vomiting**.
 - Avoid use in patients with congenital long QT syndrome because these patients are at particular risk of Torsade.
5. **Fentanyl:** 50mcg IV over 2 minutes for pain. Fentanyl 50mcg may be repeated every 5 minutes to a total dose of 100mcg. If unable to establish IV access, may administer Fentanyl 50 mcg IM; or IN. (**See intranasal dosing sheet**).
6. Contact the receiving hospital as soon as possible.
7. If the patient becomes pulseless at any time, refer to the *Resuscitation of Pulseless Rhythms Protocol*.

Implanted Cardiac Defibrillator (AICD) Protocol

Critical Thinking Elements

- Any patient who has been shocked by an AICD should be strongly encouraged to seek medical attention and closely monitored en route regardless of patient condition.
- If the AICD is malfunctioning, alert Medical Control as early as possible so that a round magnet can be available upon arrival.
- If a patient is unresponsive and pulseless, CPR must be initiated. If the AED recognizes a shockable rhythm, the shock should be delivered (even though the patient has an AICD).
- Avoid placing the Quick Combo pad or Fast Patches directly over the AICD unit as this could damage the device and reduce the efficacy of external defibrillation.
- Slightly alter pad placement if initial defibrillation is unsuccessful.
- **In patients with known renal failure, the Fentanyl dose must be reduced to 25mcg. The dose may be repeated one time to a maximum dose of 50mcg.**
- An implanted cardiac defibrillator (AICD) is a device that delivers an internal defibrillation (shock) whenever the patient's heart rate exceeds defined limits for > 10 seconds. Persons in contact with the patient at the time the device delivers the defibrillation will receive a shock of approximately 3 Joules. This energy level constitutes **NO DANGER** to EMS personnel.

Manual Defibrillation Procedure

Electrical defibrillation is recognized as the most effective method of terminating ventricular fibrillation. It is a vital link in the chain of survival in the case of sudden death. Defibrillation is accomplished by passage of an appropriate electrical current through the heart, sufficient to depolarize a critical mass of the left ventricle.

1. **Two (2) minutes of CPR** should be performed prior to defibrillation attempts.
2. Turn on the monitor/defibrillator.
3. Apply the Quick Combo pads or Fast Patches with cables as soon as possible. The pads must be attached to the defibrillator cables prior to placement on the patient's chest.
4. The negative electrode should be placed to the right of the upper sternum just below the right clavicle and the positive electrode should be placed laterally to the left nipple in the midaxillary line (approximately 2-3 inches below the left armpit).
5. For adults, **defibrillate per manufacturer's recommendations** for biphasic monitors (or **360 Joules** for monophasic monitors). *If using paddles instead of pads, 25 pounds of pressure must be applied to each paddle when defibrillating.*
6. Make sure no personnel are directly or indirectly in contact with the patient. Emphasize your intention to defibrillate by loudly stating "CLEAR!" and then deliver the shock.
7. **Immediately perform 2 minutes of CPR** and re-evaluate patient/rhythm.
8. If patient remains in V-fib or pulseless V-tach, **defibrillate per manufacturer's recommendations** for biphasic monitors (or **360 Joules** for monophasic monitors).
9. **Immediately perform 2 minutes of CPR** and re-evaluate patient/rhythm every 2 minutes.
10. Follow appropriate protocols for rhythm changes.

Critical Thinking Elements

- Patients with AICDs or pacemakers are treated the same as any other patient. However, do not place the electrodes (defibrillation pads) over the AICD or pacemaker site.
- Adjust the pads as necessary. Anterior-posterior placement may be necessary. Position the positive pad on the anterior chest just to the left of the sternum and place the negative pad posteriorly just to the left of the spinal column.
- Shocks delivered to the patient prior to arrival should be taken into consideration during the transition of care. Crews may want to utilize the AED equipment and personnel for subsequent defibrillation.
- **If the cardiac arrest is witnessed by EMS personnel, start CPR and defibrillate immediately after Fast Patches or Quick Combos are placed.**

Automated Defibrillation Procedure

Electrical defibrillation is recognized as the most effective method of terminating ventricular fibrillation. It is a vital link in the chain of survival in the case of sudden death. Defibrillation is accomplished by passage of an appropriate electrical current through the heart, sufficient to depolarize a critical mass of the left ventricle.

1. **Two (2) minutes of CPR** should be performed prior to defibrillation attempts.
2. The AED should be applied using adult pads if the patient has no pulse and is breathless. *Pediatric pads should be used on children between **ages 1-8** (or adult pads in the anterior/posterior position if pediatric pads are unavailable).*
3. Turn the AED on.
4. Apply the Quick Combo pads or Fast Patches with cables as soon as possible. The pads must be attached to the defibrillator cables prior to placement on the patient's chest.
5. The negative electrode should be placed to the right of the upper sternum just below the right clavicle and the positive electrode should be placed laterally to the left nipple in the midaxillary line (approximately 2-3 inches below the left armpit).
6. Make sure no personnel are directly or indirectly in contact with the patient when the AED is analyzing. Emphasize your intention to analyze by loudly stating, "CLEAR! ANAYLYZING!" and analyze in accordance with product specifications.
7. If the AED indicates "*SHOCK ADVISED*", call out "CLEAR!" check for the safety of others and push the shock button.
8. **Immediately perform 2 minutes of CPR** and re-evaluate patient/rhythm.
9. If patient remains in V-fib or pulseless V-tach, **defibrillate per manufacturer's recommendations** for a biphasic AED (or **360 Joules** for a monophasic AED).
10. **Immediately perform 2 minutes of CPR** and re-evaluate patient/rhythm every 2 minutes.
11. If the patient regains a pulse at any time during resuscitation, then maintain the airway and assist ventilations.
12. Re-analyze the patient's rhythm with the AED if the patient returns to a pulseless state. Shock if indicated.
13. Immediately turn care over to the transporting provider or ALS intercept crew upon their arrival.
14. Complete all necessary documentation.

Automated Defibrillation Procedure

Critical Thinking Elements

- **If the cardiac arrest is witnessed by EMS personnel, start CPR and defibrillate immediately after Fast Patches or Quick Combos are placed.**
- If a pulse is felt at any time, transport the patient without delay.
- Maintain frequent pulse checks. If at any time you cannot find a pulse, push “ANALYZE” and/or repeat the AED procedure for analyzing.
- If only 1 rescuer is available with an AED: verify unresponsiveness, open the airway, give 2 breaths & check pulse. If cardiac arrest is confirmed, attach the AED and proceed with the algorithm.
- **DO NOT analyze or shock in a moving ambulance!**

Transition of AED Care Procedure

It is recognized that early defibrillation is a very important treatment for the cardiac arrest patient. A smooth transition of care between providers is both encouraged & expected and is essential for optimum patient care.

1. Arriving EMS personnel should ask for a quick report from the AED user and perform a rapid assessment.
2. AED personnel can be utilized to provide defibrillation during the arrest. However, if the manual mode is activated, ILS/ALS personnel must then operate the defibrillator. *Arriving EMS personnel are encouraged to utilize AED responders for efficiency in coordinating patient care.*
3. Situations when the AED may need to be removed immediately (and ALS monitor applied) include: patients needing transcutaneous pacing, patients needing synchronized cardioversion or in the event a spontaneous pulse returns.
4. When changing to manual defibrillation, attach cables to the patient prior to disconnecting the AED.

Cardioversion Procedure

Electrical cardioversion is the therapy of choice for hemodynamically unstable ventricular or supraventricular tachydysrhythmias with a pulse. Synchronization of the delivered energy reduces the potential for induction of V-fib that can occur when electrical energy impinges on the relative refractory period of the cardiac cycle.

1. Apply Quick Combo pads or Fast Patches according to protocol and apply regular limb leads.
2. Push the synchronize sensor button on the defibrillator.
3. Confirm that the monitor is sensing “R” waves on the monitor screen (this is denoted by the darker mark on the screen with each complex).
4. Select the appropriate energy setting: 100J, 200J, 300J, 360J (or biphasic equivalent).
5. Press the charge button.
6. Depress the discharge buttons simultaneously and wait for the shock to be delivered.
7. Note the rhythm and treat according to the appropriate protocol.
8. If the patient becomes pulseless at any time, turn off the synchronizer circuit and refer to the *Resuscitation of Pulseless Rhythms Protocol*.

Critical Thinking Elements

- The energy levels vary in accordance with protocol for the presenting rhythm.
- Administration of Versed IV/IO or IN may be necessary.
- The synchronizer circuit **MUST** be activated.
- There may be a delay between pressing the discharge buttons and delivery of the countershock due to the synchronization process.
- You must apply the limb leads so the monitor can sense the rhythm and deliver the shock at the same time.

Transcutaneous Pacing (TCP) Procedure

Transcutaneous pacing (TCP) is used to deliver an electrical stimulus to the heart that acts as a substitute for the heart's conduction system and is intended to result in cardiac depolarization and myocardial contraction.

TCP should be utilized for patients with symptomatic bradycardia, namely Type II 2nd Degree AV Block and 3rd Degree AV Block (Complete Heart Block).

1. Confirm the presence of the arrhythmia and the patient's hypoperfusion status.
2. Initiate *Routine ALS Care*, including application of the cardiac monitor using the regular limb leads.
3. Apply the pacing pads to the patient using anterior-posterior placement. Place the negative electrode on the anterior chest between the sternum and left nipple (the upper edge of the pad should be below the nipple line). Place the positive electrode on the left posteriorly to the left of the spine beneath the scapula.
4. Activate the pacer mode and observe a marker on each QRS wave. If the marker is not present, adjust the EKG size.
5. Set the target rate at **70 bpm**.
6. Set the current at **minimum** to start.
7. Activate the pacer and observe pacer spikes.
8. Increase the current slowly until there is evidence of electrical and mechanical capture.
9. Palpate patient's pulse and check BP.
10. If the patient is conscious, you may administer **Versed** 2mg IV/IO for patient comfort.
11. **Midazolam (Versed)**: Versed Intranasal may also be used if unable to give IV Versed. (See intranasal dosing sheet).
12. If additional sedation is needed may consider **Ativan (Lorazepam)** 1 mg IV or 2 mg IM, may repeat in 5 min.
13. Document the patient's rhythm, vitals & tolerance of pacing and report the results to Medical Control.

Critical Thinking Elements

- Monitor the patient for respiratory depression when administering narcotics.
- Consider the use of Waveform Capnography if available.
- Oxygenate and monitor Pulse OX.
- Remember to evaluate the effectiveness of external pacing by assessing the electrical capture (presence of pacer spikes on the EKG) and mechanical capture (presence of a pulse).
- TCP may also be effective for a patient in asystole if performed **EARLY**.

12-Lead EKG Procedure

Early identification of cardiac infarction is crucial. The benefits of thrombolytic therapy are time-dependent and the 12-Lead EKG may provide early recognition of acute myocardial infarction (AMI).

dd

Indications for a 12-Lead EKG include (but are not limited to):

- Chest pain / discomfort
- Epigastric pain
- Shortness of breath
- Syncope (or near-syncope)
- Pulmonary edema / Cardiogenic shock
- Wide complex tachycardia
- Symptomatic bradycardia
- Stroke
- Altered level of consciousness (ALOC)
- Vague “unwell” symptoms in diabetic and elderly patients.

Upon determining that a patient has a complaint or symptoms that indicate performing a 12-Lead:

1. Initiate *Routine ALS Care* and **obtain 12-Lead EKG as soon as possible**.
2. Transmit the EKG and **contact the receiving hospital** as soon as possible.
3. **Contact Medical Control** if patient is in a **wide complex tachycardia** or for consultation/orders when needed.
4. Upon arrival at the emergency department, a copy of the 12-Lead EKG should be given to the accepting nurse with request for physician review as soon as possible.
5. Copies of the 12-Lead EKG must be included with the patient care record.

Critical Thinking Elements

- Communicate ST elevation MI (STEMI) early in radio transmission to the receiving hospital or Medical Control. (STEMI code = 777).
- Communicate acute stroke / suspected stroke early in radio transmission to the receiving hospital or Medical Control (Stroke code = 333).

MEDICAL & RESPIRATORY PROTOCOLS

Respiratory Distress Protocol

Correct management of the patient in respiratory distress is dependent on identifying the etiology of the distress and recognizing the degree of the patient's distress. Signs and symptoms of respiratory distress may include:

- Shortness of breath
- Difficulty speaking
- Altered mental status
- Diaphoresis
- Use of accessory muscles
- Retractions
- Respiratory rate less than 8 or greater than 24

If the etiology is questionable or your assessment does not provide a clear etiology, consult Medical Control for direction in patient care.

Asthma and COPD

In addition to general signs & symptoms of respiratory distress, patients may present with inspiratory & expiratory wheezing and/or "tight" lung sounds with decreased air movement.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to treat for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to treat for shock and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support with BVM if necessary.

Respiratory Distress Protocol

Asthma and COPD (continued)

BLS Care (continued)

3. **Proventil (Albuterol)**: 2.5mg in 3mL of normal saline via nebulizer over 15 minutes. May repeat Albuterol 2.5mg every **15 minutes** as needed (**with Medical Control order**).
4. Initiate ALS intercept if needed and transport as soon as possible.
5. Contact receiving hospital as soon as possible or Medical Control if necessary.

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen**: 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. **Proventil (Albuterol)**: 2.5mg in 3mL of normal saline via nebulizer over 15 minutes. May repeat Albuterol 2.5mg every **15 minutes** as needed (**with Medical Control order**). In-line nebulizer may be utilized if patient is unresponsive or in respiratory arrest.
4. Contact the receiving hospital as soon as possible or Medical Control if necessary.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen**: 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.

Respiratory Distress Protocol

Asthma and COPD (continued)

ALS Care (continued)

3. **Proventil (Albuterol)**: 2.5mg in 3mL normal saline **mixed with Ipratropium (Atrovent)**: 0.5mg via nebulizer over 15 minutes. Repeat Albuterol 2.5mg with Atrovent 0.5mg every **15 minutes** as needed. In-line nebulizer may be utilized if patient is unresponsive or in respiratory arrest.
4. **Epinephrine 1:1000**: 0.3mg IM if the patient is suffering status asthmaticus **and** does not improve with Albuterol/Atrovent treatment.
 - Special consideration should be given to administering Epinephrine if the patient is > 40 years old, has an irregular heart rate, has a heart rate > 150bpm or has a history of heart disease or hypertension. *Consult Medical Control prior to administration if the patient meets any of these criteria.*
5. **CPAP**: If the systolic BP > 100mmHg.
 - If the systolic BP is between 90-100mmHg, **contact Medical Control** prior to initiating CPAP.
 - **Do not** initiate CPAP if the systolic BP is less than 90mmHg.
 - **See CPAP protocol.**
6. Transport as soon as possible.
7. Contact the receiving hospital as soon as possible.

CHF / Pulmonary Edema

In addition to general signs & symptoms of respiratory distress, patients may present with rales (or “crackles”), pedal edema, distended neck veins (JVD), orthopnea and tripod positioning.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to treat for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.

Respiratory Distress Protocol

CHF / Pulmonary Edema (continued)

2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to treat for shock and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. Initiate ALS intercept and transport as soon as possible.

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. **Nitroglycerin (NTG):** 0.4mg SL (1 metered spray dose sublingually). May repeat every **3-5 minutes** to a total of 3 doses (if systolic BP remains > 100mmHg).
4. Obtain **12-Lead EKG** and transmit to the receiving hospital as soon as possible.
5. Contact receiving hospital as soon as possible.
6. Initiate ALS intercept if needed and transport as soon as possible.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.

Respiratory Distress Protocol

CHF / Pulmonary Edema (continued)

ALS Care (continued)

2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. **Nitroglycerin (NTG):** 0.4mg SL (1 metered spray dose sublingually). May repeat every **3-5 minutes** to a total of 3 doses (if systolic BP remains > 100mmHg).
4. **CPAP:** If the systolic BP > 100mmHg.
 - If the systolic BP is between 90-100mmHg, **contact Medical Control** prior to initiating CPAP.
 - **Do not** initiate CPAP if the systolic BP is less than 90mmHg.
5. Obtain **12-Lead EKG** and transmit to receiving hospital.
6. **Nitropaste (Nitro-Bid):** 1 inch to anterior chest wall if patient's systolic BP is greater than 100mmHg.
7. Transport as soon as possible.
8. Contact receiving hospital as soon as possible. Communicate early in the transmission if your patient is on CPAP so the appropriate equipment is ready upon patient arrival.

Critical Thinking Elements

- Constant reassessment of the respiratory distress patient is imperative to assure that the patient has adequate ventilation and oxygenation. Closely monitor the patient's response to treatment rendered.
- Patients in respiratory distress should be transported in an upright position to assist their respiratory effort.
- CPAP is very effective in the treatment of CHF / Pulmonary Edema and should be applied as soon as possible unless contraindicated.
- CPAP should not be initiated on patients with a systolic BP < 90mmHg. CPAP increases intrathoracic pressure and can decrease venous return to the heart (compromising the patient's perfusion). Consult with Medical Control and use CPAP cautiously if the systolic BP is between 90-100mmHg for the same reason.
- Do not delay CPAP application for administration of Nitroglycerin (*i.e.* you do not need to wait until all three (3) doses of NTG SL have been administered before applying CPAP).

CPAP Procedure

CPAP (Continuous Positive Airway Pressure) can be applied to achieve PEEP (Peak End Expiratory Pressure) for any adult patient presenting with respiratory distress. The patient cannot have stridor, airway obstruction, and must be alert and able to adequately ventilate spontaneously in order for CPAP to be initiated.

1. Assess vital signs.
2. If the systolic BP is between 90-100mmHg, **contact Medical Control** prior to initiating.
3. Connect the generator to the *50 psi* oxygen outlet.
4. Attach the mask.
5. Attach the PEEP valve package with the CPAP circuit.
6. Attach the filter to the air entrainment port.
7. Secure the mask on the patient's face.
8. Treat continuously while en route to the receiving facility.
9. Obtain and record vital signs every 5 minutes.
10. In case of life-threatening complications:
 - a) Stop CPAP treatment.
 - b) Offer reassurance.
 - c) Institute appropriate BLS & ALS support per protocol.
 - d) Adverse reactions to CPAP are to be documented on an Incident Report and forwarded to the PAEMS Quality Assurance Coordinator within 24 hours of occurrence.
 - e) On arrival at the receiving hospital, immediately communicate any adverse reactions to emergency department staff.
11. Documentation in the patient care record should include:
 - a) Detailed description of initial assessment findings.
 - b) Vitals, including pulse oximetry, prior to initiating CPAP.
 - c) Vitals (& pulse oximetry) every 5 minutes.
 - d) Patient response to treatment (positive effects, no change or adverse reaction).

CONTRAINDICATIONS FOR CPAP

Systolic BP < 90mmHg
Severe cardiorespiratory instability and impending arrest
Respiratory or cardiac arrest
Patients with stridor or airway obstruction
Upper airway abnormalities or trauma
Penetrating chest trauma
Compromised thoracic organs
Persistent nausea & vomiting
Gastric distention
Obtunded patient / Questionable ability to protect airway

Altered Level of Consciousness (ALOC) Protocol

A patient with an altered level of consciousness (ALOC) may present with a variety of symptoms from minor thought disturbances & confusion to complete unresponsiveness. The causes of ALOC include cardiac emergencies, hypoxia, hypoglycemia/diabetic emergencies, epilepsy/seizures, alcohol/drug related emergencies, trauma, sepsis, stroke or any other condition which disrupts brain perfusion.

ALOC can be the presenting symptom for many disease processes. Syncope is another type of ALOC and is characterized as an acute, temporary suspension of consciousness. Near-syncope (feeling faint) is a sensation of impending loss of consciousness that may rapidly progress to unconsciousness.

A patient who has experienced syncope or ALOC of any type should receive a thorough evaluation for secondary injuries (*e.g.* fall injuries associated with the ALOC) and for possible underlying causes. Although a patient's ALOC may be resolved in the field, the patient should still be strongly encouraged to accept EMS care and ambulance transport to the hospital for further evaluation.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask.
3. **Oral Glucose:** 15g PO **if** the patient has a history of diabetes and has in possession a tube of Oral Glucose, is alert to verbal stimuli, is able to sit in an upright position, has good airway control and an intact gag reflex.
 - This applies to non-transporting BLS agencies **without** field medications also. All other BLS agencies should refer to the **BLS Care** section.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.

Altered Level of Consciousness (ALOC) Protocol

BLS Care (continued)

2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. Perform **blood glucose level test**.
4. **Oral Glucose:** 15g PO if the patient's blood sugar is < 60mg/dL, the patient is alert to verbal stimuli, is able to sit in an upright position, has good airway control and has an intact gag reflex.
5. Perform a 2nd **blood glucose level test** to re-evaluate blood sugar 5 minutes after administration of Oral Glucose. If blood sugar remains < 60mg/dL, administer a 2nd dose of Oral Glucose (15g).
6. **Glucagon:** 1mg IM if blood sugar is less than 60mg/dL, the patient is unresponsive and/or has questionable airway control or absent gag reflex.
7. Initiate ALS intercept if needed and transport as soon as possible.
8. Contact the receiving hospital as soon as possible.

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. Perform **blood glucose level test**.
4. **Oral Glucose:** 15g PO if the patient's blood sugar is < 60mg/dL, the patient is alert to verbal stimuli, is able to sit in an upright position, has good airway control and has an intact gag reflex.
5. **Dextrose 50%:** 25g IV if blood sugar is < 60mg/dL **or** 60-80mg/dL & patient is symptomatic.
6. **Glucagon:** 1mg IM if blood sugar is < 60mg/dL and unable to establish an IV.

Altered Level of Consciousness (ALOC) Protocol

ILS Care (continued)

7. Perform a 2nd **blood glucose level test** to re-evaluate blood sugar 5 minutes after administration of Dextrose or Glucagon. Repeat Dextrose if BS is still < 60mg/dL.
8. **Narcan**: 2mg IV/IM /IN if no response to Dextrose or Glucagon within 2 minutes. May repeat 2mg IV or IM if no response in **5 minutes (with Medical Control order)**.
9. Obtain **12-Lead EKG** and transmit to receiving hospital if non-opiate overdose (or opiate overdose unresponsive to Narcan) or if cause of ALOC is uncertain.
10. Initiate ALS intercept if needed and transport as soon as possible.
11. Contact the receiving hospital as soon as possible or Medical Control if necessary.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen**: 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. Perform **blood glucose level test**.
4. **Oral Glucose**: 15g PO if the patient's blood sugar is < 60mg/dL, the patient is alert to verbal stimuli, is able to sit in an upright position, has good airway control and has an intact gag reflex.
5. **Dextrose 50%**: 25g IV if blood sugar is < 60mg/dL **or** 60-80mg/dL & patient is symptomatic.
6. **Glucagon**: 1mg IM if blood sugar is < 60mg/dL and unable to establish an IV.
7. Perform a 2nd **blood glucose level test** to re-evaluate blood sugar 5 minutes after administration of Dextrose or Glucagon. Repeat Dextrose if BS is < 60mg/dL.
8. **Narcan**: 2mg IV/IM/IN if no response to Dextrose or Glucagon within 2 minutes. May repeat 2mg IV or IM if no response in **5 minutes**.

Altered Level of Consciousness (ALOC) Protocol

ALS Care (continued)

9. Obtain **12-Lead EKG** and transmit to receiving hospital if non-opiate overdose (or opiate overdose unresponsive to Narcan) or if cause of ALOC is uncertain.
10. Transport and contact receiving hospital as soon as possible.

Critical Thinking Elements

- Look for Medic Alert tags.
- Consider possible C-spine injury and follow C-spine precautions as necessary.
- Be prepared for possible vomiting after administration of Glucagon.
- Vitals and GCS should be recorded every 5 minutes.
- After administration of Dextrose, allow 2 minutes before administration of Narcan.
- No intercept is required if the patient becomes alert/oriented after the administration of Oral Glucose or Glucagon unless the patient has a condition that warrants intercept.
- Signs/symptoms of hypoglycemia include: Weakness/shakiness, tachycardia, cold/clammy skin, headache, irritability, ALOC/bizarre behavior or unresponsive.
- No 12-Lead EKG is necessary for known etiologies such as hypoglycemia, opiate overdose responsive to Narcan or febrile illness.
- **ILS / ALS:** If a patient refuses transport after administration of D₅₀ (& is CA+Ox3), the call may be treated as a low risk refusal as long as the following criteria are met (and documented in the PCR):
 - The cause of the patient's hypoglycemia can be easily explained (*e.g.* patient took insulin but did not eat).
 - The patient has no other complaints and no other issues are identified after a thorough evaluation (including a full assessment, vitals and repeat blood sugar).
 - EMS advises patient/family that the patient needs to consume foods containing complex carbohydrates & protein within the next 15 minutes (assist patient if needed prior to departing the scene).

Suspected Stroke Protocol

A stroke or “brain attack” is a sudden interruption in blood flow to the brain resulting in neurological deficit. It affects 750,000 Americans each year, is the 3rd leading cause of death and is the leading cause of adult disability. With new treatment options available, EMS personnel should alert Medical Control as quickly as possible whenever a potential stroke patient is identified.

The most common causes of a stroke are:

- Cerebral thrombosis (a blood clot obstructing the artery).
- Cerebral embolus (a mass or air bubble obstructing the artery).
- Cerebral hemorrhage (ruptured artery / ruptured aneurysm).

Signs & symptoms of a stroke include:

- Hemiplegia (paralysis on one side of the body)
- Hemiparesis (weakness on one side of the body)
- Decreased sensation or numbness without trauma
- Facial droop
- Unequal grips
- Dizziness, vertigo or syncope
- Aphasia or slurred speech
- ALOC or seizures
- Sudden, severe headache with no known cause
- Visual disturbances (e.g. blurred vision, double vision)
- Generalized weakness
- Frequent or unexplained falls

Risk factors that increase the likelihood of stroke are:

- Hypertension
- Atherosclerosis / coronary artery disease
- Atrial fibrillation
- Hyperlipidemia
- Diabetes
- Vasculitis
- Lupus

To facilitate accuracy in diagnosing stroke and to expedite transport, an easy-to-use neurological examination tool is recommended. Although there are several different types available, the most “user-friendly” is the *Cincinnati Prehospital Stroke Scale*.

Suspected Stroke Protocol

Cincinnati Prehospital Stroke Scale / FAST

Cincinnati Prehospital Stroke Scale

Facial Droop (*ask the patient to show their teeth or smile*):

- Normal – Both sides of the face move equally.
- Abnormal – One side of the face does not move as well as the other.

Arm Drift (*ask the patient to close their eyes and hold both arms out straight for 10 seconds*):

- Normal – Both arms move the same or do not move at all.
- Abnormal – One arm does not move or one arm drifts downward compared to the other.

Speech (*ask the patient to say, "The sky is blue in Cincinnati"*):

- Normal – The patient says the phrase correctly with no slurring of words.
- Abnormal – The patient slurs words, uses the wrong words or is unable to speak.

FAST Test

Facial Droop

Arm Drift

Speech Abnormalities

Time of Onset

Suspected Stroke Protocol

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. Check and record vital signs every **5 minutes** until the transporting unit arrives.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 6 L/min via nasal cannula if the patient has a patent airway and SpO₂ is >95%. If SpO₂ is <95%, administer oxygen at 15 L/min via non-rebreather mask. Be prepared to support the patient's respirations with BVM if necessary and have suction readily available.
3. Perform **blood glucose level test** to rule out low blood sugar as a reason for ALOC.
4. **Glucagon:** 1mg IM if blood sugar is < 60mg/dL, the patient is unresponsive and/or has questionable airway control or absent gag reflex.
5. Initiate ALS intercept if needed and **transport without delay**.
6. Check and record vital signs and GCS every **5 minutes**.
7. Contact receiving hospital as soon as possible to notify of possible stroke if **FAST** exam is positive (based on 1 or more elements of the exam) and communicate the **time of onset**.

Suspected Stroke Protocol

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 6 L/min via nasal cannula if the patient has a patent airway and SpO₂ is >95%. If SpO₂ is <95%, administer oxygen at 15 L/min via non-rebreather mask. Be prepared to support the patient's respirations with BVM if necessary and have suction readily available.
3. Obtain **12-Lead EKG** and transmit to receiving hospital.
4. Perform **blood glucose level test** to rule out low blood sugar as a reason for ALOC.
5. **Oral Glucose:** 15g PO if the patient's blood sugar is < 60mg/dL, the patient is alert to verbal stimuli, is able to sit in an upright position, has good airway control and has an intact gag reflex.
6. **Dextrose 50%:** 25g IV if blood sugar is < 60mg/dL.
7. **Glucagon:** 1mg IM if blood sugar is < 60mg/dL and unable to establish an IV.
8. Perform a 2nd **blood glucose level test** to re-evaluate blood sugar 5 minutes after administration of Dextrose or Glucagon. Repeat Dextrose if BS is < 60mg/dL.
9. **Midazolam (Versed):** 2mg IV over 1 minute for seizure activity. May repeat Midazolam (Versed) 2mg IV every **5 minutes** as needed to a total of 10mg.
(or)
10. **Midazolam (Versed):** 5mg IM if the patient is seizing and attempts at IV access have been unsuccessful. May repeat dose one time in **15 minutes** if the patient is still seizing.
 - **Midazolam (Versed):** Versed Intranasal may also be used if unable to give IV Versed. (See intranasal dosing sheet).
11. Initiate ALS intercept if needed and **transport without delay**.
12. Check and record vital signs and GCS every 5 minutes.

Suspected Stroke Protocol

ILS Care (continued)

13. Contact receiving hospital as soon as possible to notify of possible stroke if **FAST** exam is positive (based on 1 or more elements of the exam) and communicate the **time of onset**.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen**: 6 L/min via nasal cannula if the patient has a patent airway and SpO₂ is >95%. If SpO₂ is <95%, administer oxygen at 15 L/min via non-rebreather mask. Be prepared to support the patient's respirations with BVM (and intubate) if necessary and have suction readily available.
3. Obtain **12-Lead EKG** and transmit to receiving hospital.
4. Perform **blood glucose level test**.
5. **Oral Glucose**: 15g PO if the patient's blood sugar is < 60mg/dL, the patient is alert to verbal stimuli, is able to sit in an upright position, has good airway control and has an intact gag reflex.
6. **Dextrose 50%**: 25g IV if blood sugar is < 60mg/dL.
7. **Glucagon**: 1mg IM if blood sugar is < 60mg/dL and unable to establish an IV.
8. Perform a 2nd **blood glucose level test** to re-evaluate blood sugar 5 minutes after administration of Dextrose or Glucagon. Repeat Dextrose if BS is < 60mg/dL.
9. **Narcan**: 2mg IV/IM/IN if no response to Dextrose or Glucagon within 2 minutes and narcotic overdose is suspected. May repeat 2mg IV or IM if no response in **5 minutes**.
10. **Midazolam (Versed)**: 2mg IV over 1 minute for seizure activity. May repeat Midazolam (Versed) 2mg IV every **5 minutes** as needed to a total of 10mg.
11. **Midazolam (Versed)**: 5mg IM *if the patient is seizing and attempts at IV access have been unsuccessful*. May repeat dose one time in **15 minutes** if the patient is still seizing to a total of 10mg.

Suspected Stroke Protocol

ALS Care (continued)

- **Midazolam (Versed):** Versed Intranasal may also be used if unable to give IV Versed. (See intranasal dosing sheet).
12. **Ativan (Lorazepam)** 1mg IV push, titrating 1mg at a time until the seizure stops; or until 4mg is given.
 - May also give 2 mg IM every 5 min for total of 4 mg.
 13. Transport without delay.
 14. Check and record vital signs and GCS every **5 minutes**.
 15. Contact receiving hospital as soon as possible to notify of possible stroke if **FAST** exam is positive (based on 1 or more elements of the exam) and communicate the **time of onset**.

Critical Thinking Elements

- Stroke onset time (defined as the last time the person was known to be normal) is key in determining the eligibility of IV TPA. EMS personnel should ask family members or bystanders the stroke onset time if the patient is unable to provide that information.
- IV TPA must be given within **180 minutes** of the onset of ischemic stroke so do not delay transport. **TIME IS BRAIN!!**
- Interventional angiography can be performed up to **6 hours** after onset of symptoms.
- Maintain the head/neck in neutral alignment. Elevate the head of the cot 30 degrees if the systolic BP is > 100mmHg (*this will facilitate venous drainage and help reduce ICP without reducing cerebral perfusion pressure*).
- Bradycardia may be present in a suspected stroke patient due to increased ICP. **Do NOT give Atropine if the patient's BP is normal or elevated.** Contact Medical Control for consultation.
- Spinal immobilization should be provided if the patient sustained a fall or other trauma.
- Monitor and maintain the patient's airway. Have suction readily available.
- Communicate acute stroke/suspected stroke early in radio transmission to the receiving hospital or Medical Control (Stroke code = 333).
- Document in the PCR whether the FAST exam is negative or positive. If positive, document "FAST exam positive" along with what components make it such (*e.g.* left-sided facial droop, slurred speech, positive arm drift, etc).
- Do **NOT** administer Nitroglycerin (NTG) to a suspected stroke patient with elevated blood pressure in attempt to lower blood pressure. NTG may lower cerebral perfusion pressure (CPP) too much and actually increase ischemia to the brain tissue.

Seizure Protocol

A seizure is a temporary, abnormal electrical activity of the brain that results in loss of consciousness, loss of organized muscle tone and presence of convulsions. The patient will usually regain consciousness within 1 to 3 minutes followed by a period of confusion and fatigue (*post-ictal state*).

Multiple seizures in a brief time span or seizures lasting more than 5 minutes may constitute status epilepticus and require EMS intervention to stop the seizure. Causes of seizures include: epilepsy, stroke, head trauma, hypoglycemia, hypoxia, infection, a rapid change in core body temperature (*e.g.* febrile seizure), eclampsia, alcohol withdraw and overdose.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary and have suction readily available.
3. Perform **blood glucose level test**.
4. **Glucagon:** 1mg IM if blood sugar is < 60mg/dL, the patient is unresponsive and/or has questionable airway control or absent gag reflex.
5. Initiate ALS intercept and **transport without delay**.

Seizure Protocol

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen**: 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary and have suction readily available.
3. Perform **blood glucose level test**.
4. **Oral Glucose**: 15g PO if the patient's blood sugar is < 60mg/dL, the patient is alert to verbal stimuli, is able to sit in an upright position, has good airway control and has an intact gag reflex.
5. **Dextrose 50%**: 25g IV if blood sugar is < 60mg/dL.
6. **Glucagon**: 1mg IM if blood sugar is < 60mg/dL and unable to establish an IV.
7. Perform a 2nd **blood glucose level test** to re-evaluate blood sugar 5 minutes after administration of Dextrose or Glucagon. Repeat Dextrose if BS is < 60mg/dL.
8. **Narcan**: 2mg IV/IM/IN if no response to Dextrose or Glucagon within 2 minutes and narcotic overdose is suspected. May repeat 2mg IV or IM if no response in **5 minutes (with Medical Control order)**.
9. **Midazolam (Versed)**: 2mg IV over 1 minute for seizure activity. May repeat Midazolam (Versed) 2mg IV every **5 minutes** as needed to a total of 10mg.
10. **Midazolam (Versed)**: 5mg IM *if the patient is seizing and attempts at IV access have been unsuccessful*. May repeat dose one time in **15 minutes** if the patient is still seizing.
 - **Midazolam (Versed)**: Versed Intranasal may also be used if unable to give IV Versed. (See **intranasal dosing sheet**).
11. Initiate ALS intercept if needed and transport as soon as possible.
12. **Contact Medical Control** as soon as possible.

Seizure Protocol

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM (and intubate) if necessary and have suction readily available.
3. Perform **blood glucose level test**.
4. **Oral Glucose:** 15g PO if the patient's blood sugar is < 60mg/dL, the patient is alert to verbal stimuli, is able to sit in an upright position, has good airway control and has an intact gag reflex.
5. **Dextrose 50%:** 25g IV if blood sugar is < 60mg/dL.
6. **Glucagon:** 1mg IM if blood sugar is < 60mg/dL and unable to establish an IV.
7. Perform a 2nd **blood glucose level test** to re-evaluate blood sugar 5 minutes after administration of Dextrose or Glucagon. Repeat Dextrose if BS is < 60mg/dL.
8. **Narcan:** 2mg IV/IM/IN if no response to Dextrose within 2 minutes and narcotic overdose is suspected. May repeat 2mg IV or IM if no response in **5 minutes**.
9. **Midazolam (Versed):** 2mg IV over 1 minute for seizure activity. May repeat Midazolam (Versed) 2mg IV every **5 minutes** as needed to a total of 10mg.
10. **Midazolam (Versed):** 5mg IM if the patient is seizing and attempts at IV access have been unsuccessful. May repeat dose one time in **15 minutes** if the patient is still seizing.
 - **Midazolam (Versed):** Versed Intranasal may also be used if unable to give IV Versed. (See intranasal dosing sheet).
11. **Ativan (Lorazepam)** 1mg IV push, titrating 1mg at a time until the seizure stops; or until 4mg is given.
 - May also give 2 mg IM every 5 min for total of 4 mg.
12. Transport as soon as possible.
13. Contact the receiving hospital as soon as possible.

Hypertensive Crisis Protocol

A hypertensive emergency is an elevation of the BP that may result in organ damage or dysfunction. The organs most likely damaged by a hypertensive emergency are the brain, heart and kidneys. Hypertension is also an indication that an underlying condition may exist which is causing the brain to demand more blood from the cardiovascular system. It can also be an indication of head injury with increased ICP, hypoxia or endocrine dysfunction. The goal of treatment is a slow, gradual reduction in BP rather than an abrupt lowering of BP that may cause further neurological complications.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to assure that the patient has a patent airway, is breathing, has a perfusing pulse as well as beginning treatment for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. Check and record vital signs every *5 minutes* until the transporting unit arrives.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 6 L/min via nasal cannula if the patient has a patent airway and SpO₂ is >95%. If SpO₂ is <95%, administer oxygen at 15 L/min via non-rebreather mask. Be prepared to support the patient's respirations with BVM if necessary and have suction readily available.
3. Initiate ALS intercept if needed and **transport suspected stroke patients without delay**.
4. Check and record vital signs and GCS every *5 minutes*.
5. Contact the receiving hospital as soon as possible.

Hypertensive Crisis Protocol

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 6 L/min via nasal cannula if the patient has a patent airway and SpO₂ is >95%. If SpO₂ is <95%, administer oxygen at 15 L/min via non-rebreather mask. Be prepared to support the patient's respirations with BVM if necessary and have suction readily available.
3. **Midazolam (Versed):** 2mg IV over 1 minute for seizure activity. May repeat Midazolam (Versed) 2mg IV every **5 minutes** as needed to a total of 10mg.
4. **Midazolam (Versed):** 5mg IM if the patient is seizing and attempts at IV access have been unsuccessful. May repeat dose one time in **15 minutes** if the patient is still seizing.
 - **Midazolam (Versed):** Versed Intranasal may also be used if unable to give IV Versed. (See **intranasal dosing sheet**).
5. Initiate ALS intercept if needed and **transport suspected stroke patients without delay**.
6. Check and record vital signs and GCS every **5 minutes**.
7. Contact the receiving hospital as soon as possible or Medical Control if necessary.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 6 L/min via nasal cannula if the patient has a patent airway and SpO₂ is >95%. If SpO₂ is <95%, administer oxygen at 15 L/min via non-rebreather mask. Be

Hypertensive Crisis Protocol

ALS Care (continued)

prepared to support the patient's respirations with BVM (and intubate) if necessary and have suction readily available.

8. **Midazolam (Versed)**: 2mg IV over 1 minute for seizure activity. May repeat Midazolam (Versed) 2mg IV every **5 minutes** as needed to a total of 10mg.
9. **Midazolam (Versed)**: 5mg IM *if the patient is seizing and attempts at IV access have been unsuccessful*. May repeat dose one time in **15 minutes** if the patient is still seizing.
 - **Midazolam (Versed)**: Versed Intranasal may also be used if unable to give IV Versed. (See intranasal dosing sheet)
10. **Ativan (Lorazepam)** 1mg IV push, titrating 1mg at a time until the seizure stops; or until 4mg is given.
 - May also give 2 mg IM every 5 min for total of 4 mg.
11. **Transport suspected stroke patients without delay.**
12. Check and record vital signs and GCS every **5 minutes**.
13. Contact the receiving hospital as soon as possible.

Critical Thinking Elements

- Monitor the patient for respiratory depression when administering sedatives.
- Monitor respiratory status, SPO2 and or Waveform Capnography if available.
- A patient with a systolic BP > 150mmHg and/or diastolic BP > 90mmHg without neurological deficit should be considered stable.
- A patient with a diastolic BP > 130mmHg with non-traumatic neurological deficits (e.g. visual disturbances, seizure activity, paralysis, ALOC) and/or chest pain/discomfort and/or pulmonary edema should be considered an acute hypertensive crisis.
- Assess for **chest pain/discomfort and/or pulmonary edema**. If present, treat per appropriate protocol.

Acute Abdominal Pain Protocol

Abdominal pain may vary from minor discomfort to acute pain. Abdominal pain may indicate inflammation, hemorrhage, perforation, obstruction and/or ischemia of an internal organ. Correct management of the patient in abdominal pain depends on recognizing the degree of distress the patient is suffering and identifying the possible etiology of the distress.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Allow the patient to remain in a position that is most comfortable.
3. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock & preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Allow the patient to remain in a position that is most comfortable.
3. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
4. Initiate ALS intercept if needed and transport as soon as possible.

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Allow the patient to remain in a position that is most comfortable.

Acute Abdominal Pain Protocol

ILS Care (continued)

3. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
4. **IV Fluid Therapy:** 500mL fluid bolus if the patient is hypotensive to achieve a systolic BP of at least 100mmHg.
5. **Fentanyl:** 50mcg IV, over 2 minutes for pain. Fentanyl 50mcg IV may be repeated every **5 minutes** to a total of 200mcg. If unable to establish IV access, may administer Fentanyl 50 mcg IM or IN. May be repeated as needed to a total of 200mcg. (See dosing sheets for IN).
6. Initiate ALS intercept if needed and transport as soon as possible.
7. Contact the receiving hospital as soon as possible.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Allow the patient to remain in a position that is most comfortable.
3. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
4. **IV Fluid Therapy:** 500mL fluid bolus if the patient is hypotensive to achieve a systolic BP of at least 100mmHg.
5. **Ondansetron (Zofran):** 4mg IV over 2 minutes or IM **for nausea and/or vomiting**.
 - a. Avoid use in patients with congenital long QT syndrome because these patients are at particular risk of Torsades.
6. **Fentanyl:** 50mcg IV, over 2 minutes for pain. Fentanyl 50mcg IV may be repeated every **5 minutes** to a total of 200mcg. If unable to establish IV access, may administer Fentanyl 50 mcg IM or IN. May be repeated as needed to a total of 200mcg. (See dosing sheets for IN).

Acute Abdominal Pain Protocol

ALS Care (continued)

7. **Dilaudid:** 0.5-1.0 mg IV/IO over 2-5 minutes, or 1-2mg IM, titrated to pain relief, with a maximum dose of 2mg. Systolic blood pressure must be >100.

Administer: 0.25 mg IV or IM over 2-5 minutes, if prior analgesia has been administered. Repeat as needed with a maximum dose of 2mg. Systolic blood pressure must be >100.

****If using IV/IO route titrate in increments to patient response. ****

Critical Thinking Elements

- Monitor the patient for respiratory depression when administering narcotics.
- If respiratory depression or hypotension occurs after administration of Dilaudid or Fentanyl, ventilate the patient as necessary and administer Narcan.
- Monitor respiratory status, SPO2 and or Waveform Capnography if available.
- Assess for thoracic aortic (aneurysm) rupture or trauma in addition to GI etiologies.
- Assess for leaking or ruptured abdominal aortic aneurysm (AAA). Common signs and symptoms may include previous history un-repaired AAA, abdominal distention, pulsating masses, lower extremity mottling, diaphoresis, anxiety/restlessness and/or sharp “tearing” pain between the shoulder blades or in the lower back.
- Give special attention to female patients of childbearing years. Acute abdominal pain should be considered to be an ectopic pregnancy until proven otherwise.
- Consider possible etiologies and obtain a detailed history & physical exam:
 - Inflammation = slow onset of discomfort, malaise, anorexia, fever & chills.
 - Hemorrhage = steady pain, pain radiating to the shoulders, signs & symptoms of hypovolemia.
 - Perforation = acute onset of severe symptoms and steady pain with fever.
 - Obstruction = cramping pain, nausea, vomiting, decreased bowel activity and upper quadrant pain.
 - Ischemia = acute onset of steady pain (usually no fever noted).
- Do not allow the patient to eat or drink.
- Signs & symptoms of renal calculi (i.e. kidney stone) include: acute & severe flank pain that starts in the back and radiates to the groin, extreme restlessness, hematuria and previous history of kidney stones.
- **In patients with known renal failure, the Fentanyl dose must be reduced to 25mcg. The dose may be repeated one time to a maximum dose of 50mcg.**

Acute Nausea & Vomiting Protocol

Acute nausea and vomiting may occur from a variety of illness including, but not limited to:

- Adverse medication effects
- Bowel obstruction
- Increased intracranial pressure
- Intraabdominal emergencies
- Myocardial infarction
- Other cardiac events such as tachydysrhythmias

An attempt at determining potential causes of isolated nausea or vomiting must be made in order to identify potential life threatening conditions.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Place the patient in an upright or lateral recumbent position as tolerated.
3. Monitor airway status in vomiting patients as aspiration may occur. Reposition the patient as necessary to maintain a patent airway.
4. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. **Note:** Oxygen by mask may trap secretions and compromise the airway if the patient is actively vomiting.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock & preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Place the patient in an upright or lateral recumbent position as tolerated.
3. Monitor airway status in vomiting patients as aspiration may occur. Reposition the patient as necessary to maintain a patent airway.

Acute Nausea & Vomiting Protocol

BLS Care (continued)

4. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. **Note:** Oxygen by mask may trap secretions and compromise the airway if the patient is actively vomiting
5. Perform **blood glucose level test**.
6. **Oral Glucose:** 15g PO if the patient's blood sugar is < 60mg/dL, the patient is alert to verbal stimuli, is able to sit in an upright position, has good airway control and has an intact gag reflex.
7. Perform a 2nd **blood glucose level test** to re-evaluate blood sugar 5 minutes after administration of Oral Glucose. If blood sugar remains <60mg/dL, administer a 2nd dose of Oral Glucose (15g).
8. **Glucagon:** 1mg IM if blood sugar is < 60mg/dL, the patient is unresponsive and/or has questionable airway control or absent gag reflex.
9. Initiate ALS intercept if needed and transport as soon as possible.
10. Contact the receiving hospital as soon as possible.

ILS Care

ILS Care should be focused on continuing or initiating an advanced level of care, identifying potential serious conditions and stabilizing airway and circulation where appropriate.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Place the patient in an upright or lateral recumbent position as tolerated.
3. Monitor airway status in vomiting patients as aspiration may occur. Reposition the patient as necessary to maintain a patent airway.
4. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. **Note:** Oxygen by mask may trap secretions and compromise the airway if the patient is actively vomiting.
5. **IV Fluid Therapy:** 500mL fluid bolus if the patient is hypotensive to achieve a systolic BP greater than 100mmHg.

Acute Nausea & Vomiting Protocol

ILS Care (continued)

6. Perform **blood glucose level test**.
7. **Oral Glucose**: 15g PO if the patient's blood sugar is < 60mg/dL, the patient is alert to verbal stimuli, is able to sit in an upright position, has good airway control and has an intact gag reflex.
8. **Dextrose 50%**: 25g IV if blood sugar is < 60mg/dL.
9. **Glucagon**: 1mg IM if blood sugar is < 60mg/dL and unable to establish an IV.
10. Perform a 2nd **blood glucose level test** to re-evaluate blood sugar 5 minutes after administration of Dextrose or Glucagon. Repeat Dextrose if BS is < 60mg/dL.
11. Initiate ALS intercept if needed and transport as soon as possible.
12. Contact the receiving hospital as soon as possible.

ALS Care

ALS Care should be directed at continuing or establishing a more advanced level of care, identifying potential serious conditions, stabilizing airway and circulation where appropriate and providing pharmacological relief from symptoms of nausea and vomiting.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Place the patient in an upright or lateral recumbent position as tolerated.
3. Monitor airway status in vomiting patients as aspiration may occur. Reposition the patient as necessary to maintain a patent airway.
4. **Oxygen**: 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. **Note**: Oxygen by mask may trap secretions and compromise the airway if the patient is actively vomiting.
5. **IV Fluid Therapy**: 500mL fluid bolus if the patient is hypotensive to achieve a systolic BP greater than 100mmHg.
6. Perform **blood glucose level test**.
7. **Dextrose 50%**: 25g IV if blood sugar is < 60mg/dL.
- 8.

Acute Nausea & Vomiting Protocol

ALS Care (continued)

9. **Glucagon**: 1mg IM if blood sugar is < 60mg/dL and unable to establish an IV.
10. Perform a 2nd **blood glucose level test** to re-evaluate blood sugar 5 minutes after administration of Dextrose or Glucagon. Repeat Dextrose if BS is < 60mg/dL.
11. **Ondansetron (Zofran)**: 4mg IV over 2 minutes or IM **for nausea and/or vomiting**. Avoid use in patients with congenital long QT syndrome because these patients are at particular risk of Torsades.
12. Initiate transport as soon as possible.
13. Contact the receiving hospital as soon as possible.

Allergic Reaction / Anaphylaxis Protocol

Allergic reactions can be triggered by virtually any allergen. An allergen is a substance (usually protein-based) which produces a hypersensitive reaction. Drugs, blood products, foods and envenomations are examples of substances which may produce hypersensitive reactions.

Signs & symptoms of a hypersensitive reaction may range from isolated hives to wheezing, shock and cardiac arrest. Anaphylaxis is a life threatening reaction that requires prompt recognition and intervention. An anaphylactic reaction may result in airway compromise and circulatory collapse within minutes.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. **Epi-Pen:** If the patient has a history of allergic reactions and has in their possession a prescribed Epi-Pen, is suffering from hives, wheezing, hoarseness, hypotension, ALOC or indicates a history of anaphylaxis, assist the patient with administering the Epi-Pen or **contact Medical Control for orders to administer the Epi-Pen**.
 - This also applies to non-transporting BLS agencies **without** field medications. All other BLS agencies should refer to the **BLS Care** section.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. Initiate ALS intercept and transport as soon as possible.

Allergic Reaction / Anaphylaxis Protocol

BLS Care (continued)

4. **Epi-Pen:** 0.3mg IM if the patient has a history of allergic reactions and/or is suffering from hives, wheezing, hoarseness, hypotension, ALOC or indicates a history of anaphylaxis.
5. **Proventil (Albuterol):** 2.5mg in 3mL of normal saline via nebulizer over 15 minutes. May repeat Albuterol 2.5mg every **15 minutes** as needed (**with Medical Control order**).
6. **Contact Medical Control** as soon as possible.

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. Initiate ALS intercept and transport as soon as possible.
4. **Epi-Pen:** 0.3mg IM if the patient has a history of allergic reactions and/or is suffering from hives, wheezing, hoarseness, hypotension, ALOC or indicates a history of anaphylaxis.
5. **Proventil (Albuterol):** 2.5mg in 3mL of normal saline via nebulizer over 15 minutes. May repeat Albuterol 2.5mg every **15 minutes** as needed (**with Medical Control order**). In-line nebulizer may be utilized if patient is unresponsive/in respiratory arrest.
6. **IV Fluid Therapy:** 500mL fluid bolus if patient is hypotensive to achieve a systolic BP of at least 100mmHg.
7. **Contact Medical Control** as soon as possible.

Allergic Reaction / Anaphylaxis Protocol

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen**: 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM (or intubate) if necessary.
3. **Epinephrine 1:1000**: 0.3-0.5mg IM if the patient has respiratory distress (inspiratory & expiratory wheezing, stridor and/or laryngeal edema), hypotension and/or ALOC.
4. **Benadryl**: 50mg IV or IM for severe itching and/or hives.
5. **Proventil (Albuterol)**: 2.5mg in 3mL normal saline over 15 minutes. May repeat Albuterol 2.5mg every **15 minutes** as needed. In-line nebulizer may be utilized if the patient is unresponsive or in respiratory arrest.
6. **IV Fluid Therapy**: 500mL fluid bolus if patient is hypotensive to achieve a systolic BP of at least 100mmHg.
7. Transport as soon as possible.
8. Contact the receiving hospital as soon as possible.

Drug Overdose and Poisoning Protocol

Poisoning may occur by ingesting, injecting, inhaling or absorbing a harmful substance or a substance in harmful quantities. Due to the magnitude and multiplicity of agents that are toxic or could be used as toxins, this protocol focuses on a general approach to the patient who has taken an overdose or has been exposed to a toxic agent. The substance container may have vital information for resuscitation of a poisoned patient. Communication with Medical Control is the best way to obtain rapid and accurate advice on treatment guidelines for specific substances.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock.

1. Consider possible scene & patient contamination and follow agency safety procedures.
2. Render initial care in accordance with the *Universal Patient Care Protocol*.
3. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock and preparing the patient for or providing transport.

1. Consider possible scene & patient contamination and follow agency safety procedures.
2. Render initial care in accordance with the *Universal Patient Care Protocol*.
3. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

Drug Overdose and Poisoning Protocol

ILS Care (continued)

1. Consider possible scene & patient contamination and follow agency safety procedures.
2. Render initial care in accordance with the *Universal Patient Care Protocol*.
3. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary and have suction readily available.
4. **Narcan:** 2mg IV/IM/IN if suspected narcotic overdose. May repeat 2mg IV or IM if no response in **5 minutes (with Medical Control order)**.
5. **IV Fluid Therapy:** 500mL fluid bolus if the patient is hypotensive to achieve a systolic BP of at least 100mmHg.
6. Initiate ALS intercept if needed and transport as soon as possible.
7. Contact the receiving hospital as soon as possible or Medical Control if necessary.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM (or intubate) if necessary.
3. Consider possible scene & patient contamination and follow agency safety procedures.
4. **Narcan:** 2mg IV/IM/IN if suspected narcotic overdose. May repeat 2mg IV or IM if no response in **5 minutes**.

Drug Overdose and Poisoning Protocol

ALS Care Continued

5. **Sodium Bicarbonate:** 50meq IV/IO if known tricyclic antidepressant (TCA) or known Aspirin (ASA) overdose.
6. **IV Fluid Therapy:** 500mL fluid bolus if the patient is hypotensive to achieve a systolic BP of at least 100mmHg.
7. Transport as soon as possible and contact the receiving hospital as soon as possible.

Critical Thinking Elements

- Overdose patients should not be allowed to refuse treatment and transport.
- **DO NOT** give a suspected poisoning patient anything by mouth.
- Caustic substances are those which have strong acid or alkali properties and usually cause intra-oral burns, painful swallowing or burning/painful regurgitation.
 - **Common Acids:** Hydrochloric Acid (swimming pool and toilet bowl cleaners), Sulfuric Acid (battery acid), Acetic Acid and Phenol.
 - **Common Bases (Alkali):** Lye (washing powders and paint removers), drain pipe cleaners (Drano), disk batteries, bleach, ammonia, polishes, dyes and jewelry cleaners.
- Patients who overdose on TCAs may initially appear well but may rapidly deteriorate. Monitor closely for ALOC and cardiovascular instability. Tachycardia and a widened QRS complex are generally signs of a life-threatening ingestion.
 - **Common TCAs:** Amitriptyline, Elavil, Doxepin, Imipramine, Clomipramine, etc.
- Narcotic and benzodiazepine overdoses do not generally cause abrupt changes in consciousness except when combined with alcohol use.
 - **Common Benzodiazepines:** Valium, Diazepam, Ativan, Lorazepam, Xanax, etc.

Central Lines and Fistulas Procedure & Protocol (ALS Only)

A pre-existing vascular access device is an indwelling catheter placed into a central vein to provide vascular access for those patients requiring long term intravenous therapy or hemodialysis.

Central Lines

A central line is an indwelling catheter that provides access to large central veins:

1. **May be used if unable to establish a peripheral IV in patients with a systolic BP < 80mmHg.**
2. **May be used if the patient is in cardiac arrest.**
3. **Do NOT administer benzodiazepines (*i.e.* Versed) via central line.**
4. **A 10mL syringe or larger must be used** when accessing any central line to prevent excess infusion pressure that could damage the internal wall of the catheter.
5. Always aspirate 5mL of blood from the central line and discard **prior to** administration of medications or IV fluids to remove Heparin from the line.
6. Strictly adhere to aseptic technique when handling a central line:
 - Cleanse injection port **twice** with an alcohol prep (using a new alcohol prep each time) prior to accessing.
7. Do not remove the injection cap.
8. Do not allow IV fluids to run dry.
9. Always expel **all** air from syringes and IV tubing prior to administration.
10. Should damage occur to the external catheter, immediately clamp the catheter between the skin and the damaged area.

Central Lines and Fistulas Procedure & Protocol (ALS Only)

Fistulas (“Shunts”)

A fistula (“shunt”) is a surgically created subcutaneous arterio-venous vessel *anastomosis* used for patients requiring hemodialysis and should **NOT** be routinely accessed by prehospital personnel.

1. **May only be used if the patient is in cardiac arrest and peripheral IV, IO or external jugular access cannot be established.**
2. Access must be made using a 14g or 16g IV catheter. Do not use anything smaller.
3. **Do not** use an arm with a fistula, shunt or arterio-venous (AV) graft to obtain a blood pressure.
4. **Do not** use an arm with a fistula, shunt or AV graft to establish peripheral IV access.
5. In the event the shunt tubing is pulled out of the entrance site: apply direct pressure, elevate the arm and transport immediately to the hospital.

Internal Medi-Ports

Access requires a specialized needle and **cannot be used** by prehospital personnel.

Critical Thinking Elements

- Patients with advanced renal disease requiring dialysis have special medical needs that may require specific attention in the prehospital setting. These patients are prone to complications such as fluid overload & electrolyte imbalances, especially if they miss a scheduled dialysis treatment.
- Fluid overload may lead to pulmonary edema.
- Hyperkalemia may lead to arrhythmias and cardiac arrest. Monitor dialysis patients closely.
- *Anastomosis* is the surgical connection of two tubular structures.
- Use of the EZ-IO is strongly encouraged over accessing a fistula / shunt.

ENVIRONMENTAL EMERGENCIES PROTOCOLS

Hazardous Materials Exposure Protocol

Injuries from hazardous materials incidents vary depending on the *manner* of exposure (inhalation, ingestion, injection or absorption), the *type* of material involved (acids, ammonia, chlorine, hydrocarbon solvents, sulfides, organophosphates) and the *amount* of exposure (time & concentration).

Harmful products are widely used in home gardening and cleaning, commercial agriculture and cleaning & industrial operations. Civil defense agencies have indicated the increasing threat concerning the use of *Weapons of Mass Destruction* (WMD) as a foreign and domestic terrorist tool. WMD represent an intentional hazardous materials incident.

Due to the magnitude and multiplicity of hazardous materials, this protocol focuses on a general approach to the patient involved in a hazardous materials incident. The substance container may have vital information for resuscitation of an exposed patient. Communication with Medical Control is the best way to obtain rapid and accurate advice on treatment guidelines for specific materials.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock. Remain uphill, upwind, upstream and upgrade of the incident. Stay out of the “**Hot Zone**” unless trained, equipped and authorized to enter.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Look for possible scene and patient contamination. Follow agency safety procedures.
3. Notify IEMA if needed at 1-800-782-7860.
4. The patient’s clothing should be completely removed to prevent continued exposure and the patient decontaminated **prior to** being placed in the ambulance for transport.
5. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient’s respirations with BVM if necessary.

Hazardous Materials Exposure Protocol

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock and preparing the patient for or providing transport. Remain uphill, upwind, upstream and upgrade of the incident. Stay out of the “Hot Zone” unless trained, equipped and authorized to enter.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Look for possible scene and patient contamination. Follow agency safety procedures.
3. Notify IEMA if needed at 1-800-782-7860.
4. The patient’s clothing should be completely removed to prevent continued exposure and the patient decontaminated **prior to** being placed in the ambulance for transport.
5. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient’s respirations with BVM if necessary.
6. **Proventil (Albuterol):** 2.5mg in 3mL of normal saline via nebulizer over 15 minutes if the patient has been exposed to an irritant gas (acids, ammonia, chlorine, carbon monoxide). May repeat Albuterol 2.5mg every **15 minutes** as needed (**with Medical Control order**).
7. Initiate ALS intercept if needed and transport as soon as possible. Be alert for suspected organophosphate poisoning (OPP). Signs & symptoms include “SLUDGE” (salivation, lacrimation, urination, defecation, gastroenteritis & emesis). Early indications of OPP include: headache, dizziness, weakness & nausea.
8. **Contact Medical Control** and make sure the receiving hospital is aware of (**prior to arrival at the facility**) the patient’s exposure to hazardous materials and what decontamination procedures were followed at the scene.

Hazardous Materials Exposure Protocol

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport. Remain uphill, upwind, upstream and upgrade of the incident. Stay out of the "Hot Zone" unless trained, equipped and authorized to enter.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Look for possible scene and patient contamination. Follow agency safety procedures.
3. Notify IEMA if needed at 1-800-782-7860.
4. The patient's clothing should be completely removed to prevent continued exposure and the patient decontaminated **prior to** being placed in the ambulance for transport.
5. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
6. **Proventil (Albuterol):** 2.5mg in 3mL of normal saline via nebulizer over 15 minutes if the patient has been exposed to an irritant gas (acids, ammonia, chlorine, carbon monoxide). May repeat Albuterol 2.5mg every **15 minutes** as needed (**with Medical Control order**).
7. **Atropine:** 2mg IV or IM (**with Medical Control order only**) if suspected organophosphate poisoning (OPP) and signs & symptoms of "SLUDGE" are present (salivation, lacrimation, urination, defecation, gastroenteritis & emesis). Early indications of OPP include: headache, dizziness, weakness & nausea. Repeat Atropine 2mg IV or IM every **5 minutes** (**with Medical Control order**) or until signs & symptoms of "SLUDGE" subside.
8. Initiate ALS intercept and transport as soon as possible.
9. **Contact Medical Control** and make sure the receiving hospital is aware of the patient's exposure to hazardous materials (**prior to arrival at the facility**) and what decontamination procedures were followed at the scene.

Hazardous Materials Exposure Protocol

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport. Remain uphill, upwind, upstream and upgrade of the incident. Stay out of the "Hot Zone" unless trained, equipped and authorized to enter.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Look for possible scene and patient contamination. Follow agency safety procedures.
3. Notify IEMA if needed at 1-800-782-7860.
4. The patient's clothing should be completely removed to prevent continued exposure and the patient decontaminated **prior to** being placed in the ambulance for transport.
5. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM (or intubate) if necessary.
6. **Proventil (Albuterol):** 2.5mg in 3mL normal saline **mixed with** **Ipratropium (Atrovent):** 0.5mg via nebulizer over 15 minutes if the patient has been exposed to an irritant gas (acids, ammonia, chlorine, carbon monoxide). Repeat Albuterol 2.5mg with Atrovent 0.5mg every **15 minutes** as needed.
7. **Atropine:** 2mg IV or IM if suspected organophosphate poisoning (OPP) and signs & symptoms of "SLUDGE" are present (salivation, lacrimation, urination, defecation, gastroenteritis and emesis). Early indications of OPP include: headache, dizziness, weakness & nausea. Repeat Atropine 2mg IV or IM every **5 minutes (with Medical Control order)** or until signs & symptoms of "SLUDGE" subside.
8. Transport as soon as possible.
9. **Contact Medical Control** if needed and make sure the receiving hospital is aware of the patient's exposure to hazardous materials (**prior to arrival at the facility**) and what decontamination procedures were followed at the scene.

Hypothermic Emergencies Protocol

Injury and illness from environmental exposure varies depending on the *manner* of exposure (wet or dry) and the *amount* of exposure (time, temperature, wind chill factor, and ambient air). Cold weather emergencies range from localized frostbite to severe hypothermia with unresponsiveness and unconsciousness.

The patient's health and predisposing factors may increase the likelihood of environmental illness and injury. Patients suffering from trauma, shock, hypoglycemia and stroke are at greater risk of developing hypothermia. Newborns, infants, drug & alcohol abuse patients and the elderly have increased predisposition to hypothermia. The primary goal in the treatment of the patient at risk for hypothermia is to insulate the patient and prevent further heat loss.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Handle the patient as *gently* as possible.
3. Create a warm environment for the patient. Remove wet or frozen clothing and cover the patient with warm blankets. Prevent re-exposure to cold. Warm packs may be utilized for the neck (posterior), armpits, groin and along the thorax.
4. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
5. Do not rub frostbitten or frozen body parts. Protect injured parts (*e.g.* blisters) with light, sterile dressings and avoid pressure to the area.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Handle the patient as *gently* as possible.

Hypothermic Emergencies Protocol

BLS Care (continued)

3. Create a warm environment for the patient. Remove wet or frozen clothing and cover the patient with warm blankets. Prevent re-exposure to cold. Warm packs may be utilized for the neck (posterior), armpits, groin and along the thorax.
4. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
5. Do not rub frostbitten or frozen body parts. Protect injured parts (*e.g.* blisters) with light, sterile dressings and avoid pressure to the area.
6. Treat other symptoms per the appropriate protocol.
7. Initiate ALS intercept if needed and transport as soon as possible.

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Handle the patient as *gently* as possible.
3. Create a warm environment for the patient. Remove wet or frozen clothing and cover the patient with warm blankets. Prevent re-exposure to cold. Warm packs may be utilized for the neck (posterior), armpits, groin and along the thorax.
4. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
5. **IV Fluid Therapy:** 500mL fluid bolus of **warmed** .9% Normal Saline.
6. Do not rub frostbitten or frozen body parts. Protect injured parts (*e.g.* blisters) with light, sterile dressings and avoid pressure to the area.
7. Treat other symptoms per the appropriate protocol.
8. Initiate ALS intercept if needed and transport as soon as possible.

Hypothermic Emergencies Protocol

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Handle the patient as *gently* as possible.
3. Create a warm environment for the patient. Remove wet or frozen clothing and cover the patient with warm blankets. Prevent re-exposure to cold. Warm packs may be utilized for the neck (posterior), armpits, groin and along the thorax.
4. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
5. **IV Fluid Therapy:** 500mL fluid bolus of **warmed** .9% Normal Saline.
6. Do not rub frostbitten or frozen body parts. Protect injured parts (*e.g.* blisters) with light, sterile dressings and avoid pressure to the area.
7. Treat other symptoms per the appropriate protocol.
8. Transport as soon as possible.

Critical Thinking Elements

- Do not thaw frozen parts in the field if there is a chance of refreezing. Protect frostbitten areas from refreezing.
- Patients with hypothermia should be considered at high risk for ventricular fibrillation. **It is imperative that these patients be handled gently** and not re-warmed aggressively.
- The presence of delirium, bradycardia, hypotension and/or cyanosis is usually indicative of severe hypothermia (core body temperature of less than 90 degrees Fahrenheit).

Heat-Related Emergencies Protocol

Injury and illness from heat exposure varies depending on the *manner* of exposure (sun, humidity, exertion) and the *amount* of exposure (time, temperature & ambient air). Heat exposure emergencies range from localized cramping to severe hyperthermia (heat stroke) with unresponsiveness and unconsciousness. The patient's health, predisposing factors and medications may increase the likelihood of heat-related illness. The primary goal in the treatment of the patient at risk for hyperthermia is to cool the patient and restore body fluids.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Move the patient to a cool environment. Remove clothing as necessary to make the patient comfortable. Cold packs may be utilized for the neck (posterior), armpits, groin and along the thorax. Do not cool the patient to a temperature that causes shivering.
3. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Move the patient to a cool environment. Remove clothing as necessary to make the patient comfortable. Cold packs may be utilized for the neck (posterior), armpits, groin and along the thorax. Do not cool the patient to a temperature that causes shivering.
3. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
4. Treat other symptoms per the appropriate protocol.
5. Initiate ALS intercept if needed and transport as soon as possible.

Heat-Related Emergencies Protocol

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Move the patient to a cool environment. Remove clothing as necessary to make the patient comfortable. Cold packs may be utilized for the neck (posterior), armpits, groin and along the thorax. Do not cool the patient to a temperature that causes shivering.
3. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
4. **IV Fluid Therapy:** 500mL fluid bolus if the patient is hypotensive to achieve a systolic BP of at least 100mmHg.
5. Treat other symptoms per the appropriate protocol.
6. Initiate ALS intercept if needed and transport as soon as possible.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Move the patient to a cool environment. Remove clothing as necessary to make the patient comfortable. Cold packs may be utilized for the neck (posterior), armpits, groin and along the thorax. Do not cool the patient to a temperature that will cause them to shiver.
3. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
4. **IV Fluid Therapy:** 500mL fluid bolus if the patient is hypotensive to achieve a systolic BP of at least 100mmHg.
5. Treat other symptoms per the appropriate protocol.
6. Transport as soon as possible.

Heat-Related Emergencies Protocol

Heat Disorders

Heat (Muscle) Cramps – Heat cramps are muscle cramps caused by overexertion and dehydration in the presence of high temperatures. Signs & symptoms include: *Normal or slightly elevated body temperature; generalized weakness; dizziness; warm, moist skin and cramps in the fingers, arms, legs or abdominal muscles.*

Heat Exhaustion – Heat exhaustion is an acute reaction to heat exposure and the most common heat-related illness a prehospital provider will encounter. Signs & symptoms include: *Increased body temperature; generalized weakness; cool, diaphoretic skin; rapid, shallow breathing; weak pulse; diarrhea; anxiety; headache and possible loss of consciousness .*

Heatstroke – Heatstroke occurs when the body's hypothalamic temperature regulation is lost. Cell death and damage to the brain, liver and kidneys can occur. Signs & symptoms include: *Cessation of sweating; very high core body temperature; hot, usually dry skin; deep, rapid, shallow respirations (which later slow); rapid, full pulse (which later slows); hypotension; confusion, disorientation or unconsciousness and possible seizures.*

Fever (Pyrexia) – A fever is the elevation of the body temperature above the normal temperature for that person (~ 98.6° F +/- 2 degrees). Fever is sometimes difficult to differentiate from heatstroke; however, there is usually a history of infection or illness with a fever.

Burn Protocol

Burn injuries vary depending on the *type* of burn (thermal, electrical, chemical) and the *amount* of exposure (time and depth). Burn injuries range from localized redness to deep tissue destruction and airway compromise. Signs of burn injury include: blisters, pain, tissue destruction, charred tissue and singed hair.

The primary goal in the treatment of the burn patient is to stop the acute burning process by removing the patient from direct contact with the source of the burn and maintaining the patient's body fluids. Special attention should be given to limit further pain and damage of the burn to the patient. However, burn care should not interfere with lifesaving measures.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Make sure the scene is safe to enter.
3. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
4. **THERMAL BURN TREATMENT:**
 - a) If the burn occurred within the last 20 minutes, reverse the burning process and cool the area by flushing the area with **1 Liter of sterile saline** (or sterile water if sterile saline is not available). The goal of cooling is to extinguish the burning process – not to systemically cool the patient. Fluid application should be held to a minimum and discontinued if the patient begins shivering.
 - b) Remove jewelry and loose clothing. Do not pull away clothing that is stuck to the burn.
 - c) Cover the wound with sterile dressings***
 - d) Place a sterile burn sheet on the stretcher. If the patient's posterior is burned, place a sterile burn pad on top of the sheet with the absorbent side toward the patient.
 - e) Place patient on the stretcher.
 - f) Cover the patient with additional sterile burn sheets and blanket to conserve body heat.

Burn Protocol

First Responder Care (continued)

5. ELECTRICAL BURN TREATMENT:

- a) Assure that the power service has been cut off and remove the patient from the source of electricity.
- b) Fully immobilize the patient due to forces of electrical current and possible trauma.
- c) Assess for entry and exit wounds. No cooling or flushing is necessary due to the type of burn.
- d) Cover the burn with dry, sterile dressings.
- e) Closely monitor the patient.

6. CHEMICAL BURN TREATMENT:

- a) Consider possible scene and patient contamination and follow agency safety procedures.
- b) Note which chemical agent caused the burn and obtain the MSDS for that chemical (if possible).
- c) The patient's clothing should be completely removed to prevent continued exposure and the patient decontaminated **prior to** being placed in the ambulance for transport.
- d) **Dry chemical powder** should be brushed off before applying water.
- e) Irrigate the patient with sterile water and if the MSDS indicates use of water will not cause an adverse reaction. Body parts should be flushed for at least 1-2 minutes. Do not use sterile saline on chemical burns.
- f) Irrigate burns to the eye with sterile water for at least 20 minutes. Alkaline burns should receive continuous irrigation throughout transport.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock and preparing the patient for or providing transport.

1. Includes all components of *First Responder Care*.
2. Initiate ALS intercept and transport as soon as possible.
3. **Contact Medical Control** as soon as possible for significant burns.

Burn Protocol

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Includes all components of *First Responder Care*.
2. **IV Fluid Therapy:** 500mL fluid bolus. Repeat if necessary.
3. **Fentanyl:** 50mcg IV, over 2 minutes for pain. Fentanyl 50mcg IV may be repeated every **5 minutes** to a total of 200mcg. If unable to establish IV access, may administer Fentanyl 50 mcg IM or IN. May be repeated as needed to a total of 200mcg. (See dosing sheets for IN).
4. Initiate ALS intercept and transport as soon as possible.
5. **Contact Medical Control** as soon as possible for significant burns.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Includes all components of *First Responder Care*.
2. Be prepared to intubate if necessary.
3. **IV Fluid Therapy:** 500mL fluid bolus. Repeat if necessary.
4. **Ondansetron (Zofran):** 4mg IV over 2 minutes or IM **for nausea and/or vomiting**.
 - a. Avoid use in patients with congenital long QT syndrome because these patients are at particular risk of Torsades.
5. **Fentanyl:** 50mcg IV, over 2 minutes for pain. Fentanyl 50mcg IV may be repeated every **5 minutes** to a total of 200mcg. If unable to establish IV access, may administer Fentanyl 50 mcg IM or IN. May be repeated as needed to a total of 200mcg. (See dosing sheets for IN).

Burn Protocol

ALS Care (continued)

6. **Dilaudid:** 0.5-1.0 mg IV/IO over 2-5 minutes, or 1-2mg IM, titrated to pain relief, with a maximum dose of 2mg. Systolic blood pressure must be >100.
Administer: 0.25 mg IV/IO or IM over 2-5 minutes, if prior analgesia has been administered. Repeat as needed with a maximum dose of 2mg. Systolic blood pressure must be >100.
**If using IV/IO route titrate in increments to patient response. **
7. Transport and **Contact Medical Control** as soon as possible for significant burns.

Critical Thinking Elements

- Monitor the patient for respiratory depression when administering narcotics.
- If respiratory depression or hypotension occurs after administration of Dilaudid or Fentanyl, ventilate the patient as necessary and administer Narcan.
- Monitor respiratory status, SPO2 and or Waveform Capnography if available.
- ***WaterJel[®] may be used for **THERMAL BURNS** (after the burn has been irrigated according to protocol) if it is available:
 1. Open the foil package, unfold dressing and apply to burn. **NOTE:** Do not remove burned clothing - apply gel-soaked dressing directly on top.
 2. Pour excess gel from the foil package directly onto the burn dressing or surrounding skin.
 3. Loosely wrap sterile gauze over the dressing to hold it in place.
- WaterJel[®] helps reduce pain from burns and cools the skin to help prevent burn progression and helps protect the burn against airborne contamination. It is the only approved commercial burn care product in the Peoria Area EMS System.
- BurnJel[®] contains Lidocaine and may **NOT** be used in the Peoria Area EMS System.
- Treat other symptoms or trauma per the appropriate protocol (*e.g.* if someone suffers from smoke inhalation along with being burned, refer to the *Smoke Inhalation Protocol*).
- IV access should not be obtained through burned tissue unless no other site is available.
- Closely monitor the patient's response to IV fluids and assess for pulmonary edema.
- Closely monitor the patient's airway – have BVM, suction and/or intubation equipment readily available.
- Do not delay transport of a “Load and Go” trauma patient to care for burns.
- For chemical/powder burns, be aware of inhalation hazards and closely monitor for changes in respiratory status.
- **In patients with known renal failure, the Fentanyl dose must be reduced to 25mcg. The dose may be repeated one time to a maximum dose of 50mcg.**

Smoke Inhalation/Cyanide Poisoning Protocol

Smoke inhalation injury is the result of various inhaled components of combustion and direct thermal injury to the airway. Signs and symptoms include: evidence of exposure to fire, stridor, wheezing, acute upper airway obstruction, chemical pneumonia and non-cardiac pulmonary edema. Effects of the exposure may be immediate or delayed several hours.

Carbon monoxide (CO) poisoning is a common secondary complication to smoke inhalation. Direct exposure to the gas is also common (especially in winter months). Signs and symptoms include: evidence of exposure to fire or natural gases produced by incomplete combustion, headache, dizziness, tinnitus, nausea, weakness, chest pain and ALOC.

Suspect cyanide toxicity in patients who were in enclosed spaces during a fire and have soot in their nares or oropharynx and exhibit altered mental status.

- Disorientation, confusion, and severe headache are potential indications of cyanide poisoning IN THE SETTING of smoke inhalation.
- Hypotension without other obvious cause IN THE SETTING of smoke inhalation increases the likelihood of cyanide poisoning.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. **Consider intercept.**

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.

Smoke Inhalation/Cyanide Poisoning Protocol

BLS Care (continued)

2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. Initiate ALS intercept and transport as soon as possible.
4. **Proventil (Albuterol):** 2.5mg in 3mL of normal saline via nebulizer over 15 minutes. May repeat Albuterol 2.5mg every **15 minutes** as needed (**with Medical Control order**).
5. Contact the receiving hospital as soon as possible or Medical Control if necessary and consider intercept.

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. **Proventil (Albuterol):** 2.5mg in 3mL of normal saline via nebulizer over 15 minutes. May repeat Albuterol 2.5mg every **15 minutes** as needed (**with Medical Control order**). In-line nebulizer may be utilized if patient is unresponsive/in respiratory arrest.
4. Initiate ALS intercept if needed and transport as soon as possible.
5. Contact the receiving hospital as soon as possible or Medical Control if necessary and consider intercept.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.

Smoke Inhalation/Cyanide Poisoning Protocol

ALS Care (continued)

2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM (or intubate) if necessary.
3. **If respiratory distress with wheezing or stridor present consider CPAP.**
 - See CPAP protocol.
4. **Proventil (Albuterol):** 2.5mg in 3mL normal saline **mixed with Ipratropium (Atrovent):** 0.5mg via nebulizer over **15 minutes**. Repeat Albuterol 2.5mg with Atrovent 0.5mg every 15 minutes as needed. In-line nebulizer may be utilized if the patient is unresponsive or in respiratory arrest.
5. **If cardiac or respiratory arrest, seizing, or SBP <80 with signs of hypoperfusion after exposure to smoke in an enclosed space:**
 - CyanoKit (Hydroxycobalamin) 5grams IV over 15 minutes. If signs and symptoms persist, a repeat dose can be administered. The infusion rate for the second dose is usually 15 minutes to 2 hours. (Depending on clinical condition). See medication sheet for questions.
6. Transport as soon as possible.
7. Contact the receiving hospital as soon as possible.

Near Drowning Protocol

Near drowning results from submersion in water or other liquid for a period of time that does not result in irreversible death. The time interval of submersion that causes irreversible death is dependent on several factors such as: temperature of the water, the health of the victim and any trauma suffered during the event. All persons submerged 1 hour or less should be vigorously resuscitated in spite of apparent death. Initial care of the near drowning victim should begin in the water.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol* and *Universal Trauma Care Protocol*.
2. Make sure the scene is safe. Use appropriate personnel and equipment for rescue.
3. Establish and maintain spinal immobilization.
4. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to clear the airway and support the patient's respirations with BVM if necessary.
5. Initiate **CPR** if indicated.
6. Treat respiratory and/or cardiac symptoms per the appropriate protocol.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock and preparing the patient for or providing transport.

1. Includes all components of *First Responder Care*.
2. Consider Proventil (Albuterol) for respiratory distress: Proventil (Albuterol): 2.5 mg in 3mL of normal saline via nebulizer over 15 min. May repeat Albuterol 2.5 mg every 15 minutes as needed. (If wheezes still present)
3. Consider Pulse Oximetry if available.
4. Initiate ALS intercept and transport as soon as possible.

Near Drowning Protocol

BLS Care (continued)

5. Contact the receiving hospital as soon as possible.

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Includes all components of *First Responder Care*.
2. Consider Proventil (Albuterol) for respiratory distress: Proventil (Albuterol): 2.5 mg in 3mL of normal saline via nebulizer over 15 min. May repeat Albuterol 2.5 mg every 15 minutes as needed. (If wheezes still present). In-line nebulizer maybe utilized if patient is unresponsive or in respiratory arrest.
3. Consider Pulse Oximetry or Capnography if available.
4. Consider 12 lead EKG.
5. Initiate ALS intercept and transport as soon as possible.
6. Contact the receiving hospital as soon as possible.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Includes all components of *First Responder Care*.
2. Consider Proventil (Albuterol) for respiratory distress: Proventil (Albuterol): 2.5 mg in 3mL of normal saline via nebulizer over 15 min. May repeat Albuterol 2.5 mg every 15 minutes as needed. (If wheezes still present). In-line nebulizer maybe utilized if patient is unresponsive or in respiratory arrest.

Near Drowning Protocol

ALS Care (continued)

3. Consider CPAP if available for respiratory distress: If the systolic BP > 100 mmHg.
 - a. If systolic B/P is between 90-100 mmHg, contact Medical Control prior to initiating CPAP.
 - b. **Do not** initiate CPAP if the systolic B/P is less than 90 mmHg.
4. Consider Pulse Oximetry or Capnography if available.
5. Consider 12 lead EKG.
6. Transport as soon as possible.
7. Contact the receiving hospital as soon as possible.

Critical Thinking Elements:

- Recommended exam: Trauma Survey, Head, Neck, Chest, Abdomen, Pelvis, Back Extremities, Skin, Neuro.
- ***Have a high index of suspicion for possible spinal injuries. All Drowning/Near Drowning patients should be immobilized.***
- With Cold water no time limit (resuscitate all). These patients have an increased chance of survival.
- Some patients may develop delayed respiratory distress.
- All victims should be transported for evaluation due to potential for worsening over the next several hours.

TRAUMA PROTOCOLS

Universal Trauma Care Protocol

Assessment and management of patients with injury or suspected injury shall be conducted in accordance with ITLS guidelines. Time from injury to definitive trauma center care is a critical factor in the morbidity and mortality of the injured patient. Scene times should be kept to a minimum and the patient should be promptly transported to the trauma center. *Trauma notification should be made via telemetry as soon as possible.*

First Responder Care, BLS Care, ILS Care, ALS Care

1. Scene Assessment (Scene Size-Up)

- Ensure scene safety – identify any hazards (e.g. fire, downed power lines, unstable vehicle, leaking fuel, weapons).
- Determine the number of patients.
- Identify the **mechanism of injury** (gunshot wound, vehicle rollover, high speed crash, ejection from the vehicle).
- Identify special extrication needs, if any.
- Call for additional resources if needed.

2. Primary Survey (Initial Assessment)

The purpose of the primary assessment is for the prehospital provider to rapidly identify and manage life-threatening conditions:

- Obtain a general impression of the patient's condition.
- Assess, secure and maintain a patent airway while simultaneously using C-spine precautions.
- Assess breathing and respiratory effort:
 - Approximate respiratory rate.
 - Assess quality of respiratory effort (depth of ventilation and movement of air).
 - **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared suction the airway and support the patient's respirations with BVM if necessary.
 - **Needle Chest Decompression (ALS only):** if patient is in severe respiratory distress or cardiac arrest with s/s of tension pneumothorax.
- Assess circulation:
 - Evaluate carotid and radial pulses.
 - Evaluate skin color, temperature and condition.
 - Immediately control major external bleeding.
- **Critical Decision** (based on mechanism of injury & initial exam):
 - Limit scene time to 10 minutes or less if the patient has a significant mechanism of injury or meets "Load & Go" criteria.

Universal Trauma Care Protocol

First Responder Care, BLS Care, ILS Care, ALS Care

2. Primary Survey (Initial Assessment) (continued)

- Determine disability (level of consciousness):
 - **A – Alert**
 - **V – Responds to verbal stimuli**
 - **P – Responds to painful stimuli**
 - **U – Unresponsive**
- Expose the patient:
 - Cut the patient's clothing away quickly to adequately assess for the presence (or absence) of injuries.

3. Secondary Survey (Focused History & Physical Exam)

The secondary survey is a head-to-toe evaluation of the patient. The object of this survey is to identify injuries or problems that were not identified during the primary survey.

- Examine the head:
 - Search for any soft tissue injuries.
 - Palpate the bones of the face & skull to identify deformity, depression, crepitus or other injury.
 - Check pupils for size, reactivity to light, equality, accommodation, roundness and shape.
- Examine the neck:
 - Examine for contusions, abrasions, lacerations or other injury.
 - Check for JVD, tracheal deviation, deformity.
 - Palpate the c-spine for deformity & tenderness.
- Examine the chest:
 - Closely examine for deformity, contusions, redness, abrasions, lacerations, penetrating trauma or other injury.
 - Look for flail segments, paradoxical movement & crepitus.
 - Auscultate breath sounds.
 - Watch for supraclavicular and intercostals retractions.
- Examine the abdomen:
 - Examine for contusions, redness, abrasions, lacerations, penetrating trauma or other injury.
 - Palpate the abdomen and examine for tenderness, rigidity and distention.
- Examine the pelvis:
 - Examine for contusions, redness, abrasions, lacerations, deformity or other injury.
 - Palpate for instability and crepitus

Universal Trauma Care Protocol

First Responder Care, BLS Care, ILS Care, ALS Care

3. Secondary Survey (Focused History & Physical Exam) (continued)

- Examine the back:
 - Log roll with a minimum of 2 rescuers protecting the spine.
 - Look for contusions, abrasions, lacerations, penetrating trauma, deformity or any other injury.
 - Log roll onto long spine board and immobilize.
- Examine the extremities:
 - Examine for contusions abrasions, lacerations, penetrating trauma, deformity or any other injury.
 - Manage injuries en route to the hospital.
- Neurological exam:
 - Calculate Glasgow Coma Scale (GCS)
 - Reassess pupils
 - Assess grip strength & equality and sensation.
 - Calculate Revised Trauma Score (RTS)
- Vital signs:
 - Blood pressure
 - Pulse
 - Respirations
 - Pulse Oximetry
- History:
 - Obtain a SAMPLE history if possible.
 - Signs & symptoms
 - Allergies
 - Medications
 - Past medical history
 - Last oral intake
 - Events of the incident
- **Interventions (en route)**
 - Cardiac monitor
 - Blood glucose level
 - IV access / fluid bolus
 - Wound care
 - Splinting

4. Monitoring and Reassessment (Ongoing Assessment)

- Evaluate effectiveness of interventions
- Vital signs every *5 minutes*
- Reassess mental status (GCS) every *5 minutes*

Universal Trauma Care Protocol

First Responder Care, BLS Care, ILS Care, ALS Care

5. CONTACT MEDICAL CONTROL VIA TELEMETRY AS SOON AS POSSIBLE

Critical Thinking Elements

- Prompt transport with early Medical Control contact & receiving hospital notification will expedite the care of the trauma patient.
- IVs should be established en route to the hospital thereby not delaying transport of critical trauma patients (unless scene time is extended due to prolonged extrication).
- Trauma patients should be transported to the closest most appropriate trauma center. Medical Control should be contacted immediately if there is ANY question as to which trauma center the patient should be transported to.

Universal Trauma Care Protocol

Glasgow Coma Scale

Eye Opening	Spontaneous	4
	To Voice	3
	To Pain	2
	None	1
Verbal Response	Oriented	5
	Confused	4
	Inappropriate Words	3
	Incomprehensible Words	2
	None	1
Motor Response	Obeys Commands	6
	Localizes Pain	5
	Withdraw (pain)	4
	Flexion (pain)	3
	Extension (pain)	2
	None	1
TOTAL		

Revised Trauma Score

		<u>Score</u>
A. Ventilatory Rate	10-29/min	4
	> 29/min	3
	6-9/min	2
	1-5/min	1
	0	0
B. Systolic Blood Pressure	> 89 mmHg	4
	76-89 mmHg	3
	50-75 mmHg	2
	01-49 mmHg	1
	No pulse	0
C. Glasgow Coma Scale Score	13-15	4
	9-12	3
	6-8	2
	4-5	1
	< 4	0

RTS Total = A+B+C

Shock Protocol

Common signs and symptoms of shock include:

- Confusion
- Restlessness
- Combativeness
- ALOC
- Pallor
- Diaphoresis
- Tachycardia
- Tachypnea
- Hypotension

Conditions that may indicate impending shock include:

- Significant mechanism of injury
- Tender and/or distended abdomen
- Pelvic instability
- Bilateral femur fractures

“Load & Go” with any trauma patient with signs and symptoms of shock – on scene treatment should be minimal. Conduct a *Primary Survey*, manage the airway, take C-spine precautions & immobilize and control any life-threatening hemorrhage. Contact Medical Control as early as possible.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol* and *Universal Trauma Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient’s respirations with BVM if necessary.
3. Control bleeding using direct pressure, pressure dressings and pressure points.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock and preparing the patient for or providing transport.

Shock Protocol

BLS Care (continued)

1. Render initial care in accordance with the *Universal Patient Care Protocol* and *Universal Trauma Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. Control bleeding using direct pressure, pressure dressings and pressure points.
4. Initiate ALS intercept and transport as soon as possible.
5. Contact Medical Control as soon as possible.

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol* and *Universal Trauma Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. Control bleeding using direct pressure, pressure dressings and pressure points.
4. **IV Fluid Therapy:** 500mL fluid bolus if needed to obtain a systolic BP of at least 100mmHg.
5. Initiate ALS intercept if needed and transport as soon as possible.
6. **Contact Medical Control** as soon as possible.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

Shock Protocol

ALS Care

1. Render initial care in accordance with the *Universal Patient Care Protocol* and *Universal Trauma Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. Control bleeding using direct pressure, pressure dressings and pressure points.
4. **IV Fluid Therapy:** 500mL fluid bolus if needed to obtain a systolic BP of at least 100mmHg.
5. Transport as soon as possible.
6. **Contact Medical Control** as soon as possible.

Critical Thinking Elements

- Hypotension may not occur in the early stages of shock. However, aggressive therapy is indicated if there is a significant mechanism of injury and/or shock is suspected.
- IV access should be obtained en route and should not delay transport time.
- IV fluid bolus/flow rate should be regulated and patient response to fluid monitored closely.
- If intubation is required, refer to *KING LTS-D Airway Procedure*. Do not attempt to intubate.

Head Trauma Protocol

Injuries to the head may cause underlying brain tissue damage. Increased intracranial pressure from bleeding or swelling tissue is a common threat after head trauma.

Common signs and symptoms of increased intracranial pressure include:

- Confusion
- ALOC
- Dilated or unequal pupils
- Markedly increased systolic blood pressure
- Decreased pulse (bradycardia)
- Abnormal respiratory patterns

Priorities for the treatment of head injury patients include airway management, maintenance of adequate oxygenation & blood pressure as well as appropriate C-spine control & immobilization.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Be prepared for vomiting and have suction readily available.
3. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
4. Control bleeding using direct pressure, pressure dressings and pressure points.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol* and *Universal Trauma Care Protocol*.
2. Be prepared for vomiting and have suction readily available.

Head Trauma Protocol

BLS Care (continued)

3. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
4. Control bleeding using direct pressure, pressure dressings and pressure points.
5. Repeat vital signs, GCS & RTS every *5 minutes*.
6. If patient has an altered mental status, perform **blood glucose level test**.
7. **Glucagon:** 1mg IM if blood sugar is < 60mg/dL and the patient is unresponsive.
8. Initiate ALS intercept and transport as soon as possible.
9. **Contact Medical Control** as soon as possible.

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol* and *Universal Trauma Care Protocol*.
2. Be prepared for vomiting and have suction readily available.
3. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
4. Control bleeding using direct pressure, pressure dressings and pressure points.
5. Repeat vital signs, GCS & RTS every *5 minutes*.
6. **IV Fluid Therapy:** 500mL fluid bolus if needed to obtain a systolic BP of 100mmHg.

If signs of increased ICP are not present and the patient has an altered mental status:

7. Perform **blood glucose level test**.

Head Trauma Protocol

ILS Care (continued)

- 8. Oral Glucose:** 15g PO if the patient's blood sugar is < 60mg/dL, the patient is alert to verbal stimuli, is able to sit in an upright position, has good airway control and has an intact gag reflex.
- 9. Dextrose 50%:** 25g IV if blood sugar is < 60mg/dL.
- 10. Consider Narcan:** 2mg IV/IM/IN. May repeat 2mg IV or IM if no response in 5 *minutes (if drug overdose is suspected)*.
- 11.** Initiate ALS intercept if needed and transport as soon as possible.
- 12. Contact Medical Control** as soon as possible.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol* and *Universal Trauma Care Protocol*.
2. Be prepared for vomiting and have suction readily available.
3. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
4. Control bleeding using direct pressure, pressure dressings and pressure points.
5. Repeat vital signs, GCS & RTS every 5 *minutes*.
6. **IV Fluid Therapy:** 500mL fluid bolus if needed to obtain a systolic BP of 100mmHg.

If signs of increased ICP are not present and the patient has an altered mental status:

7. Perform **blood glucose level test**.
8. **Oral Glucose:** 15g PO if the patient's blood sugar is < 60mg/dL, the patient is alert to verbal stimuli, is able to sit in an upright position, has good airway control and has an intact gag reflex.

Head Trauma Protocol

ALS Care (continued)

9. **Dextrose 50%**: 25g IV if blood sugar is < 60mg/dL.
10. Consider **Narcan**: 2mg IV/IM/IN. May repeat 2mg IV or IM if no response in 5 minutes (*if drug overdose is suspected*).
11. **Contact Medical Control** as soon as possible.

Critical Thinking Elements

- Head trauma patients should receive oxygen to keep SpO₂ > 95%, preferably via NRM. Patients with poor respiratory effort may require ventilation with a BVM at 8-10 breaths/min.
- *Cushing's response* refers to the ominous combination of markedly increased arterial blood pressure and resultant bradycardia indicating cerebral herniation.
- Avoid prophylactic hyperventilation of a head trauma patient as this can cause cerebral vasoconstriction. However, if s/s of increased ICP are present, then controlled hyperventilation may be needed (with Medical Control order) until s/s of increased ICP have subsided:
 - 20 breaths/min for adults
 - 25 breaths/min for children
 - 30 breaths/min for infants
- Deeply comatose patients may require advanced airway placement (GCS < 8). Refer to the King LTS-D *Airway Procedure*.
- Treat for hemorrhagic shock if the patient's systolic BP is < 100mmHg. Hypotension decreases cerebral perfusion and worsens brain injury and must be corrected.

Spinal Trauma Protocol

Injuries to the spine commonly result from mechanism of injury involving high kinetic energy. Any neurovascular impairment or spinal deformities are indicative of possible spinal trauma.

Mechanisms of injury suggesting possible spinal injury include:

- Falls
- Motor vehicle crashes (MVCs)
- Gunshot wounds to the head, neck or back
- Forceful blows to the head and neck

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. Frequently reassess the patient's airway & ventilatory status.
4. Assess and record any pain on palpation of the spine, any motor/sensory deficits of the extremities, abnormal arm position, ptosis and/or priapism.
5. Assess skin for temperature which will initially be warm, flushed and dry (below the point of injury). Cover the patient and keep him/her warm.
6. Assess for neurogenic shock: decreased BP, decreased pulse, & decreased respiratory rate.
7. Fully immobilize the patient and protect paralyzed limbs by securing the patient to the backboard.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.

Spinal Trauma Protocol

BLS Care (continued)

2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. Frequently reassess the patient's airway & ventilatory status.
4. Assess and record any pain on palpation of the spine, any motor/sensory deficits of the extremities, abnormal arm position, ptosis and/or priapism.
5. Assess skin for temperature which will initially be warm, flushed and dry (below the point of injury). Cover the patient and keep him/her warm.
6. Assess for neurogenic shock: decreased BP, decreased pulse, & decreased respiratory rate.
7. Fully immobilize the patient and protect paralyzed limbs by securing the patient to the backboard.
8. Repeat vital signs, GCS & RTS every *5 minutes*.
9. Initiate ALS intercept and transport as soon as possible.
10. **Contact Medical Control** as soon as possible.

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. Frequently reassess the patient's airway & ventilatory status.
4. Assess and record any pain on palpation of the spine, any motor/sensory deficits of the extremities, abnormal arm position, ptosis and/or priapism.
5. Assess skin for temperature which will initially be warm, flushed and dry (below the point of injury). Cover the patient and keep him/her warm.

Spinal Trauma Protocol

ILS Care (continued)

6. Assess for neurogenic shock: decreased BP, decreased pulse, & decreased respiratory rate.
7. Fully immobilize the patient and protect paralyzed limbs by securing the patient to the backboard.
8. Repeat vital signs, GCS & RTS every *5 minutes*.
9. **IV Fluid Therapy:** 500mL fluid bolus if needed to obtain a systolic BP of at least 100mmHg.
10. Initiate ALS intercept if needed and transport as soon as possible.
11. **Contact Medical Control** as soon as possible.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. Frequently reassess the patient's airway & ventilatory status.
4. Assess and record any pain on palpation of the spine, any motor/sensory deficits of the extremities, abnormal arm position, ptosis and/or priapism.
5. Assess skin for temperature which will initially be warm, flushed and dry (below the point of injury). Cover the patient and keep him/her warm.
6. Assess for neurogenic shock: decreased BP, decreased pulse, & decreased respiratory rate.
7. Fully immobilize the patient and protect paralyzed limbs by securing the patient to the backboard.

Spinal Trauma Protocol

ALS Care (continued)

8. Repeat vital signs, GCS & RTS every *5 minutes*.
9. **IV Fluid Therapy:** 500mL fluid bolus if needed to obtain a systolic BP of at least 100mmHg.
10. **Dopamine:** If the patient remains hypotensive. Begin infusion at 24gtts/min. Increase by 12gtts/min every *2 minutes* to achieve and maintain a systolic BP of at least 100mmHg. Closely monitor vital signs.
 - *Dopamine is provided premixed (400mg in 250mL D₅W). This yields a concentration of 1600mcg/mL. The initial rate of infusion is 1-10mcg/kg/min which can be achieved with a 24gtts/min infusion rate.*
11. Transport as soon as possible.
12. **Contact Medical Control** as soon as possible.

Traumatic Arrest Protocol

Resuscitation success rates of trauma patients in cardiac arrest are extremely poor, usually due to prolonged hypoxia. Efforts to resuscitate are more likely to be successful if EMS arrives early in the arrest, understands the differences between traumatic cardiac arrest patients & medical cardiac arrest patients and treatment is directed at identifying & treating the underlying cause. Traumatic arrest is usually caused by airway problems (unmanaged airway during unconsciousness), breathing problems (from chest trauma) and/or circulatory problems (internal or external hemorrhaging).

Patients who are found in **asystole** after massive blunt trauma or penetrating trauma of a vital organ are dead and may be pronounced dead at scene with the concurrence of Medical Control.

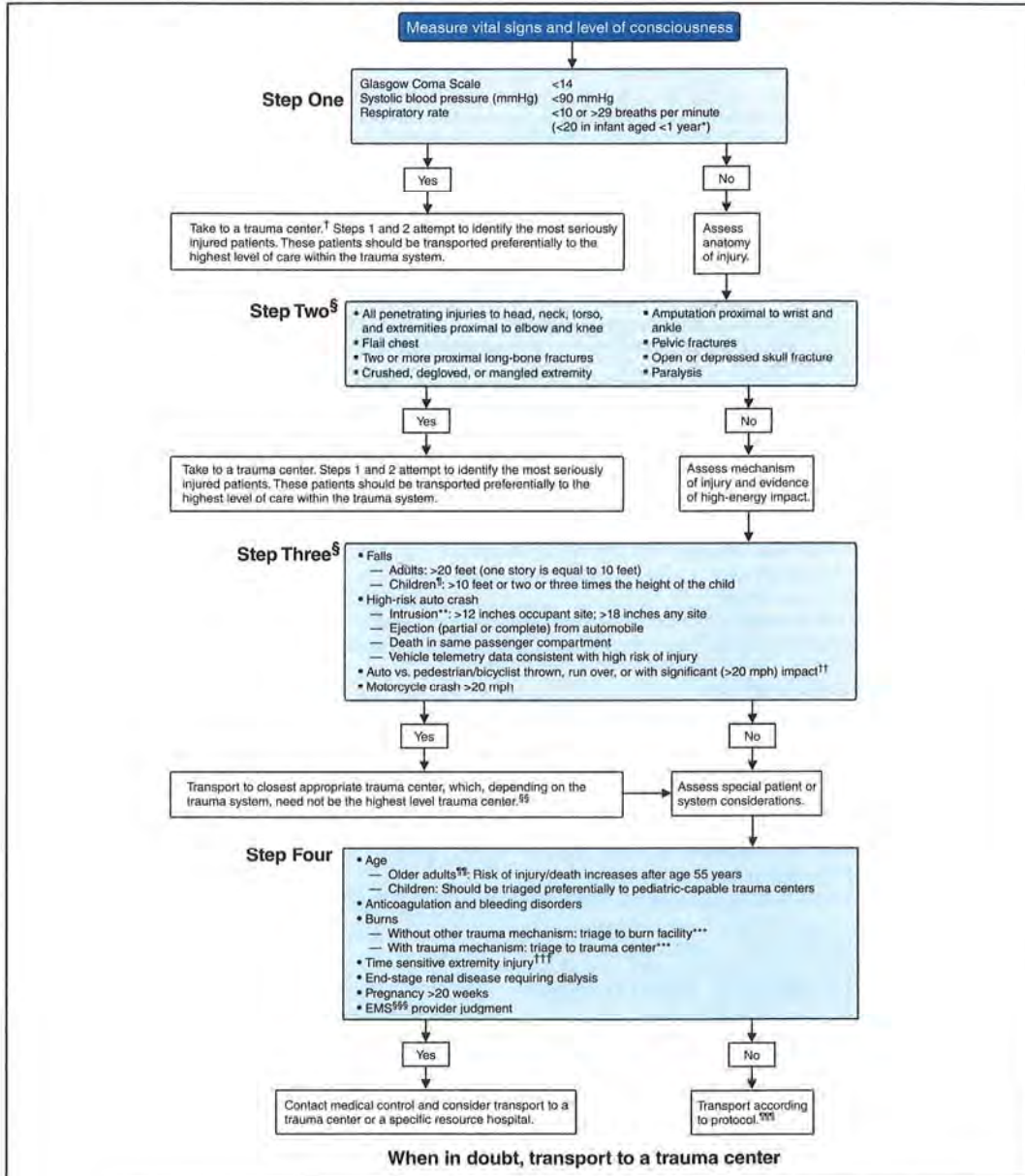
First Responder Care, BLS Care, ILS Care, ALS Care

First Responder, BLS, ILS & ALS Care should be focused on rapid assessment confirming that the patient is in cardiac arrest and determine if resuscitation will be attempted. Medical Control must be consulted for death determination on scene. If resuscitative efforts are going to be attempted, begin resuscitation *immediately* and “Load & Go” with the patient.

1. Rapidly assess to determine possible causes of the arrest and determine if resuscitation will be attempted.
2. Initiate cardiac arrest protocols and procedures.
3. Rapidly extricate, fully immobilize and “Load & Go”.
4. “Load & Go” with any type of penetrating trauma.
5. **BLS Care, ILS Care and ALS Care:** Place a **KING LTS-D Airway** using in-line stabilization of the cervical spine or use basic airway control measures.
6. **ILS Care and ALS Care:** Obtain IV access en route to the hospital with a 14g or 16g IV catheter (if possible). A 2nd line may be established if time permits.
7. **ILS Care and ALS Care: IV Fluid Therapy:** 500mL fluid bolus to achieve and maintain a systolic BP of at least 100mmHg.
8. **ALS Only: Needle chest decompression** if chest trauma is present and/or the patient is in PEA and tension pneumothorax is suspected.

Field Triage Scheme

FIGURE 1. Field triage decision scheme – United States, 2006



See Figure 1 footnotes on the next page.

Extremity Injury Protocol

Attention should be given to extremity injuries to limit further damage and discomfort for the patient. However, extremity care should never interfere with lifesaving decisions or interventions and should not delay transport of trauma patients.

Signs of extremity injury include:

- Pain
- Deformity
- Contusion
- Tenderness
- Swelling
- Instability
- Crepitus
- Absence of distal pulses

First Responder Care, BLS Care, ILS Care, ALS Care

Care should be focused on assessing the situation and initiating care to assure the patient is maintaining an airway, is breathing, has a perfusing pulse and beginning treatment for shock.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. Control any external bleeding:
 - a) Apply direct pressure and pressure dressing.
 - b) Elevate the extremity if possible.
 - c) Use pressure points.
 - d) Assess distal pulse, motor & sensation.
4. Splint musculoskeletal injuries:
 - a) Immobilize the joints with a rigid splint above and below the injury for long bone injuries.
 - b) Immobilize the long bones with a rigid splint above and below the injured site for joint injuries.
 - c) Assure the joints and bones are immobilized sufficiently to stabilize the injured structures (especially when using a soft splint or pillow).
 - d) Assess distal pulse, motor & sensation.
5. If the extremity is angulated and no distal pulse is present, reduce by gently applying manual traction until the pulse returns.
 - a) Reassess distal pulse, motor and sensation.

Extremity Injury Protocol

First Responder Care, BLS Care, ILS Care, ALS Care

6. Amputation cases:
 - a) Control external bleeding.
 - b) Dress, bandage and/or splint the injured extremity.
 - c) Attempt to recover the severed part:
 - Wrap in sterile gauze, towel or sheet.
 - Wet dressing with sterile water or .9% Normal Saline.
 - Place severed part in waterproof bag or container and seal.
 - Place the bag/container in another container filled with ice or cold water.
 - DO NOT immerse the amputated part in any solutions.
 - DO NOT allow the tissue to freeze.
 - Transport the container with the patient.
7. Initiate ALS intercept if needed and transport as soon as possible.
8. Contact the receiving hospital as soon as possible or Medical Control if necessary.

ILS Care

1. **IV Fluid Therapy:** 500mL fluid bolus if the patient is hypotensive to obtain a systolic BP of at least 100mmHg.
2. **Fentanyl:** 50mcg IV, over 2 minutes for pain. Fentanyl 50mcg IV may be repeated every **5 minutes** to a total of 100mcg. If unable to establish IV access, may administer Fentanyl 50 mcg IM; or IN. (See **intranasal dosing sheet**).
3. Initiate ALS intercept if needed and transport as soon as possible.
4. Contact the receiving hospital as soon as possible or Medical Control if necessary.

ALS Care

1. **IV Fluid Therapy:** 500mL fluid bolus if the patient is hypotensive to obtain a systolic BP of at least 100mmHg.
2. **Ondansetron (Zofran):** 4mg IV over 2 minutes or IM **for nausea and/or vomiting.**
 - Avoid use in patients with congenital long QT syndrome because these patients are at particular risk of Torsades.

Extremity Injury Protocol

ALS Care

3. **Fentanyl:** 50mcg IV over 2 minutes for pain. Fentanyl 50mcg may be repeated every *5 minutes* to a total dose of 100mcg. If unable to establish IV access, may administer Fentanyl 50 mcg IM; or IN. (See **intranasal dosing sheet**).

Dilaudid: 0.5-1.0 mg IV/IO over 2-5 minutes, or 1-2mg IM, titrated to pain relief, with a maximum dose of 2mg. Systolic blood pressure must be >100.

- **Administer:** 0.25 mg IV or IM over 2-5 minutes, if prior analgesia has been administered. Repeat as needed with a maximum dose of 2mg. Systolic blood pressure must be >100.

****If using IV/IO route titrate in increments to patient response.****

4. Contact the receiving hospital as soon as possible or Medical Control if necessary.

Critical Thinking Elements

- **In patients with known renal failure, the Fentanyl dose must be reduced to 25mcg. The dose may be repeated one time to a maximum dose of 50mcg.**

Spinal Immobilization Procedure

Any type of patient manipulation may be dangerous during the care of a suspected spinal injury patient. Spinal injury should be suspected in all patients presenting with:

- Head, neck or facial trauma (*i.e.* injury above the clavicles)
- ALOC with unknown history of events
- Complaints of neck or back pain unrelated to the patient's medical history
- Complaint of head pain related to trauma
- Physical findings suggesting neck or back pain
- Unknown mechanism of injury
- High mechanism of injury despite complaints
- Suspected deceleration injuries

General Spinal Management

1. *Universal Trauma Care.*
2. Immediately establish manual stabilization of the cervical spine.
 - a) Approach the patient in a manner that prevents the patient from moving his/her head & neck to see you or answer your questions.
 - b) Stabilize the patient's head & neck in a neutral in-line position by grasping the patient's head along the lateral aspects (and perform a modified jaw thrust if indicated).
3. Apply a rigid C-collar after airway, breathing and circulatory status have been assessed.
4. Log-roll the patient onto a long backboard. Assess and document neurovascular status *before and after* immobilization.
5. Secure the patient's torso and extremities to the backboard using spider straps or belts.
6. Reassess (perform ongoing assessment).

Spinal Management of Patients in a Sitting Position

1. Patients found in a sitting position that have a suspected spinal injury should be secured to an extrication device (*i.e.* KED) prior to being moved.
2. Patients who meet "Load & Go" criteria should be moved using the rapid extrication technique. Proper manual stabilization must be maintained throughout the extrication.
 - a. Secure neutral, in-line stabilization of the head & neck (as per *General Spinal Management*).
 - b. Keeping the patient's spine in a neutral position, pivot the patient in order to place a long backboard under the patient's buttocks and behind his/her back.
 - c. Lower the patient to the long backboard and secure (as per *General Spinal Management*).

Needle Thoracentesis Procedure (Needle Chest Decompression **ALS** Only)

Thoracic decompression involves placement of a needle through the chest wall of a critical patient who has a life-threatening tension pneumothorax and is rapidly deteriorating due to intrathoracic pressure.

Signs and symptoms of tension pneumothorax include:

- Restlessness and agitation
- Severe respiratory distress
- Increased airway resistance with ventilations
- JVD
- Tracheal deviation
- Subcutaneous emphysema
- Unequal breath sounds
- Absent lung sounds on the affected side
- Hyper resonance to percussion on the affected side
- Hypotension
- Cyanosis
- Respiratory arrest
- Traumatic cardiac arrest

Initiate *Universal Trauma Care*. If a tension pneumothorax is identified:

1. Locate the 2nd intercostal space in the midclavicular line on the side of the pneumothorax.
2. Cleanse the site with providone-iodine preps and maintain as much of a sterile field as possible.
3. Attach a 10-20mL syringe to a 2 inch, 14g IV catheter.
4. Puncture the skin perpendicularly, just superior to the 3rd rib (in the 2nd intercostal space). Direct the needle just over the 3rd rib and into the thoracic cavity. A “pop” should be felt as well as a “rush of air” along with the plunger of the syringe moving outward.
5. Advance the catheter while removing the needle and syringe.
6. Secure the catheter in the chest with a dressing and tape.
7. Monitor the patient **closely** and continue to reassess.

Critical Thinking Elements

- Nerve bundles and blood vessels are located under the ribs and puncturing them could cause nerve damage and extensive bleeding. Ensure that the puncture is being made over the top of the 3rd rib.

OB/GYN PROTOCOLS

Childbirth Protocol

Childbirth is a natural process. EMS providers called to a woman in labor should determine whether there is enough time to transport the expected mother to the hospital or if delivery is imminent. If childbirth appears imminent, immediately prepare to assist with the delivery.

First Responder Care, BLS Care, ILS Care, ALS Care

First Responder, BLS, ILS & ALS Care should be focused on assessing the situation, initiating routine patient care and preparing for or providing patient transport. Special attention should be given to the privacy of the mother and concerns of immediate family members should be addressed.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask.
3. Obtain a history on the patient including:
 - Gravida (# of pregnancies)
 - PARA (# of live births)
 - Expected delivery date
 - Length of previous labor
 - Complications of previous pregnancies
 - Onset of contractions
 - Prenatal care (if any)
4. Allow the expectant mother to remain in a position that is most comfortable.
5. If delivery is not imminent, transport the patient on her left side.
6. Determine if there is adequate time to transport:
 - a) Assess the nature, extent and time of contractions.
 - b) Assess the patient for high-risk factors.
 - c) Assess the status of the membranes and any discharge.
 - d) Assess for pushing with contractions.
 - e) Take into consideration the length of previous labor.
7. If delivery is imminent:
 - a) **DO NOT ATTEMPT TO RESTRAIN OR DELAY DELIVERY**
 - b) Position the mother supine on a flat surface if possible.
 - c) Use full PPE – gloves, gown & goggles.
8. **(ILS & ALS) IV Fluid Therapy:** 500mL fluid bolus if the patient is hypotensive to obtain a systolic BP of at least 100mmHg.

Childbirth Protocol

First Responder Care, BLS Care, ILS Care, ALS Care

9. Prepare for delivery:
 - a) Control delivery of the head so that it does not emerge too quickly. Support the infant's head as it emerges and protect the perineum with gentle hand pressure.
 - b) Puncture the amniotic membrane with gentle finger pressure if it is still intact and visible outside the vagina.
 - c) Assess for nuchal cord and, if present, gently remove the cord from around the newborn's neck.
 - d) Suction the mouth, then nose of the newborn with a bulb syringe as soon as the head is delivered.
 - e) As the shoulders emerge, guide the head & neck downward to deliver the anterior shoulder. Support and lift the head & neck slightly to deliver the posterior shoulder.
 - f) Ensure a firm hold on the baby as the rest of the newborn's body delivers.
 - g) Keep the newborn level with the mother's vagina until the cord stops pulsating and is double clamped.

Infant Post Partum Care

1. Begin the *Emergency Childbirth Record*.
2. Continue to suction the nose and mouth. Spontaneous respirations should begin within *15 seconds*.
 - If spontaneous respirations are not present, begin artificial ventilations with BVM & 100% O₂ at 30-40 vpm.
 - If no brachial pulse is present **OR** the pulse is less than 100 bpm, begin CPR.
3. Dry the newborn and wrap in a warm blanket, keeping the baby at the level of the mother's vagina until the cord is clamped and cut.
4. After the umbilical cord stops pulsating, clamp the cord at 3" & at 4" from the newborn's abdomen and cut between the clamps with the sterile scalpel found in the OB kit.
5. Assess the cord for bleeding and note the number of vessels present.
6. Obtain an APGAR score at *1 minute* and again at *5 minutes* after delivery.
7. Place ID tags on the mother and infant with the following information:
 - Name of the mother
 - Sex of the infant
 - Date and time of delivery
8. **DO NOT** separate the mother and infant unless both have ID tags.

Childbirth Protocol

Post Partum Care of the Mother

1. The placenta should deliver within 5-20 minutes. Collect the placenta in a plastic bag and bring it to the hospital with the mother. **DO NOT** pull on the cord to facilitate delivery of the placenta.
2. Do not delay transport for delivery of the placenta.
3. If the perineum is torn and bleeding, apply direct pressure with a 5x9 dressing or trauma dressing and have the patient bring her legs together.
4. Massage the uterus until firm.
To massage the uterus, place one hand with fingers fully extended just above the mother's pubic bone and use the other hand to press down into the abdomen and gently massage the uterus approximately 3 to 5 minutes until it becomes firm.

Documentation Requirements

1. Completed *Emergency Childbirth Record*
2. Document the date, time and place of delivery
3. Presence or absence of a nuchal cord
 - *If nuchal cord is present, document how many times the cord was wrapped around the baby's neck.*
4. Appearance of the amniotic fluid
5. Time the placenta was delivered and its condition
6. APGAR score at **1 minute** and **5 minutes**
7. Any resuscitation / treatment rendered and newborn response to treatment

High-Risk Pregnancy Factors

- Lack of prenatal care
- Drug abuse
- Teenage pregnancy
- Diabetes
- Hypertension
- Cardiac disease
- Previous breech or C-section delivery
- Pre-eclampsia / Toxemia / Eclampsia
- Twins / Multiple birth pregnancy

Childbirth Protocol

Critical Thinking Elements

- Lower than normal blood pressure and higher than usual heart rate are normal vital sign changes with pregnancy.
- Signs & symptoms of shock in the pregnant patient include a systolic BP less than 90mmHg, lightheadedness and ALOC.
- Average labor lasts 8-12 hours but can be as short as 5 minutes.
- The desire to push during contractions is an indicator that delivery is imminent.
- Be respectful of the expected mother's privacy.
- Assess the patient for peripheral edema. This may indicate Pre-eclampsia / Eclampsia. Monitor patient closely and watch for seizure activity.
- Tag the mother and baby with the same information by wrapping tape around their wrists.
- Green or brown amniotic fluid indicates the presence of Meconium (fetal stool) and should be reported immediately to the receiving facility staff.

Obstetrical Complications Protocol

Obstetrical complications can rapidly lead to hypovolemic shock and threaten the life of the mother and child. Care should be focused on assessing the situation, initiating routine patient care and beginning treatment for shock. Monitor vitals closely.

First Responder Care, BLS Care, ILS Care, ALS Care

General Guidelines

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. Frequently reassess the patient's airway & ventilatory status.

Placenta Previa

Placenta previa occurs as a result of abnormal implantation of the placenta on the lower half of the uterine wall. Bleeding occurs when the lower uterus begins to contract and dilate in preparation for labor and pulls the placenta away from the uterine wall. The hallmark of *placenta previa* is the onset of painless bright red vaginal bleeding, usually in the 3rd trimester of pregnancy.

1. Note the amount of bleeding.
2. Place the patient on her left side.
3. Load and transport as soon as possible.
4. **(ILS & ALS) IV Fluid Therapy:** 500mL fluid bolus if the patient is hypotensive to obtain a systolic BP of at least 100mmHg.
5. **Contact Medical Control** as soon as possible.

Obstetrical Complications Protocol

First Responder Care, BLS Care, ILS Care, ALS Care

Abruptio Placentae

Abruptio placentae is the premature separation of a normally implanted placenta from the uterine wall. Signs and symptoms can vary depending on the extent and character of the abruption.

Central Abruptio (partial abruption): Characterized by a sudden sharp, tearing pain and development of a stiff, board like abdomen but no vaginal bleeding (blood is trapped between the placenta and the uterine wall).

Complete Abruptio Placentae: Characterized by massive vaginal bleeding and profound maternal hypotension.

1. Note the amount of bleeding.
2. Place the patient on her left side.
3. Load and transport as soon as possible.
4. **(BLS)** Initiate ALS intercept.
5. **(ILS & ALS) IV Fluid Therapy**: 500mL fluid bolus if the patient is hypotensive to obtain a systolic BP of at least 100mmHg.
6. Establish a 2nd IV en route if time permits.
7. **Contact Medical Control** as soon as possible.

Pre-Eclampsia and Eclampsia

Pre-eclampsia is defined as an increase in systolic blood pressure by 30mmHg and/or a diastolic increase of 15mmHg over baseline on at least two occasions at least 6 hours apart. *Pre-eclampsia* is most commonly seen in the last 10 weeks of gestation and is thought to be caused by abnormal vasospasm.

Pre-Eclampsia: Characterized by hypertension and edema to the hands and face (and protein in the urine).

Obstetrical Complications Protocol

First Responder Care, BLS Care, ILS Care, ALS Care

Pre-Eclampsia and Eclampsia (continued)

Severe Pre-Eclampsia: Characterized by marked hypertension (160/100 or higher), generalized edema, headache, visual disturbances, pulmonary edema and a dramatic decrease in urine output (along with a significant increase of protein in the urine).

Eclampsia: Characterized by generalized tonic-clonic seizure activity often preceded by flashing lights or spots before the eyes. The development of right upper quadrant pain or epigastric pain can also indicate impending seizure.

Note: The risk of fetal mortality increases by 10% with each maternal seizure.

1. Assure minimal CNS stimulation to prevent seizures (*i.e.* do not check papillary light reflex).
2. Place the patient on her left side.
3. Load and transport as soon as possible.
4. **(BLS)** Initiate ALS intercept.
5. **(ILS & ALS) IV Fluid Therapy:** TKO.
6. **(ILS & ALS) Midazolam (Versed):** 2mg IV over 1 minute for seizure activity. May repeat Midazolam (Versed) 2mg IV every **5 minutes** as needed to a total of 10mg.
 - **Midazolam (Versed):** Versed Intranasal may also be used if unable to give IV Versed. (See **intranasal dosing sheet**).
7. **Ativan (Lorazepam)** 1mg IV push, titrating 1mg at a time until the seizure stops; or until 4mg is given.
 - May also give 2 mg IM every 5 min for total of 4 mg.
8. **Contact Medical Control** as soon as possible.

Obstetrical Complications Protocol

Ectopic Pregnancy

Ectopic Pregnancy refers to the abnormal implantation of the fertilized egg outside of the uterus, usually in the fallopian tube. It can be a life-threatening condition and accounts for approximately 10% of maternal mortality.

First Responder Care, BLS Care, ILS Care, ALS Care

Ectopic Pregnancy (continued)

Ectopic pregnancy presents as abdominal pain which starts out as diffuse tenderness and then localizes as a sharp pain in the lower abdomen on the effected side. Assume that any female of childbearing age with lower abdominal pain is experiencing an ectopic pregnancy.

1. Place the patient on her left side.
2. Load and transport as soon as possible.
3. **(BLS)** Initiate ALS intercept.
4. **(ILS & ALS) IV Fluid Therapy:** 500mL fluid bolus if the patient is hypotensive to obtain a systolic BP of at least 100mmHg.
5. **Contact Medical Control** as soon as possible.

Abnormal Delivery Protocol

First Responder Care, BLS Care, ILS Care, ALS Care

Abnormal delivery situations can be especially challenging in the pre-hospital setting. Care should be focused on initiating *Routine Patient Care* to treat for shock and rapid transport to the hospital.

Breech Presentation

A *breech* presentation is the term used to describe a situation in which either the buttocks or both feet present first.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. Load and transport as soon as possible.
4. **(BLS)** Initiate ALS intercept.
5. Never attempt to pull the baby from the vagina by the trunk or legs.
6. As soon as the legs are delivered, support the baby's body (wrapped in a towel).
7. After the shoulders are delivered, gently elevate the trunk and legs to aid in the delivery of the head.
8. The head should deliver in 30 seconds. If it does not – reach 2 fingers into the vagina to locate the infant's mouth. Press the vaginal wall away from the baby's mouth to provide unrestricted respirations.
9. **Contact Medical Control** as soon as possible.

Prolapsed Cord

A *prolapsed cord* occurs when the umbilical cord precedes the fetal presenting part. This causes the cord to be compressed between the fetus and the pelvis and blocks fetal circulation. Fetal death will occur quickly without prompt intervention.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.

Abnormal Delivery Protocol

First Responder Care, BLS Care, ILS Care, ALS Care

Prolapsed Cord (continued)

3. (BLS) Initiate ALS intercept.
4. Elevate the mother's hips.
5. **Do not pull on the cord and do not attempt to push the cord back into the vagina.**
6. Place a gloved finger/hand in the vagina between the pubic bone and the presenting part with the cord between the fingers and exert counter pressure against the presenting part.
7. Palpate the cord for pulsations.
8. Keep the exposed cord warm and moist.
9. Keep the hand in position and transport immediately.
10. **Contact Medical Control** as soon as possible.

Limb Presentation

Although relatively uncommon, the baby may be lying transverse across the uterus. In these cases, an arm or leg is the presenting part protruding from the vagina and will require delivery by cesarean section. **Under no circumstances should you attempt a field delivery** with a limb presentation.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. (BLS) Initiate ALS intercept.
4. Elevate the mother's hips.
5. Avoid touching the limb (doing so may stimulate the infant to gasp). **Do not pull on the extremity and do not attempt to push the limb back into the vagina.**
6. **Contact Medical Control** as soon as possible.

Rape/Sexual Assault Protocol

Rape and sexual assault are acts of violence and may be associated with traumatic injuries, both external and internal. A thorough assessment of the patient's condition should be done and special attention should be given to the patient's mental health needs as well.

First Responder Care, BLS Care, ILS Care, ALS Care

Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask. Be prepared to support the patient's respirations with BVM if necessary.
3. Treat injuries according to the appropriate protocol.
4. Survey the scene and give special consideration to preserving any articles of evidence on or around the patient.
 - Strongly discourage the patient from urinating, washing/showering or changing clothes.
 - Collaborate with police to determine what articles (*i.e.* clothing) will be transported with the patient.
 - **Do not** physically examine the genital area unless there are obvious injuries that require treatment.
 - All linen used by the patient should be left with the patient in the Emergency Department.
5. Transport the patient and notify law enforcement of patient destination.
6. The following information / telephone numbers regarding services available to victims of abuse shall be offered to all victims of abuse, whether they are treated & transported or if they refuse treatment & transport to the hospital:
 - Center for Prevention of Abuse (309)691-0551
 - Crime Victims Compensation Program (312)814-2581

Rape/Sexual Assault Protocol

The use of drugs to facilitate a sexual assault is occurring with increasing frequency. These drugs can render a person unconscious or weaken the person to the point that they cannot resist their attacker. Some of the drugs can also cause amnesia and the patient will have no memory of the assault. Date rape drugs have a rapid onset and varying duration of effect. It is important for prehospital personnel to be aware of these agents as well as their effects.

Date Rape Drugs

Rohypnol – A potent benzodiazepine that produces a sedative effect, amnesia, muscle relaxation and slowing of psychomotor response. It is colorless, odorless & tasteless and can be dissolved in a drink without being detected. Street names include: *Ruffies, R2, Roofies, Forget-Pill* and *Roche*.

GHB – An odorless, colorless liquid depressant with anesthetic-type qualities. It causes relaxation, tranquility, sensuality and loss of inhibitions. Street names include: *Liquid Ecstasy* and *Liquid X*.

Ketamine – A potent anesthetic agent that is chemically similar to LSD. It causes hallucinations, amnesia and dissociation. Street names include: *K, Special K, Jet* and *Super Acid*.

Ecstasy – Causes psychological difficulties including confusion, depression, sleep problems, severe anxiety and paranoia. It can also cause physical symptoms including muscle tension, involuntary teeth clenching, nausea, blurred vision, faintness, chills and sweating. Street names include: *Beans, Adam, XTC, Roll, E, M* and *X*.

ABERRANT SITUATIONS

Domestic and Elder Abuse / Neglect Protocol

Illinois law establishes requirements that any person licensed, certified or otherwise authorized to provide healthcare shall offer immediate and adequate information regarding services available to abuse and neglect victims.

Abuse is defined as physical, mental or sexual injury to (a child or) eligible adult. An eligible domestic partner is defined as a spouse or person who resides in a domestic living situation with another individual suspected of abuse. EMS personnel should not rely on another mandated reporter to file a report on the victim's behalf.

First Responder Care, BLS Care, ILS Care, ALS Care

Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as beginning treatment for shock and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Maintain control of the scene and request law enforcement if they have not already been called.
3. Survey the scene for evidence of factors that could adversely affect the patient's welfare:
 - Environmental
 - Interaction with family members
 - Discrepancies in history of events
 - Injury patterns that do not correlate with the history of patient use and mobility
 - Signs of intentional injury or emotional harm
4. Treat injuries and/or illness according to protocol.
5. Initiate transport as soon as possible.

Reporting Methods

The following telephone numbers regarding services available to victims of abuse shall be offered to all victims of abuse whether they are treated & transported or if they refuse treatment & transport to the hospital:

Elderly Abuse Hotline	(800)559-7233
Center for Prevention of Abuse	(309)691-0551
Crime Victims Compensation Program	(800)228-3368

Behavioral Emergencies / Chemical Restraint Protocol

Behavioral episodes may range from despondent and withdrawn behavior to aggressive and violent behavior. Behavioral changes may be a symptom of a number of medical conditions including head injury, trauma, substance abuse, metabolic disorders, stress and psychiatric disorders. Patient assessment and evaluation of the situation is crucial in differentiating medical intervention needs from psychological support needs.

First Responder Care

First Responder Care should be focused on assessing the situation and initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as assuring personal safety.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Maintain control of the scene and request law enforcement if needed.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment, initiating routine patient care to assure that the patient has a patent airway, is breathing and has a perfusing pulse as well as assuring personal safety and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Maintain control of the scene and request law enforcement if needed.
3. Determine if the patient is a threat to self or others.
4. **Contact Medical Control** as early as possible if **restraints** are needed. An order for restraints is a must.
5. Initiate transport as soon as possible.

ILS Care

ILS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, ensuring personal safety and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Maintain control of the scene and request law enforcement if needed.

Behavioral Emergencies / Chemical Restraint Protocol

ILS Care (continued)

3. Determine if the patient is a threat to self or others.
4. **Contact Medical Control** as early as possible if **restraints** are needed. An order for restraints is a must.
5. Initiate transport as soon as possible.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, ensuring personal safety and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. Maintain control of the scene and request law enforcement if needed.
3. Determine if the patient is a threat to self or others.
4. If the patient is a threat to self or others, **restrain the patient** and **contact Medical Control as soon as possible**. An order for restraints is a must.
5. **Midazolam (Versed)**: 2mg IV for sedation *if absolutely necessary*. **Contact Medical Control** for further orders.
6. **Midazolam (Versed)**: 5mg IM sedation *if absolutely necessary and attempts at IV access have been unsuccessful*. **Contact Medical Control** for further orders.
 - **Midazolam (Versed)**: Versed Intranasal may also be used if unable to give IV Versed. (See intranasal dosing sheet).
7. **Ativan (Lorazepam)** 1mg IV push, titrating 1 mg at a time until aggression stops; or until 4mg is given.
 - May also give IM 2 mg every 5 min for total of 4 mg.
8. Initiate transport as soon as possible.

Behavioral Emergencies / Chemical Restraint Protocol

Critical Thinking Elements

- Document the patient's behavior, statements, actions and surroundings.
- Verbally attempt to calm and/or re-orient the patient to reality.
- If restraints are used, thoroughly document the reasons for applying restraints, time of application, condition of the patient before and after application, method of restraint and any law enforcement involvement, including any use of law enforcement equipment (e.g. handcuffs) and the time Medical Control was contacted.
- Consider medical etiologies of apparent behavioral disorders such as **hypoxia**, stroke/head bleed, substance abuse/overdose, and hypoglycemia.

Petitioning an Emotionally Disturbed Patient Policy

EMS providers should consider the mental health needs of a patient who appears emotionally or mentally incapacitated. This involves cases that the EMS provider has reasonable cause or evidence to suspect a patient may intentionally or unintentionally physically injure himself/herself or others, is unable to care for his/her own physical needs, or is in need of mental health treatment against his/her will.

This does not include a person whose mental processes have merely been weakened or impaired by reason of advanced years and the patient is under the supervision of family or another healthcare provider, unless the family or healthcare provider has activated EMS for a specific behavioral emergency.

1. Attempt to persuade the patient that there is a need for evaluation and compel him/her to be transported to the hospital.
2. If persuasion is unsuccessful, contact Medical Control and relay the history of the event. Clearly indicate your suspicions and/or evidence and have the base station physician discuss the patient's needs with the parties involved in the situation.
3. The EMS crew will then follow the direction of the base station physician in determining the disposition of the patient or termination of patient contact. Another agency's or party's opinion should not influence the EMS provider's assistance to a mental health need.
4. Under no circumstances does transport of the patient, whether voluntarily or against his/her will, commit the patient to a hospital admission. It simply enables the EMS providers to transport a person suspected to be in need of mental health treatment.
5. If a patient is combative or may harm self or others, call law enforcement for assistance and follow the *Patient Restraint Policy*.

Patient Restraint Policy

Patients will only be restrained if clinically justified. The use of restraints is only utilized if the patient is violent and may cause harm to themselves or others. Physical and/or chemical restraints are a last resort in caring for the emotionally disturbed patient.

1. To safely restrain the patient, use a minimum of 4 people.
2. **Contact Medical Control** as soon as possible for an order / guidance.
3. If available, may use police protective custody.
4. Explain the procedure to the patient (and family) if possible. The team leader should be the person communicating with the patient.
5. If attempts at verbally calming the patient have failed and the decision is made to use restraints, do not waste time bargaining with the patient.
6. Remember to remove any equipment from your person which can be used as a weapon against you (*e.g.* trauma shears).
7. Assess the patient and surroundings for potential weapons.
8. Approach the patient, keeping the team leader near the head to continue communications and at least one person on each side of the patient.
9. Move the patient to a backboard or the stretcher.
10. Place the patient **supine** and place **soft, disposable restraints** on 2-4 limbs and fasten to the backboard or stretcher. Avoid restraining the patient prone if at all possible.
11. Transport as soon as possible.
12. Document **circulation checks** every **15 minutes** (of all restrained limbs) and **thoroughly document the reasons for applying restraints, time of application, condition of the patient before and after application, method of restraint and any law enforcement involvement, including any use of law enforcement equipment (e.g. handcuffs) and the time Medical Control was contacted.**
13. Do not remove restraints until released by medical personnel at the receiving hospital.

Less than Lethal Weapons Protocol

As law enforcement agencies look for alternative means of subduing dangerous subjects and bringing individuals into custody, they have begun using a set of devices known as “*less than lethal*” weapons. These include but are not limited to:

- Bean bag guns
- Teargas / Oleoresin capsicum sprays (*i.e.* pepper spray)
- Tasers

All levels of providers in the System should do the following when encountering these patients:

1. Ensure that the scene has been secured by law enforcement personnel and that the scene is safe to enter.
2. Ensure no cross contamination occurs to providers or equipment.
3. Ensure that the patient is subdued and is no longer a threat to EMS personnel.

Teargas / Oleoresin Capsicum (Pepper Spray) Exposure

First Responder Care

First Responder Care should be focused on assessing the airway and breathing.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** For agitation, shortness of breath or chest pain: 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient cannot tolerate a mask.
3. **Flush eyes (if affected) with sterile water** to get rid of gross contamination and to aid in recovery.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** For agitation, shortness of breath or chest pain: 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. **Proventil (Albuterol):** 2.5mg in 3mL of normal saline via nebulizer over 15 minutes ***if the patient is short of breath and wheezing***. May repeat Albuterol 2.5mg every **15 minutes** as needed (**with Medical Control order**).

Less than Lethal Weapons Protocol

Teargas / Oleoresin Capsicum (Pepper Spray) Exposure (continued)

BLS Care (continued)

4. **Flush eyes (if affected) with sterile water** to get rid of gross contamination and to aid in recovery.
5. Assess for secondary trauma that may be present and treat appropriately per trauma protocols.
6. Assess for any secondary causes of patient behavior which lead to law enforcement subduing the patient. These secondary causes include:
 - Alcohol intoxication
 - Drug abuse
 - Hypoglycemia or other medical disorder
 - Psychotic disorder
7. **Contact Medical Control** if restraints are needed. An order for restraint is a **MUST**.
8. If the patient has an altered mental status, then the patient must be assumed incompetent to refuse care. **Contact Medical Control** for ALL refusal issues.
9. Initiate ALS intercept if needed and transport as soon as possible.
10. Contact receiving hospital as soon as possible or Medical Control if necessary.

ILS Care

ILS Care should be directed at conducting a thorough patient assessment and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen**: For agitation, shortness of breath or chest pain: 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. **Proventil (Albuterol)**: 2.5mg in 3mL of normal saline via nebulizer over 15 minutes ***if the patient is short of breath and wheezing***. May repeat Albuterol 2.5mg every **15 minutes** as needed (**with Medical Control order**).

Less than Lethal Weapons Protocol

Teargas / Oleoresin Capsicum (Pepper Spray) Exposure (continued)

ILS Care (continued)

4. **Flush eyes (if affected) with sterile water** to get rid of gross contamination and to aid in recovery.
5. Assess for secondary trauma that may be present and treat appropriately per trauma protocols.
6. Assess for any secondary causes of patient behavior which lead to law enforcement subduing the patient. These secondary causes include:
 - Alcohol intoxication
 - Drug abuse
 - Hypoglycemia or other medical disorder
 - Psychotic disorder
7. **Contact Medical Control** if restraints are needed. An order for restraint is a **MUST**.
8. **IV Fluid Therapy**: 500mL fluid bolus if the patient is cooperative and if the vital signs reflect tachycardia or hypotension to achieve a systolic BP of at least 100mmHg.
9. Initiate cardiac monitoring per *Routine Care* or if the patient appears agitated.
10. If the patient has an altered mental status, then the patient must be assumed incompetent to refuse care. **Contact Medical Control** for ALL refusal issues.
11. Initiate ALS intercept if needed and transport as soon as possible.
12. Contact receiving hospital as soon as possible or Medical Control if necessary.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen**: For agitation, shortness of breath or chest pain: 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.

Less than Lethal Weapons Protocol

Teargas / Oleoresin Capsicum (Pepper Spray) Exposure (continued)

ALS Care (continued)

3. **Proventil (Albuterol)**: 2.5mg in 3mL normal saline **mixed with Ipratropium (Atrovent)**: 0.5mg via nebulizer over **15 minutes** *if the patient is short of breath and wheezing*. Repeat Albuterol 2.5mg with Atrovent 0.5mg every 15 minutes as needed.
4. **Flush eyes (if affected) with sterile water** to get rid of gross contamination and to aid in recovery.
5. Assess for secondary trauma that may be present and treat appropriately per trauma protocols.
6. Assess for any secondary causes of patient behavior which lead to law enforcement subduing the patient. These secondary causes include:
 - Alcohol intoxication
 - Drug abuse
 - Hypoglycemia or other medical disorder
 - Psychotic disorder
7. **Restrain the patient** if needed and **contact Medical Control**. An order for restraint is a MUST.
8. **IV Fluid Therapy**: 500mL fluid bolus if the patient is cooperative and if the vital signs reflect tachycardia or hypotension to achieve a systolic BP of at least 100mmHg.
9. Initiate cardiac monitoring per *Routine Care* or if the patient appears agitated.
10. If the patient has an altered mental status, then the patient must be assumed incompetent to refuse care. **Contact Medical Control** for ALL refusal issues.
11. Initiate transport as soon as possible and **contact Medical Control** if needed.

Less than Lethal Weapons Protocol

Taser-Related Injuries

A taser is an electrical device that is capable of shooting out two small barbed probes that are designed to pierce a subject's skin for the purpose of delivering a subduing pulse of electricity that causes the subject to lose voluntary muscular control. Anecdotal and theoretical consequences of taser use include *cardiac arrhythmias* and *seizures* (especially if the subject is under the influence of alcohol and/or illegal drugs).

First Responder Care

First Responder Care should be focused on assessing the airway, breathing and circulation.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** For agitation, shortness of breath or chest pain: 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. Ask law enforcement to remove taser probes. **EMS personnel are not to remove the probes unless** specifically trained and are comfortable doing so.
4. If the probes are in a sensitive area such as the *face, eye, neck, genitalia* or a *female's breast*, leave the probes in place and bandage.

BLS Care

BLS Care should be directed at conducting a thorough patient assessment and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. Ask law enforcement to remove taser probes. **EMS personnel are not to remove the probes unless** specifically trained and are comfortable doing so.
4. If the probes are in a sensitive area such as the *face, eye, neck, genitalia* or a *female's breast*, leave the probes in place and bandage.

Less than Lethal Weapons Protocol

Taser-Related Injuries (continued)

BLS Care (continued)

5. Assess for any secondary causes of patient behavior which lead to law enforcement subduing the patient. These secondary causes include:
 - Alcohol intoxication
 - Drug abuse
 - Hypoglycemia or other medical disorder
 - Psychotic disorder
6. **Contact Medical Control** if restraints are needed. An order for restraint is a **MUST**.
7. If the patient has an altered mental status, then the patient must be assumed incompetent to refuse care. **Contact Medical Control** for ALL refusal issues.
8. Initiate ALS intercept if needed and transport as soon as possible.
9. Contact receiving hospital as soon as possible or Medical Control if necessary.

ILS Care

ILS Care should be directed at conducting a thorough patient assessment and preparing the patient for or providing transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.
2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. Ask law enforcement to remove taser probes. **EMS personnel are not to remove the probes unless** specifically trained and are comfortable doing so.
4. If the probes are in a sensitive area such as the *face, eye, neck, genitalia* or a *female's breast*, leave the probes in place and bandage.

Less than Lethal Weapons Protocol

Taser-Related Injuries (continued)

ILS Care (continued)

5. Assess for any secondary causes of patient behavior which lead to law enforcement subduing the patient. These secondary causes include:
 - Alcohol intoxication
 - Drug abuse
 - Hypoglycemia or other medical disorder
 - Psychotic disorder
6. **Contact Medical Control** if restraints are needed. An order for restraint is a **MUST**.
7. Initiate cardiac monitoring.
8. **IV Fluid Therapy**: 500mL fluid bolus if the patient is cooperative and if the vital signs reflect tachycardia or hypotension to achieve a systolic BP of at least 100mmHg.
9. **Midazolam (Versed)**: 2mg IV over 1 minute for seizure activity. May repeat Midazolam (Versed) 2mg IV every **5 minutes** as needed to a total of 10mg.
 - **Midazolam (Versed)**: 5mg IM if the patient is seizing and attempts at IV access have been unsuccessful. May repeat dose one time in **15 minutes** if needed.
10. **Midazolam (Versed)**: Versed Intranasal may also be used if unable to give IV Versed. (See **intranasal dosing sheet**).
11. If the patient has an altered mental status, then the patient must be assumed incompetent to refuse care. **Contact Medical Control** for ALL refusal issues.
12. Initiate ALS intercept if needed and transport as soon as possible.
13. Contact receiving hospital as soon as possible or Medical Control if necessary.

ALS Care

ALS Care should be directed at continuing or establishing care, conducting a thorough patient assessment, stabilizing the patient's perfusion and preparing for or providing patient transport.

1. Render initial care in accordance with the *Universal Patient Care Protocol*.

Less than Lethal Weapons Protocol

Taser-Related Injuries (continued)

ALS Care (continued)

2. **Oxygen:** 15 L/min via non-rebreather mask or 6 L/min via nasal cannula if the patient does not tolerate a mask.
3. Ask law enforcement to remove taser probes. **EMS personnel are NOT to remove the probes unless** specifically trained and are comfortable doing so.
4. If the probes are in a sensitive area such as the *face, eye, neck, genitalia* or a *female's breast*, leave the probes in place and bandage.
5. Assess for any secondary causes of patient behavior which lead to law enforcement subduing the patient. These secondary causes include:
 - Alcohol intoxication
 - Drug abuse
 - Hypoglycemia or other medical disorder
 - Psychotic disorder
6. **Restrain the patient** if needed and **contact Medical Control**. An order for restraint is a MUST.
7. Initiate cardiac monitoring.
8. **IV Fluid Therapy:** 500mL fluid bolus if the patient is cooperative and if the vital signs reflect tachycardia or hypotension to achieve a systolic BP of at least 100mmHg.
9. **Midazolam (Versed):** 2mg IV over 1 minute for seizure activity. May repeat Midazolam (Versed) 2mg IV every **5 minutes** as needed to a total of 10mg.
 - **Midazolam (Versed):** 5mg IM *if IV access have been unsuccessful*. May repeat dose one time in **15 minutes** if needed.
10. **Midazolam (Versed):** Versed Intranasal may also be used if unable to give IV Versed. (See intranasal dosing sheet).
11. **Ativan (Lorazepam)** 1mg IV push, titrating 1 mg at a time until aggressiveness stops; or until 4mg is given.
 - May also give 2 mg IM every 5 min for total of 4 mg.

Less than Lethal Weapons Protocol

Taser-Related Injuries (continued)

ALS Care (continued)

12. If the patient has an altered mental status, then the patient must be assumed incompetent to refuse care. **Contact Medical Control** for ALL refusal issues.

13. Initiate transport as soon as possible and **contact Medical Control** if needed.

Critical Thinking Elements

- Chemical defense sprays such as oleoresin capsicum (pepper spray) leave residue that may be contacted and transferred to providers. Care must be taken to ensure cross contamination does not occur. Avoid touching your own face, eyes or any other mucous membrane.
- Patients who have been subdued using *less than lethal* weapons are commonly agitated and may be combative. Safety of the EMS crew is of utmost importance.
- Many of these patients fit into a syndrome known as “excited delirium” that has been associated with adverse medical outcomes, including SUDDEN DEATH, especially when restraints are utilized. Careful monitoring should be exercised when dealing with these patients.
- Contaminated clothing should be removed and sealed in a plastic bag to prevent further irritation and to reduce cross contamination.
- Monitor the patient for respiratory depression when administering narcotics.
- If respiratory depression or hypotension occurs after administration of Dilaudid or Fentanyl, ventilate the patient as necessary and administer Narcan.
- Monitor respiratory status, SPO2 and or Waveform Capnography if available.
- If law enforcement has removed the probes, treat the probes as biohazards. Exercise caution to prevent accidental needlestick-like injuries.
- Ask law enforcement to eject the cartridge from the taser prior to patient contact.
- Patients who have been subdued using *less than lethal* weapons are commonly agitated and may be combative. If the patient is not yet subdued and/or is violent, do not initiate contact. Safety of the EMS crew is of utmost importance.
- Many of these patients fit into a syndrome known as “excited delirium” that has been associated with adverse medical outcomes, including SUDDEN DEATH, especially when restraints are utilized. Careful monitoring should be exercised when dealing with these patients.

Do Not Resuscitate (DNR) Policy

A *Do Not Resuscitate (DNR)* policy is a tool to be used in the prehospital setting to set forth guidelines for providing CPR or for withholding resuscitative efforts. The purpose of this policy is to specify requirements for valid DNR orders and to establish a procedure for field management of these situations.

A *DNR* policy shall be implemented only after it has been reviewed and approved by the Illinois Department of Public Health in accordance with the requirements of Section 515.380 of the Illinois Administrative Code.

1. Any FR-D, EMT-B, EMT-I, EMT-P or PHRN who is actively participating in a Department approved EMS system may honor, follow and respect a valid DNR. **Medical Control will be contacted in all cases involving a DNR.**
2. *DNR* refers to the withholding of life-sustaining treatment such as CPR, electrical therapy (e.g. pacing, cardioversion & defibrillation), endotracheal intubation and/or manually/mechanically assisted ventilation, unless otherwise stated on the DNR order.
3. By itself, a DNR order does not mean that any other life-prolonging therapy, hospitalization or use of EMS is to be withheld. DNR orders **do not affect treatment of patients who are not in full arrest (pulseless and breathless).**
4. **On-line Medical Control** must be consulted in cases involving DNR orders. A DNR order may be invalidated if the immediate cause of a respiratory or cardiac arrest is related to trauma or mechanical airway obstruction.
5. When EMS personnel arrive on scene and discover the patient is pulseless and breathless and CPR is not in progress, resuscitation (at minimum CPR) must be initiated unless one or more of the following conditions exist:
 - Obvious signs of biological death are present:
 - Decapitation
 - Rigor mortis **without** profound hypothermia
 - Dependent lividity
 - Obvious mortal wounds with no signs of life
 - Decomposition
 - Death has been declared by the patient's physician or the coroner.
 - A valid DNR order is present and the EMS provider has made reasonable effort to verify the identity of the patient named in the order (i.e. identification by another person, ID band, photo ID or facility, home-care or hospice nursing staff).

Do Not Resuscitate (DNR) Policy

- If the above signs of death are recognized, EMS personnel **must contact Medical Control** to confirm the decision not to attempt resuscitation prior to contacting the coroner.
 - The EMS provider should immediately institute BLS measures and contact Medical Control for further direction if he or she has concerns regarding the validity of the DNR orders, the degree of life-sustaining treatment to be withheld or the status of the patient's condition.
6. When EMS personnel arrive on scene and discover that CPR is in progress, the EMS provider should:
 - Determine if signs of death are present or a valid DNR exists.
 - If signs of death are present and/or the patient does not have a pulse, has no respirations and a valid DNR does exist, **contact Medical Control** for orders, including possible cease efforts order.
 - If no valid DNR exists, continue CPR (refer to cardiac resuscitation policy).
 7. If the patient's primary care physician is at the scene of (or on the phone) and requesting specific resuscitation or DNR procedures, EMS personnel should verify the physician's identity (if not known to the EMT) and notify Medical Control of the request of the on-scene physician. Follow Medical Control orders.
 8. The only recognized DNR form EMS providers are obligated to honor, follow & respect is the standardized **State of Illinois Do Not Resuscitate (DNR) Order** form which has the *Seal of the State of Illinois* in the upper left corner. All signature lines must be completed in order for the DNR to be valid.
 9. Any other advance directives or "living will" **cannot be honored, followed and respected by pre-hospital care providers**. EMS personnel must contact Medical Control for direction regarding any other type of advanced directive. Resuscitation should not be withheld during the process of contacting or discussing the situation with the on-line Medical Control physician.

Do Not Resuscitate (DNR) Policy

10. A *Durable Power of Attorney for Healthcare* is an agent who has been delegated by the patient to make any healthcare decisions (including the withholding or withdrawal of life-sustaining treatment) which the patient is unable to make. When a patient's surrogate decision-maker is present or has been contacted by prehospital personnel and they direct that resuscitative efforts not be instituted:
- Ask the *Durable Power of Attorney for Healthcare* agent to provide positive identification (i.e. driver's license, photo ID, etc.), see the document and ask the agent to point out the language that confirms that the "power" is in effect and that it covers the situation at hand (i.e. assure the scope of authority the *Durable Power of Attorney for Healthcare* has and that the patient's medical or mental condition complies with the document designating the *Durable Power of Attorney for Healthcare*).
 - The *Durable Power of Attorney for Healthcare* agent or a surrogate decision-maker can provide consent to a DNR order, but the order itself must be written by a physician.
 - An EMS Provider cannot honor a verbal or written DNR request/order made directly by a *Durable Power of Attorney for Healthcare* agent, surrogate decision-maker or any person other than a physician. If such a situation is encountered, contact Medical Control for direction.
11. Revocation of a written DNR order is accomplished when the DNR order is physically destroyed or verbally rescinded by the physician who signed the order and/or the person who gave consent to the order.
12. Prehospital care providers have a duty to act and provide care in the best interest of the patient. This requires the provision of full medical and resuscitative interventions when medically indicated and not contraindicated by the wishes of the patient.
13. When managing a patient that is apparently non-viable, but desired and/or approved medical measures appear unclear (i.e. upset family members, disagreement regarding DNR order, etc.), EMS personnel should provide assessment, initiate resuscitative measures and contact Medical Control for further direction.
14. If EMS personnel encounter a patient with a valid DNR from a **long-term care facilities, hospice, during an inter-hospital transfer or when transporting to or from home** and the patient arrests enroute, do not initiate resuscitative measures and contract Medical Control for orders.

Do Not Resuscitate (DNR) Policy

15. If EMS personnel arrive at the scene and the family states that the patient is a hospice patient with a valid DNR order, do not initiate resuscitative measures and contact Medical Control for orders.
16. On occasion, EMS personnel may encounter an out-of-town patient with a valid DNR order visiting in the Peoria Area EMS System. If the DNR order appears to be valid (signed by the patient and physician), contact Medical Control for orders.
17. The coroner will be notified of any patient or family wishes that there is to be tissue donation in cases where the patient is not transported to the hospital.
18. The Medical Control physician's responsibility is to make reasonable effort to confirm the DNR order is valid and order resuscitative measures within the directives of the DNR order.
19. Appropriate patient care reports will be completed on all patients who are not resuscitated in the prehospital setting. A copy of the DNR form should be retained and attached as supporting documentation to the prehospital care report form.
20. All Peoria Area EMS System personnel are to submit an incident report to the Quality Assurance Coordinator in the EMS Office regarding any difficulties experienced with DNR situations. These cases will be evaluated on an individual basis. Any issues identified will be reported to the EMS Medical Director for further review.
21. Follow the System's *Coroner Notification Policy*.

Critical Thinking Elements

- Ask the patient's family to produce an actual copy of the DNR / Advanced Directives. Family members will often identify themselves as "Power of Attorney" when in fact, they are solely "Power of Attorney for Finance".
- "Power of Attorney for Finance" does NOT convey authority for healthcare decisions. Only a valid "Durable Power of Attorney for Healthcare" conveys authority for healthcare decisions.

Resuscitation vs. Cease Efforts Policy

The EMS provider is responsible to make every effort to preserve life. In the absence of an advanced directive, resuscitative measures shall be attempted if there is any chance that life exists.

When EMS personnel arrive on scene and discover the patient is pulseless and breathless and CPR is not in progress, resuscitation (at minimum CPR) must be initiated unless one or more of the following conditions exist:

- Obvious signs of biological death are present:
 - Decapitation
 - Rigor mortis **without** profound hypothermia
 - Dependent lividity
 - Obvious mortal wounds with no signs of life
 - Decomposition
- Death has been declared by the patient's physician or the coroner.
- A valid DNR order is present and the EMS provider has made reasonable effort to verify the identity of the patient named in the order (*i.e.* identification by another person, ID band, photo ID or facility, home-care or hospice nursing staff).
- If the above signs of death are recognized, EMS personnel **must contact Medical Control** to confirm the decision not to attempt resuscitation prior to contacting the coroner.
- The EMS provider should immediately institute BLS measures and contact Medical Control for further direction if he or she has concerns regarding the validity of the DNR orders, the degree of life-sustaining treatment to be withheld or the status of the patient's condition.

When EMS personnel arrive on scene and discover that CPR is in progress, the EMS provider should:

- Assess breathing, pulse and analyze EKG activity.
- Determine if signs of death are present or a valid DNR exists. Continue resuscitation if signs of death are not obvious and a valid DNR is not available.
- **Contact Medical Control** for orders, including possible cease efforts order.

Resuscitation vs. Cease Efforts Policy

A *cease efforts* order may be considered and the base station physician may order resuscitative efforts be discontinued (or not initiated at all) if the following conditions exist:

- No signs of life are present (*i.e.* pulseless & apneic), patient “down time” is unknown, EKG is **asystole** or **PEA**, and on-site resuscitative efforts have been unsuccessful.
- The patient has injuries inconsistent with life (even if the patient’s body temperature is warm).
- Triage or patient prioritization deems resuscitative resources would be more beneficial for use on other victims.

Critical Thinking Elements

- Pediatric patients and patient with hypothermia may have no signs of life but still be viable. Prolonged resuscitative efforts are indicated in these cases.

Coroner Notification Policy

In accordance with Section 10.6, Chapter 31 of the Illinois Revised Statutes – Coroners:

1. Every law enforcement official, funeral director, **ambulance attendant**, hospital director of administration or person having custody of the body of a deceased person, where the death is one subjected to investigation under Section 10 of this Act, and any physician in attendance upon such a decedent at the time of his death, shall notify the coroner promptly. Any such person failing to notify the coroner promptly shall be guilty of a Class A misdemeanor, unless such person has reasonable cause to believe that the coroner had already been notified.
2. Deaths that are subject to coroner investigation include:
 - Accidental deaths of any type or cause
 - Homicidal deaths
 - Suicidal deaths
 - Abortions – criminal or self-induced maternal or fetal deaths
 - Sudden deaths – when in apparent good health or in any suspicious or unusual manner including sudden death on the street, at home, in a public place, at a place of employment, or any deaths under unknown circumstances may ultimately be the subject of investigation.
3. The coroner (or his/her designee) should be provided the following information:
 - Your name
 - Your EMS service
 - Location of the body or death
 - Phone number and/or radio frequency you are available on
 - Brief explanation of the situation
4. Once this information has been provided, wait for the coroner (or his/her designee) to arrive for further instructions. EMS crews may clear the scene if law enforcement is on the scene and no other emergency exists.
5. Law enforcement personnel are responsible for death scenes once the determination of death is established with Medical Control and the coroner has been notified.
6. If a patient is determined to be dead during transport, note the time & location and record this information on the patient care report. Immediately contact the coroner to discuss death jurisdiction. **Do not cross county lines with a patient that has been determined to be dead.**

Reporting and Control of Suspected Crime Scenes Policy

EMS providers should be aware of law enforcement's concern for preserving, collecting and using evidence. Anything at the scene may provide clues and evidence for the police.

1. Immediately notify law enforcement of any suspected crime scene (this does not necessarily include petty crimes or traffic violations).
2. If the victim is obviously dead, then he or she should remain undisturbed if at all possible.
3. Do not touch, move or relocate any item at the scene unless absolutely necessary to provide treatment to an injured, viable victim. Mark the location of any item that must be moved so the police can determine its original position.
4. Restrict access to the scene of onlookers or other unauthorized personnel on the premises of the crime.
5. Observe and note anything unusual (*e.g.* smoke, odors, or weapons), especially if the evidence may not be present when law enforcement arrives.
6. Give immediate care to the patient. The fact that the patient is a probable crime victim should not delay prompt care to the patient. Remember that your role is to provide emergency care, not law enforcement.
7. Keep detailed records of the incident, including your observations of the victim and the scene of the crime. Lack of records about the case can be professionally embarrassing if called to testify.

Physician (or Other Medical Professional) On Scene Policy

Only personnel licensed to perform care in the prehospital setting and certified in the Peoria Area EMS System are allowed to provide advanced patient care (*e.g.* intubation, IV access, medication administration, pacing, etc.) at the scene unless approved by Medical Control.

An on-scene physician (or other medical professional) does **not** automatically supersede the EMS provider's authority. Patient care shall not be relinquished to another person or provider unless approved by the EMS Medical Director or Medical Control.

1. If a professed, duly licensed medical professional (*e.g.* physician, nurse, or dentist) wishes to participate in and/or direct patient care on scene, the EMS provider should contact Medical Control and inform the base station physician of the situation.
2. If the medical professional on scene (including the patient's primary care physician) has properly identified himself/herself and wishes to direct patient care, the base station physician must grant approval prior to acting on the on-scene medical professional's request. If care is relinquished to the professional on scene, he/she **must** accompany the patient to the hospital. This procedure should be explained to the provider prior to contacting Medical Control.
3. If an on-scene physician orders procedures or treatments that the EMS provider believes to be unreasonable, medically inaccurate, and/or outside the EMS provider's standard of care, the EMT should refuse to follow such orders and re-establish contact with Medical Control. In all circumstances, the EMS provider shall avoid any order or procedure that would be harmful to the patient.
4. If an on-scene medical professional (or any person *claiming* to be a healthcare provider) is obstructing EMS efforts or is substantially compromising patient care, the EMS provider should distract or redirect the interfering person, request law enforcement assistance and communicate the situation to Medical Control.
5. If EMS personnel or nursing staff from another system or jurisdiction (other than a requested intercept or mutual aid) are at the scene and request to provide or assist with patient care, excuse them from the scene if their assistance is not needed. If assistance is needed, these personnel may provide assistance with the supervision of the agency having jurisdiction of the scene. Peoria Area EMS System policies, procedures and protocols must be followed regardless of the assisting EMS personnel's authorized level of care.

Region 2 School Bus Policy

Incidents involving school buses pose unique challenges to the EMS provider in assuring proper release of uninjured children. Once Medical Control confirms that the minor children are not injured, the custody and responsibility for these children will remain with the responding EMS provider until the children are transferred to parents, legal guardians, school officials or the hospital. If no procedure exists to have children transferred to a parent, legal guardian or school official, then these children will need to be transported to the hospital.

On arrival at the scene, EMS personnel shall determine the category of the incident and request appropriate resources. EMS must also accomplish a complete assessment of the scene to include at least:

- Mechanism of injury
- Number of patients
- Damage to the vehicle
- Triage as outlined in the System Plan

Once this has been accomplished, then the patients may be assigned to one of the following categories:

CATEGORY A: Significant mechanism of injury (*i.e.* rollover, high-speed impact, intrusion into the bus, etc.) – school bus occupancy indicates that at least one child may reasonably be expected to have significant injuries or significant injury is present in one or more children. *All children in this category must be transferred to an appropriate hospital unless a Peoria Area EMS System refusal form is signed by a parent or legal guardian.*

CATEGORY B: Suspicious mechanism of injury (*i.e.* speed of impact, some intrusion into the bus, etc.) – school bus occupancy indicates that at least one child may reasonably be expected to have minor injuries or minor injury in one or more children exists with no obvious mechanism of injury that could reasonably be expected to cause significant injuries. *EMS personnel must complete the EMS Multiple Casualty Release Form and secure a signature of an appropriate school official.*

CATEGORY C: No obvious mechanism of injury – school bus occupancy indicates no injuries may be present and that the release of uninjured children may be the only EMS need. No injuries are found to be present in any of the children. *EMS personnel must complete the EMS Multiple Casualty Release Form and secure a signature of an appropriate school official.*

CATEGORY D: If the pediatric patient(s) have special healthcare needs and/or communication difficulties, then all of these patients must be transported to the hospital for evaluation unless approval for release is received from Medical Control or a parent/legal guardian has signed the approved refusal form.

Region 2 School Bus Policy

1. After determining the category of the incident, EMS personnel shall determine the extent of EMS involvement and **contact Medical Control**.
2. Adults, victims 18 years and older, and occupants of other vehicles will be treated or released in accordance with routine System operating procedures.
3. If Medical Control has approved usage of this policy/plan, then each provider will implement their procedure for contacting parents, legal guardians or appropriate school officials to receive custody of uninjured children.
4. The approved system *Multiple Casualty Release Form* for school bus incidents must be utilized for all children who will not be transported.
5. Each child transported must have a completed run report.
6. One run report indicating the nature of the incident, etc. shall be completed and must include all information regarding the incident including the number of patients released. Keep a copy of this report with the release form or with refusal forms signed by the parents.
7. A parent, legal guardian or appropriate school official must be given a copy of the refusal/release form.
8. Any parent or legal guardian who arrives on scene to remove and assume responsibility for their child will be requested to sign an individual refusal form.
9. EMS providers shall use reasonable means to contact the parents or school officials. This could include use of telephone, cellular phone or direct contact by law enforcement. If contacted by phone, EMS providers shall take reasonable means to confirm the identity and authority of the parent, legal guardian or school official.
10. Once the identity and authority of the parent, legal guardian or school official has been established, the EMS provider may release the child to that individual or alternate transport source. School officials will follow their established program for informing parents or legal guardians regarding the incident.
11. The health and safety of the child is the primary concern. It is the responsibility of the EMS provider to assure that the child is returned to the parent or placed on the school's alternate transport vehicle. If the EMS provider on scene determines a child should receive a physician evaluation or be offered medical care, the child **will be transported** to the hospital unless a parent or legal guardian is on scene and consents to refusal.

Region 2 School Bus Policy

12. Each prehospital provider agency in the Peoria Area EMS System who may likely respond to a school bus incident must contact the school superintendents in their district to obtain the name and title of the “appropriate school official” who may take responsibility for the child on the bus involved in the incident.
13. Copies of documentation must be forwarded to the EMS Office (Quality Assurance Coordinator) for review within 24 hours of utilization of this policy.

PEORIA AREA EMS SYSTEM
PREHOSPITAL CARE MANUAL

Insert EMS Multiple Casualty Release Form

WELL-BEING OF THE EMS PROVIDER

Infectious Disease Control Policy

The following procedure has been established in accordance with the Illinois State Statutes, Centers for Disease Control recommendations and OSHA standards. All Peoria Area EMS System agencies should have a specific exposure control program and post exposure plan.

Protective Measures

1. Utilization of body substance isolation gear during all patient contacts is an effective means of avoiding exposure to body fluids. EMS personnel should don protective gear prior to entering a scene or situation that may increase the risk of exposure to body fluids or other infectious agents.
2. Thorough hand washing should be accomplished immediately after each patient contact or handling of potential infectious vectors.
3. EMS personnel should consult their agency's exposure control program for specific guidelines in the type of protective gear.

Exposure

1. An exposure incident has occurred when, as a result of the performance of an EMS provider's duty, the provider's eyes, mouth, mucous membrane or area of non-intact skin has come in contact with body fluids or other potentially infectious vector. This includes parenteral contact with blood or other potentially infectious materials.
2. If EMS personnel treating and/or transporting a patient are directly exposed to a patient's body fluids or infectious vector, the provider(s) should immediately report the incident. This includes notifying the EMS provider's supervisor, obtaining the *Peoria Hospitals Communicable Disease Incident Form* and following post exposure procedures.

Post Exposure Management

After an exposure has occurred:

1. Thoroughly cleanse the exposed area with soap and water immediately.
2. The eyes and/or mouth of the provider should be thoroughly rinsed with water if exposed.
3. Immediately seek treatment at the emergency department where the source patient was transported. If the source patient was not transported to an emergency department, treatment should be sought at a local hospital (emergency department).

Infectious Disease Control Policy

4. Complete the *Peoria Hospitals Communicable Disease Incident Form*. The completed form should be sealed in an envelope addressed with the words “Attention Infection Control” and be left with the emergency department charge nurse. The charge nurse will forward the envelope to the infection control department. The EMS provider should also provide a copy to his/her supervisor and to the EMS Office within 24 hours.
5. A request should be made for consent to test the source patient’s blood for HBV/HCV/HIV infectivity. If consent is granted, a blood sample shall be drawn and results of testing documented. Testing is not necessary if the source patient is known to be infected with HBV or HIV.
6. Results of tests performed on the source patient shall be made available to the exposed EMS provider’s private or occupational physician while maintaining confidentiality of all persons involved.
7. The exposed EMS provider will be given the opportunity for a blood specimen collection and testing to determine baseline assessment for HBSAB/HIV. If the EMS provider does not wish to be tested, the blood sample must be maintained for 90 days. The EMS provider may consent to testing at any time within that period.
8. The EMS provider should follow-up with his/her private or occupational physician and the provider should be advised of available post-exposure counseling.
9. All findings or diagnosis shall remain confidential.

Questions concerning exposure control program requirements or post exposure procedures should be directed to the EMS provider’s supervisor, training officer or infection control department.

Notification of Ambulance Personnel Exposed to Communicable Disease

1. If a patient is suspected to have, or is diagnosed with a reportable communicable disease, a copy of the ambulance patient care report will be forwarded to Infection Control Department as soon as possible by the receiving hospital emergency department supervisor.
2. The Infection Control Department will maintain a log and file. If any patients treated and/or transported by EMS providers are diagnosed as having one of the specified diseases, the designated EMS provider(s) will be notified by the Infection Control Department within seventy-two (72) hours after the confirmed diagnosis is known.

Infectious Disease Control Policy

3. Specified diseases requiring notification of EMS personnel by the Infection Control Department include:

- Acquired Immunodeficiency Syndrome (AIDS)*
- AIDS-Related Complex (ARC)*
- Anthrax
- Chickenpox
- Cholera
- Diphtheria
- Hepatitis B
- Hepatitis non-A, non-B
- Herpes simplex
- Human Immunodeficiency Virus (HIV) infection*
- Measles
- Meningococcal infections
- Mumps
- Plague
- Polio
- Rabies (human)
- Rubella
- Severe Acute Respiratory Syndrome (SARS)
- Smallpox
- Tuberculosis (TB)
- Typhus

***For confirmed diagnosis of AIDS or HIV, the letter of notification will not be sent unless emergency personnel indicate that they may have had blood or body substance exposure.**

4. When a hospital patient with a listed communicable disease is to be transported by ambulance personnel, the hospital staff sending the patient shall inform the ambulance personnel of any precautions to be taken to protect against exposure to disease. If a significant exposure occurs, the ambulance personnel shall immediately report the incident as indicated above.
5. The *Hospital Licensing Act* requires any information received in the notification process be handled in accordance with confidentiality policies and procedures.

Infectious Disease Control Policy

**PEORIA HOSPITALS
COMMUNICABLE DISEASE INCIDENT FORM**

Exposed emergency personnel providing care:

Police Firefighter/First Responder EMT/Paramedic/PHRN

Other: _____

Name of EMS Provider Exposed: _____

Home Address: _____

City/State/Zip Code: _____

Home Phone #: _____ Cell Phone #: _____ Work Phone #: _____

Name of Agency: _____ Run #: _____

Name of Supervisor: _____ Phone #: _____

Patient's Name: _____ Date/Time of Transport: _____

Type of Significant Exposure (Circle):

Parenteral (e.g. needlestick)

Mucous membranes (e.g. eyes, mouth)

Significant skin exposure to blood, urine, saliva, bile, semen, vomit (e.g. open sores, cuts)

Other (explain): _____

Additional Comments:

Post Exposure Procedure

1. Immediately notify your supervisor.
2. Notify the emergency department charge nurse when you arrive at the hospital with the patient.
3. Complete this form and make two (2) copies.
4. **Place the original in an envelope, seal and write "Attention Infection Control" on the front of the envelope.**
5. Give the sealed envelope to the emergency department charge nurse that the patient was transported to.
6. Provide your supervisor with a copy.
7. Forward a copy to the EMS Office within 24 hours.

Latex Allergy Policy

A latex allergy is recognized as a significant problem for specific patients and healthcare workers. There are two (2) types:

- **Systemic** – Immediate reaction (within 15 minutes). Symptoms include generalized rash, wheezing, dyspnea, laryngeal edema, bronchospasm, tachycardia, angioedema, hypotension and cardiac arrest.
- **Delayed** – Delayed reaction (6 to 48 hours). Symptoms include contact dermatitis such as local itching, edema, erythema (redness), blisters, drying patches, crushing & thickening of the skin, and dermatitis that spreads beyond the skin initially exposed to the latex.

Persons at risk include patients with spina bifida, patients with urogenital abnormalities, workers with industrial exposures to latex, healthcare workers, persons with multiple surgeries, persons with frequent urinary procedures and persons with a history of predisposition to allergies.

Suspected Latex Allergy

1. Assess for suspected latex sensitivity by asking the following:

“Do you react to rubber bands or balloons? Describe.”

2. Initiate interventions for *Known Latex Sensitivity* if the latex sensitivity screen response suggests a latex hypersensitivity.
3. Notify the receiving hospital of suspected latex hypersensitivity.
4. Follow orders as per the *Allergic/Anaphylactic Reaction Protocol*.

Known Latex Allergy

1. Obtain a patient history and ask the patient to describe their symptoms of latex hypersensitivity.
2. Monitor the following signs and symptoms:
 - Itching eyes
 - Feeling of faintness
 - Hypotension
 - Bronchospasm/Wheezing
 - Nausea/Vomiting
 - Abdominal cramping
 - Facial edema

Latex Allergy Policy

Known Latex Allergy (continued)

- Flushing
 - Urticaria
 - Shortness of breath
 - Generalized itching
 - Tachycardia
 - Feeling of impending doom
3. Notify the receiving hospital of known latex sensitivity.
 4. Follow orders as per the *Allergic/Anaphylactic Reaction Protocol*.
 5. Remove all loose latex items (*e.g.* gloves, tourniquets, etc.) and place in a closed compartment or exterior storage panel.
 6. Utilize available latex-free supplies when preparing to care for or transport the latex-sensitive patient. The latex-free supplies must be on the ambulance (or other apparatus) and readily available.
 7. Cover the mattress of the cot with a sheet so that no areas of the mattress are exposed.
 8. DO NOT administer any medications through latex IV ports.
 9. Wrap all tubing containing latex in kling before coming into contact with the patient (*e.g.* stethoscope tubing, BP cuff tubing, etc.).

Substance Abuse Policy

The Peoria Area EMS System considers substance abuse (drug and/or alcohol dependency) to be a health problem and will assist any System provider who becomes dependent on drugs and/or alcohol. The System, and ultimately our patients, will suffer the adverse effects of having a prehospital care provider whose work performance and attendance are below acceptable standards. Any employee whose substance abuse problems jeopardize the safety of patients, co-workers or bystanders shall be deemed “unfit to work”. Any prehospital care provider involved in the Peoria Area EMS System who voluntarily requests assistance with a personal substance abuse problem will be referred to the EMS Medical Director for assessment and referral for treatment when necessary.

Testing for Drugs & Alcohol

The Peoria Area EMS System does not require employees to submit to blood and/or urine testing for drugs and/or alcohol as a routine part of their employment physical examination. However, individual agencies may require testing as part of the application process.

Any prehospital care provider may contact the EMS Medical Director (or his/her designee) if he/she has reasonable cause to suspect that a co-worker is under the influence of drugs and/or alcohol while on duty. The EMS Medical Director may choose to require the System provider to submit to a blood alcohol test and/or blood/urine toxicology screening. The cost of this testing procedure may be billed to the provider’s agency, or in the case of a student, the requesting agency. Disputes related to billing of drug testing should not delay the procedure(s).

1. If a System provider who is required to submit to testing for drugs and/or alcohol refuses to cooperate, he/she will be subject to disciplinary action for insubordination (up to and including termination from the System).
2. Anyone caught tampering with, or attempting to tamper with his/her test specimen (or the specimen of any other prehospital care provider) will be subject to immediate termination from the System.
3. If any of the test results are positive, the EMS Medical Director will interview the provider. The EMS Medical Director will consult with the provider’s agency to determine if referral to an assistance program shall occur.
 - The **first** occurrence will result in a referral of the prehospital care provider to the appropriate assistance program and the provider will be subject to disciplinary action as determined by the EMS Medical Director in consultation with the provider’s agency/employer.
 - The **second** occurrence will result in disciplinary action as determined by the EMS Medical Director in consultation with the provider’s agency/employer and may result in suspension of the provider’s license and/or System certification.

Substance Abuse Policy

Testing for Drugs & Alcohol (continued)

- The progress of employees with substance abuse problems who have been referred to an assistance program will be closely monitored by their agency/employer and the EMS Medical Director. The provider must successfully complete the entire required rehabilitative program and maintain the preventative course of conduct prescribed by the assistance program. He/she must attend the appropriate after-care program(s) and provide verification of compliance with the program requirements, including additional drug testing as determined by the EMS Medical Director and the agency/employer.
4. If the test results are negative, a conference with the EMS Medical Director and the provider's agency/employer will be held to determine what future action, if any, will be taken.
 5. If the prehospital care provider refuses to correct his/her health problems, he/she shall be subject to disciplinary action that pertains to all System providers who cannot, or are not, performing their job duties and responsibilities at acceptable levels.

The use, sale, purchase, transfer, theft or possession of an illegal drug is a violation of the law. *Illegal drug* means any drug which is (a) not legally obtainable or (b) legally obtainable but has not been legally obtained. The term *illegal drug* includes prescription drugs not legally obtained and prescription drugs legally obtained but not being used for prescribed purposes. Anyone in violation will be referred to law enforcement, licensing and/or credentialing agencies when appropriate.

Critical Incident Stress Management (CISM) Team Procedure

There are certain emergencies that may have a lasting emotional effect on EMS personnel. These include emergencies involving children, co-worker, familiar or particularly close persons, multiple death situations and disaster incidents. The *Heart of Illinois Critical Incident Stress Management Team* is an important resource in assisting EMS personnel in coping with stressful experiences.

1. EMS providers of the Peoria Area EMS System involved in an unusually stressful incident can contact the *Heart of Illinois Critical Incident Stress Management Team*.
2. The CISM Team members have specialized training in providing pre-incident education, on-scene support services, defusing, demobilization, formal debriefings, one-on-one debriefings, follow-up services and specialty briefings.
3. Debriefings and stress management services are most effective when conducted within 72 hours of the incident.
4. The CISM Team Coordinator may be reached by contacting Medical Communications at OSF Saint Francis Medical Center at (309)655-2564.

VEHICLE SUPPLIES

EMS Equipment & Supplies Policy

Peoria Area EMS System providers must maintain response vehicles in a manner that will limit mechanical breakdown, provide a clean environment and be engineered for compliance with OSHA standards. Providers must also have minimum equipment and supplies specified by IDPH and the EMS Medical Director.

1. EMS providers shall notify the EMS Office and IDPH of any new or replacement vehicles (including temporary loaner vehicles).
2. Initial response vehicles (First Responder and BLS Non-transport units) shall be equipped and stocked in accordance with the IDPH *Non-Transport Vehicle Inspection Form*.
3. Ambulance (transporting) vehicles must meet general standards as specified on the IDPH *Ambulance Inspection Form* and be in compliance with DOT Standard KKK-A-1822D.
4. BLS transporting vehicles shall be equipped and supplied in accordance with the IDPH *Ambulance Inspection Form* and in accordance with Section 515.830 of IDPH Rules and Regulations. Additional requirements have been set forth by the EMS Medical Director as well. Refer to the *Peoria Area EMS System Agency Supply List*.
5. ILS providers shall be equipped and supplied in accordance with the IDPH *Ambulance Inspection Form* and in accordance with Section 515.830 of IDPH Rules and Regulations. Additional requirements have been set forth by the EMS Medical Director as well. Refer to the *Peoria Area EMS System Agency Supply List* and *Additional ILS Equipment List*.
6. ALS providers shall be equipped and supplied in accordance with the IDPH *Ambulance Inspection Form* and in accordance with Section 515.830 of IDPH Rules and Regulations. Additional requirements have been set forth by the EMS Medical Director as well. Refer to the *Peoria Area EMS System Agency Supply List* and *Additional ALS Equipment List*.
7. The addition of new equipment not listed on a specific EMS provider level checklist **requires approval by the EMS Medical Director**. In addition, the EMS Medical Director must be notified of and approve any change in AEDs or cardiac monitoring equipment as well as any changes in communications equipment that may affect Base Station communications.

PEORIA AREA EMS SYSTEM
PREHOSPITAL CARE MANUAL

ISERT IDPH NON-TRANSPORT VEHICLE INSPECTION FORM

PEORIA AREA EMS SYSTEM
PREHOSPITAL CARE MANUAL

PAEMS First Responder Supply List

(Use in conjunction with IDPH Non-Transport Vehicle Inspection Form)

- 5 Triangular bandages/Arm slings
- 10 Rolls kling/Self-adhering roller bandages
- 6 Trauma dressings
- 20 Sterile 4x4s
- 2 Vaseline gauze
- 1 Pair trauma shears
- 2 Rolls of adhesive tape
- 2 Blankets
- 1 Isolation bag
- 2 Sets of protective gowns, goggles & face/eye shields (OSHA requirements)
- 2 Long adult extremity splints/Sam splints
- 2 Short adult extremity splints/Sam splints
- 2 Long pediatric extremity splints/Sam splints
- 2 Short pediatric extremity splints/Sam splints
- 1 Full primary oxygen cylinder (minimum "D" size)
- Oxygen flow meter/regulator for 15 L/min
- 2 Adult non-rebreather masks
- 2 Child non-rebreather masks
- 1 Infant mask
- 2 Nasal cannulas
- 1 Box large gloves
- 1 Box medium gloves
- 1 Box small gloves
- 1 Adult BVM
- 1 Child BVM
- 1 Infant BVM
- 1 Complete set oropharyngeal airways
- 1 Adult BP cuff
- 1 Child BP cuff
- 1 Stethoscope
- 1 Long backboard
- 1 CID/Head blocks or towel rolls
- 1 Set of spider straps
- 2 Cervical collars (Adult adjustable)
- 1 Burn sheet
- 1000mL Sterile saline/sterile water (exp. _____)

- 1 AED
- 2 Sets of adult defibrillation pads (exp. _____)
- 1 Set of pediatric defibrillation pads (if available) (exp. _____)
- Battery charger or spare battery
- 1 Razor

Signature: _____ **Date:** _____

PEORIA AREA EMS SYSTEM
PREHOSPITAL CARE MANUAL

PAEMS BLS Non-Transport Supply List

(Use in conjunction with IDPH Non-Transport Vehicle Inspection Form)

- 5 Triangular bandages
- 10 Rolls kling/Self-adhering roller bandages
- 6 Trauma dressings
- 20 Sterile 4x4s
- 2 Vaseline gauze
- 2 Rolls of adhesive tape
- 2 Blankets
- 1 Isolation bag
- 2 Sets of protective gowns, goggles & face shields
- 2 Long adult extremity splints/Sam splints
- 2 Short adult extremity splints/Sam splints
- 2 Long pediatric extremity splints/Sam splints
- 2 Short pediatric extremity splints/Sam splints
- 1 Box small gloves
- 1 Box medium gloves
- 1 Box large gloves
- 1 Full primary oxygen cylinder (min. "D" size)
- Oxygen flow meter/regulator for 15 L/min
- 2 Adult non-rebreather masks
- 2 Child non-rebreather masks
- 1 Infant mask
- 1 Adult BVM
- 1 Child BVM
- 1 Infant BVM
- 2 Nasal cannulas
- Suction unit (or manually operated suction unit)
- 1000mL Sterile saline/water (exp. _____)
- 6 Cold packs
- 6 Hot packs
- 1 Glucometer
- 1 Bottle of glucometer strips (exp. _____)
- 10 Alcohol preps
- 10 Lancets (safety lancets with a retracting needle)
- 1 Bottle testing solution (exp. _____)
- Glucometer log (minimum of 1 time/week testing)
- 2 Adult nebulizer masks
- 1 Pediatric nebulizer mask
- 3 King LTS-D Airway Device (one each of size 3, 4 and 5)
- 2 Nebulizer kits
- Provider to hospital communication equipment
- 10 *PAEMS Non-Transport Forms*
- 1 Sterile OB Kit
- 1 Roll of aluminum foil or silver swaddler
- 1 Complete set of oropharyngeal airways
- 1 Complete set of nasopharyngeal airways (sizes 12-30F w/ lubricant)
- 1 Adult BP cuff
- 1 Child BP cuff
- 1 Infant BP cuff
- 1 Stethoscope
- 2 Long backboards (only 1 required for SEMSV)
- 2 CIDs w/ head blocks or towel rolls
- 2 Sets of spider straps
- 2 Rigid *No-neck* c-collars (or adjustable adult)
- 1 Rigid *Tall* c-collar (or adjustable adult)
- 1 Rigid *Short* c-collar (or adjustable adult)
- 1 Rigid *Pediatric* c-collar (or adjustable peds)
- 1 Rigid *Baby No-neck* c-collar (or adjustable peds)
- 2 Individually wrapped burn sheets
- 1 Flashlight
- 1 AED (Not required for ILS & ALS)
- 2 Sets of adult defibrillation pads (exp. _____)
- 1 Set of pediatric defibrillation pads (if available) (exp. _____)
- Battery charger or spare battery
- 1 Razor

Medications

(See BLS Medication List)

Signature: _____ **Date:** _____

Additional ILS Non-Transport Supply List

(Use in conjunction with PAEMS BLS Non-Transport Supply List)

Airway Bag

- 1 Pair Magill forceps
- 1 Laryngoscope handle
- 1 (Each size 1-4) laryngoscope blade – straight
- 1 (Each size 1-4) laryngoscope blade – curved
- 1 (Each size 6.0-8.5) Cuffed endotracheal tubes
- Spare laryngoscope handle batteries
(stored in a plastic container)
- 1 Adult end-tidal CO₂ detector
- 1 Commercial ETT holder
- 1 10mL syringe
- 1 Adapter for ETT Albuterol administration
- 3 Sterile semi-rigid pharyngeal suction tips
- 1 Sterile 6-8F suction catheter
- 1 Sterile 10-12F suction catheter
- 1 Sterile 14-18F suction catheter
- 1 Suction tubing

*King LTS-D size 3, 4 and 5, must be in the airway bag

IV Therapy Equipment – Drug Box

- 2 (Each size 22g – 14g) IV catheters
- 2 Saline locks
- 5 (2-3mL) Pre-filled saline flushes
- 1 Tubex syringe
- 5 (18g & 25g) Hypodermic needles
- 10 Alcohol preps
- 5 Veniguards
- 2 (10gts) IV tubing
- 2 (1000mL Bags) .9% Normal Saline
- 10 2x2s (or 4x4s)
- 4 Tourniquets
- 1 Roll of tape

Monitoring Equipment

- Cardiac monitor/defibrillator w/ screen and printing capability; 12-Lead acquisition and transmission capabilities (in place of AED)
- 1 Set of pediatric defibrillation pads (required)
(exp. _____)

Other Equipment

- 3 (1mL) syringes
- 3 (3mL) syringes
- 3 (10mL) syringes
- 1 (30mL) syringe
- 1 (60mL) syringe
- 2 Sets **soft** restraints

Medications

(See ILS Medication List)

Signature: _____ Date: _____

Additional ALS Non-Transport Supply List

(Use in conjunction with PAEMS BLS Non-Transport Supply List)

Airway Bag

- 1 Pair adult Magill forceps
 - 1 Pair pediatric Magill forceps
 - 1 Large laryngoscope handle
 - 1 Small laryngoscope handle
 - 1 (Each size 1-4) laryngoscope blade – straight
 - 1 (Each size 1-4) laryngoscope blade – curved
 - 1 (Each size 6.0-8.5) cuffed endotracheal tubes
 - Spare laryngoscope handle batteries
(stored in a plastic container)
 - 1 Adult end-tidal CO₂ detector
 - 1 Pediatric end-tidal CO₂ detector
 - 1 Commercial adult ETT holder
 - 1 Commercial pediatric ETT holder
 - 1 10mL syringe
 - 1 Adapter for ETT Albuterol administration
 - 2 CPAP circuits (1 can be stored in vehicle)
 - 1 CPAP flow generator
 - 1 Salem sump tube (18F)
 - 1 Catheter tip syringe (60mL)
 - 3 Sterile semi-rigid pharyngeal suction tips
 - 1 Sterile 6-8F suction catheter
 - 1 Sterile 10-12F suction catheter
 - 1 Sterile 14-18F suction catheter
 - 1 Suction tubing
- *King LTS-D Device size 3, 4 and 5 must be in the airway bag

IV Therapy Equipment – Drug Box

- 2 (Each size 22g – 14g) IV catheters
- 2 Saline locks
- 5 (2-3mL) Pre-filled saline flushes
- 1 Tubex syringe
- 5 (18g & 25g) Hypodermic needles
- 10 Alcohol preps
- 5 Veniguards
- 2 (10gtts) IV tubing
- 2 (1000mL Bags) .9% Normal Saline
- 10 2x2s (or 4x4s)
- 4 Tourniquets
- 1 Roll of tape

Monitoring Equipment

- Cardiac monitor/defibrillator w/ screen and printing capability; 12-Lead acquisition and transmission capabilities; pacing capability; Synchronized cardioversion capability (in place of AED)
- 1 Set of pediatric defibrillation pads (required)
(exp. _____)

Other Equipment

- 3 (1mL) syringes
- 3 (3mL) syringes
- 3 (10mL) syringes
- 1 (30mL) syringe
- 1 (60mL) syringe
- 1 (60gtts) IV tubing
- 1 Chest decompression kit with valve device
- 1 Jamshidi IO needle
- 1 EZ-IO drill
- 2 Adult (15g, 25mm) EZ-IO needles
- 2 Pediatric (15g, 15mm) EZ-IO needles
- 5 NTG papers for Nitro-Bid application
- 2 Sets **soft** restraints

Medications

(See ALS Medication List)

Signature: _____
Date: _____

PEORIA AREA EMS SYSTEM
PREHOSPITAL CARE MANUAL

INSERT IDPH AMBULANCE INSPECTION FORM

PEORIA AREA EMS SYSTEM
PREHOSPITAL CARE MANUAL

PAEMS Ambulance Supply List
(Use in conjunction with IDPH Ambulance Inspection Form)

On-Board Equipment (at minimum)

- Wheeled cot w/ 3 sets of straps + over-the-shoulder straps along w/ 3 point fastener for the cot
- 1 stair chair
- Full primary oxygen cylinder (minimum "M" size)
- 3 Nasal cannulas
- 2 Adult non-rebreather masks
- 2 Child non-rebreather masks
- 2 Infant masks
- Suction (obtains 300mm within 4 seconds)
- Suction canister (1000mL)
- 3 sterile semi-rigid pharyngeal suction tips
- 2 sterile 6-8F suction catheters
- 2 sterile 10-12F suction catheters
- 2 sterile 14-18F suction catheters
- 2 Suction tubing
- 1 Adult BVM
- 1 Child BVM
- 1 Infant BVM
- 1 Large adult BP cuff
- 1 Adult BP cuff
- 1 Child BP cuff
- 1 Infant BP cuff
- 2 Stethoscopes
- 1 Complete oropharyngeal airway kit
- 1 Complete nasopharyngeal airway kit (12-30F)
- 5 Packets water-soluble lubricant
- 1 Pair trauma shears
- 2 Long adult extremity splints/Sam splints
- 2 Short adult extremity splints/Sam splints
- 2 Long pediatric extremity splints/Sam splints
- 2 Short pediatric extremity splints/Sam splints
- 1 Adult traction splint
- 1 Pediatric traction splint
- 1 KED
- 2 Rigid *No-neck* c-collars (or adjustable adult)
- 1 Rigid *Tall* c-collar (or adjustable adult)
- 1 Rigid *Regular* c-collar (or adjustable adult)
- 1 Rigid *Short* c-collar (or adjustable adult)
- 1 Rigid *Pediatric* c-collar (or adjustable peds)
- 1 Rigid *Baby No-neck* c-collar (or adjustable peds)
- 2 Long spine boards
- 2 Sets of spider straps
- 2 Sets CIDs w/ head blocks or towel rolls
- 6 Trauma dressings
- 20 Sterile 4x4s
- 10 Rolls of kling/Self-adhering roller bandages
- 2 Vaseline gauze
- 2 Rolls of tape
- 5 Triangular bandages
- 2 Individually wrapped burn sheets
- 2000mL Sterile saline/water (exp. _____)
- 1 Quart drinking water (may sub sterile water)
- 2 Emesis basins
- 1 CPR mask w/ safety valve
- 6 Cold packs
- 6 Hot packs
- 1 Disposable urinal
- 1 Disposable bed pan
- 2 *Emergency Childbirth Record* Forms
- 1 Sterile OB kit
- 1 Roll of aluminum foil or silver swaddler
- 1 Child/infant car seat
- 1 Broselow tape or Pedi-Wheel (most current)
- Pediatric trauma score reference
- 1 Plastic baby bottle w/ nipple
- Poison control number displayed
- 2 Sets of **soft** restraints
- 2 Pillows
- 2 Pillowcases
- 2 Sheets
- 2 Blankets
- 4 Towels
- 1 Box small gloves
- 1 Box medium gloves
- 1 Box large gloves
- 2 Sets of protective gowns, goggles & face shields
- 1 Latex allergy kit (non-latex gloves, BP cuff sleeve, stethoscope w/ non-latex tubing)
- 10 *PAEMS Preliminary Run Report* forms
- 10 IDPH ambulance run report forms
- 1 Large red biohazard bag
- 1 Sharps container
- 1 Flashlight
- 2 – 5lb *ABC* fire extinguishers
- 1 Cell phone
- Ambulance to hospital radio equipment
- Wrecking bar/goggles
- 1 Box *Zip lock* bags
- 1 Box Kleenexes or toilet tissue

PEORIA AREA EMS SYSTEM
PREHOSPITAL CARE MANUAL

PAEMS Ambulance Supply List
(Use in conjunction with IDPH Ambulance Inspection Form)

Portable Equipment

- 1 Full primary oxygen cylinder (minimum "D" size) w/ dial flow meter/regulator for 15 L/min
- 1 Full spare oxygen cylinder
- 1 Adult non-rebreather mask
- 1 Child non-rebreather mask
- 1 Infant mask
- 1 Nasal cannula
- 1 Adult BVM
- 1 Child BVM
- 1 Infant BVM
- Pulse oximeter w/ both adult and pediatric probes
- 1 Portable suction unit
- 3 Sterile semi-rigid pharyngeal suction tips
- 1 Sterile 6-8F suction catheter
- 1 Sterile 10-12F suction catheter
- 1 Sterile 14-18F suction catheter
- 1 Suction tubing
- 1 Complete oropharyngeal airway kit
- 1 Complete nasopharyngeal airway kit (12-30F)
- 5 Packets water-soluble lubricant

- 3 King Airway LTS-D (one of each size 3, 4, 5) (must be in the airway kit)
- 2 Nebulizer kits
- 2 Adult nebulizer masks
- 1 Pediatric nebulizer mask

- 1 AED (Not required for ILS & ALS)
- 2 Sets of adult defibrillation pads (exp. _____)
- 1 Set of pediatric defibrillation pads (if available) (exp. _____)
- Battery charger or spare battery
- 1 Razor

- 1 Glucometer
- 1 Bottle of glucometer strips (exp. _____)
- 10 Alcohol preps
- 10 Lancets (safety lancets with a retracting needle)
- 1 Bottle testing solution (exp. _____)
- Glucometer Log (minimum of 1 time/week testing)

Medications

(See medication list for the appropriate level)

Signature: _____ **Date:** _____

BLS Medication List

BLS Medications – *Minimum Requirements*

<i>Unit Stock</i>	<i>Medication</i>	<i>Supplied</i>	<i>Expiration Date(s)</i>
5	Albuterol (Proventil)	2.5mg/3mL unit dose	1. 2. 3. 4. 5.
1	Aspirin (ASA)	1 bottle – 81mg chewable tablets	
1	Epi-Pen Auto-injector	0.3mg pre-filled injector	
1	Glucagon	1mg & diluent unit dose	
1	Nitroglycerin (NTG) Tablets/Spray	1 bottle – 0.4mg metered dose	
3	Oral Glucose	15g tube	1. 2. 3.

PAEMS ILS Ambulance Supply List

(Use in conjunction with IDPH Ambulance Inspection Form
& PAEMS Ambulance Supply List)

Airway Bag

- 1 Pair Magill forceps
- 1 Laryngoscope handle
- 1 (each size 1-4) Laryngoscope blade – straight
- 1 (each size 1-4) Laryngoscope blade – curved
- 1 (each size 6.0-8.5) Cuffed endotracheal tubes
- Spare laryngoscope handle batteries
- 1 10mL syringe
- 1 Adult end-tidal CO₂ detector
- 1 Adult commercial ETT holder
- 1 Adapter for ETT Albuterol administration

- *King LTS-D device size 3, 4 and 5, must be in the airway bag

IV Therapy Equipment – Drug Box

- 2 (Each size 22g – 14g) IV catheters
- 2 Saline locks
- 5 (2-3mL) Pre-filled saline flushes
- 1 Tubex syringe
- 5 (18g & 25g) Hypodermic needles
- 10 Alcohol preps
- 5 Veniguards
- 2 (10gts) IV tubing
- 2 (1000mL Bags) .9% Normal Saline
- 10 2x2s (or 4x4s)
- 4 Tourniquets
- 1 Roll of tape

IV Therapy Equipment – Vehicle

- 2 (Each size 22g – 14g) IV catheters
- 2 Saline locks
- 5 (2-3mL) Pre-filled saline flushes
- 1 Tubex syringe
- 5 (18g & 25g) Hypodermic needles
- 10 Alcohol preps
- 10 Veniguards
- 4 (10gts) IV tubing
- 4 (1000mL Bags) .9% Normal Saline
- 10 2x2s (or 4x4s)
- 4 Tourniquets

Monitoring Equipment

- Cardiac monitor/defibrillator w/ screen and printing capability; 12-Lead acquisition and transmission capabilities (in place of AED)
- 1 Set of pediatric defibrillation pads (required)
(exp. _____)

Other Equipment

- 2 (1mL) syringes (in vehicle & drug box)
- 2 (3mL) syringes (in vehicle & drug box)
- 2 (10mL) syringes (in vehicle & drug box)
- 1 (30mL) syringe (vehicle)
- 1 (60mL) syringe (vehicle)

Medications

(See ILS Medication List)

Signature: _____ Date: _____

ILS Medication List

ILS Medications – *Minimum Requirements*

<i>Unit Stock</i>	<i>Medication</i>	<i>Supplied</i>
3	Adenocard (Adenosine)	6mg/2mL vial
5	Albuterol (Proventil)	2.5mg/3mL unit dose
1	Aspirin (ASA)	1 bottle – 81mg chewable tablets
3	Atropine	1mg/10mL pre-filled syringe
2	Dextrose 50% (D50)	25g/50mL pre-filled syringe
6	Epinephrine 1:10,000	1mg/10mL pre-filled syringe
1	Epi-Pen Auto-injector	0.3mg pre-filled injector
1	Glucagon	1mg & diluent unit dose
3	Oral Glucose	15g Tube
4	Lidocaine	100mg/5mL pre-filled syringe
2	Narcan (Naloxone)	2mg/2mL ampule
1	Nitroglycerin (NTG) Spray	1 bottle – 0.4mg metered dose
<i>Controlled Substance Container</i>		
2	Fentanyl	100mcg/2mL vial
2	Versed (Midazolam)	5mg/5mL vial

PAEMS ALS Ambulance Supply List

(Use in conjunction with IDPH Ambulance Inspection Form
& PAEMS Ambulance Supply List)

Airway Bag

- 1 Pair adult Magill forceps
- 1 Pair pediatric Magill forceps
- 1 Large laryngoscope handle
- 1 Small (pediatric) laryngoscope handle
- 1 (Each size 1-4) laryngoscope blade – straight
- 1 (Each size 1-4) laryngoscope blade – curved
- 1 (Each size 6.0-8.5) cuffed endotracheal tubes
- 1 (each size 2.5-5.5) un-cuffed ET tubes
- Spare laryngoscope handle batteries
- 1 10mL syringe
- 1 Adult end-tidal CO₂ detector
- 1 Pediatric end-tidal CO₂ detector
- 1 Commercial adult ETT holder
- 1 Commercial pediatric ETT holder
- 1 Adapter for ETT Albuterol administration
- 1 CPAP circuit
- 1 CPAP flow generator
- 1 Salem sump tube (18F)
- 1 Catheter tip syringe (60mL)

*King LTS-D device size 3, 4 and 5, must be in the airway bag

IV Therapy Equipment – Drug Box

- 2 (Each size 22g – 14g) IV catheters
- 2 Saline locks
- 5 (2-3mL) Pre-filled saline flushes
- 1 Tubex syringe
- 5 (18g & 25g) Hypodermic needles
- 10 Alcohol preps
- 5 Veniguards
- 2 (10gts) IV tubing
- 2 (1000mL bags) .9% Normal Saline
- 1 (60gts) IV tubing
- 10 2x2s (or 4x4s)
- 4 Tourniquets
- 1 Roll of tape

Signature /

Date: _____

IV Therapy Equipment – Vehicle

- 4 (Each size 22g – 14g) IV catheters
- 2 Saline locks
- 5 (2-3mL) Saline flushes
- 2 Tubex syringes
- 5 (18g & 25g) Hypodermic needles
- 10 Alcohol preps
- 10 Veniguards
- 4 (10gts) IV tubing
- 4 (1000mL Bags) .9% Normal Saline
- 1 (60 gts) IV tubing
- 10 2x2s (or 4x4s)

Monitoring Equipment

Cardiac monitor/defibrillator w/ screen and printing capability; 12-Lead acquisition and transmission capabilities; Pacing capability; Synchronized cardioversion capability (in place of AED)

Other Equipment

- 2 (1mL) syringes (in vehicle & drug box)
- 2 (3mL) syringes (in vehicle & drug box)
- 2 (10mL) syringes (in vehicle & drug box)
- 1 (30mL) syringe (vehicle)
- 1 (60mL) syringe (vehicle)
- 1 Chest decompression kit with valve device
- 1 Jamshidi IO needle (drug box)
- 1 EZ-IO drill
- 2 Adult (15g, 25mm) EZ-IO needles
- 2 Pediatric (15g, 15mm) EZ-IO needles
- 1 Spare CPAP circuit (vehicle)
- 1 Spare Salem sump tube (18F) (vehicle)
- 5 NTG papers for Nitro-Bid application

Medications

See ALS Medication List)

ALS Medication List

ALS Medications – Minimum Requirements

<i>Unit Stock</i>	<i>Medication</i>	<i>Supplied</i>
3	Adenocard (Adenosine)	6mg/2mL vial
5	Albuterol (Proventil)	2.5mg/3mL unit dose
1	Aspirin (ASA)	1 bottle – 81mg chewable tablets
3	Atropine	1mg/10mL pre-filled syringe
5	Atrovent (Ipratropium)	0.5mg/2.5mL unit dose
2	Benadryl (Diphenhydramine)	50mg/1mL pre-filled syringe
2	Dextrose 50% (D50)	25g/50mL pre-filled syringe
1	Dopamine	400mg/250mL in D5W
2	Epinephrine 1:1000	1mg/1mL ampule
6	Epinephrine 1:10,000	1mg/10mL pre-filled syringe
1	Glucagon	1mg & diluent unit dose
3	Oral Glucose	15g Tube
4	Lidocaine	100mg/5mL pre-filled syringe
2	Narcan (Naloxone)	2mg/2mL ampule
1	Nitroglycerin (NTG) Spray	1 bottle – 0.4mg metered dose
5	Nitropaste (Nitro-Bid)	1 inch pre-measured foil packet
2	Ondansetron (Zofran)	4mg/2mL vial
2	Sodium Bicarbonate	50 mEq/50mL pre-filled syringe
<i>Controlled Substance Container</i>		
2	Fentanyl	100mcg/2mL vial
2	Versed (Midazolam)	5mg/5mL vial
1	Dilaudid	2mg/1ml
2	Ativan	2mg/1ml

Controlled Substance Policy

The Peoria Area EMS System recognizes the importance of medications carried on the ambulances in relationship to patient care. It is also important to understand the risks involving the potential abuse and addiction of controlled substances and to have tracking mechanisms in place.

1. All controlled substances will be kept inside each ambulance/apparatus within the drug box (preferably) or designated cabinet.
2. At the beginning of a shift, the on-coming paramedic (or intermediate at the ILS level) will verify that the controlled substance tag is secure and the tag number is to be verified with the log.
3. After assuring the tag is intact and the number corresponds with the log, the paramedic must sign the controlled substance shift log.
4. If the tag is **not** intact or the number is not verifiable, a complete inventory should be taken immediately, a supervisor shall be notified and an incident report will be completed and forwarded to the PAEMS Quality Assurance Coordinator.
5. Controlled substances shall be available for inspection by IDPH, PAEMS Quality Assurance Coordinator, or any other authorized individual.
6. Each usage of a controlled substance must be documented on the proper "Controlled Substance Usage Form". All of the following information is to be completed:
 - Date of administration
 - Time of administration
 - Old tag number
 - New tag number
 - Patient name
 - Drug & dose given
 - Drug amount wasted
 - Total amount of drug
 - Paramedic signature (or intermediate signature at the ILS level)
 - Witness signature (RN or MD at the receiving hospital)
7. The controlled substances shall be inspected once a month. This inspection will be documented with the old and new tag number. Any discrepancies (e.g. missing medication, broken seals, etc.) should be reported to a supervisor immediately. If no problems are found, the log will be signed and witnessed.

Controlled Substance Policy

8. By signing the log (at ALS agencies), the paramedic is ensuring that the following controlled substances are secure:
 - 2 – Fentanyl 100mcg/2mL vial
 - 2 – Versed 5mg/5mL vial
 - 1- Dilaudid 2mg/1mL
 - 2- Ativan 2mg/1 mL

9. By signing the log (at the ILS level), the intermediate is ensuring that the following controlled substance is secure:
 - 2 – Versed 5mg/5mL vial
 - 2- Fentanyl 100mcg/2mg vial

10. Any controlled substance that has not been administered must be properly disposed of. The amount wasted must be noted on the log and witnessed by a nurse or physician at the receiving hospital.

11. Controlled substances (e.g. Fentanyl, Dilaudid, Ativan or Versed) should be restocked at the receiving hospital if possible. The EMS agency will be billed for restocked controlled substances.

12. At the end of each shift, the paramedic (or intermediate at the ILS level) will verify that the controlled substance tag is secure and the tag number matches the log. Any new tag number must be documented on the log.

13. The controlled substance shift log form will be changed at the end of each month. Thus, a new log will be started on the 1st day of each month.

PEORIA AREA EMS SYSTEM
PREHOSPITAL CARE MANUAL

Intranasal Fentanyl Dosing Chart		
Patient Weight	Dosage (2mcg/kg)	Dead Space Volume
3-5kg (6-11 Lbs)	10 mcg (0.2 ml)	(+ 0.1 ml)
6-10kg (13-22 Lbs)	20 mcg (0.4 ml)	(+ 0.1 ml)
11-15kg (24-33 Lbs)	30 mcg (0.6 ml)	(+ 0.1 ml)
16-20kg (35-44 Lbs)	40 mcg (0.8 ml)	(+ 0.1 ml)
21-25kg (46-55 Lbs)	50 mcg (1.0 ml)	(+ 0.1 ml)
26-30kg (57-66 Lbs)	60 mcg (1.2 ml)	(+ 0.1 ml)
31-35kg (68-77 Lbs)	70 mcg (1.4 ml)	(+ 0.1 ml)
36-40kg (79-88 Lbs)	80 mcg (1.6 ml)	(+ 0.1 ml)
41-45kg (90-99 Lbs)	90 mcg (1.8 ml)	(+ 0.1 ml)
46-50kg (101-110 Lbs)	100 mcg (2.0 ml)	No Extra
51-55kg (112-121 Lbs)	110 mcg (2.2 ml)	**(+ 0.1 ml)**
56-60kg (123-132 Lbs)	120 mcg (2.4 ml)	**(+ 0.1 ml)**
61-70kg (134-154 Lbs)	140 mcg (2.8 ml)	**(+ 0.1 ml)**
71-80kg (156-176 Lbs)	160 mcg (3.2 ml)	**(+ 0.1 ml)**
81-90kg (178-198 Lbs)	180 mcg (3.6 ml)	**(+ 0.1 ml)**
91-100kg (200-220 Lbs)	200 mcg (4.0 ml)	No Extra

**Divide dose in 1/2 and administer
10 minutes apart to reduce runoff**

PEORIA AREA EMS SYSTEM
PREHOSPITAL CARE MANUAL

Intranasal Versed (Midazolam) Dosing Chart					
Patient Age (years)	Weight	5mg/5mL Concentration		10mg/2mL Concentration	
		Dose (mg)	Dose (mL)	Dose (mg)	Dose (mL)
Neonate	3kg (6)Lbs	0.6 mg	0.7 ml	0.6 mg	0.3 mL
<1 yr	6kg (13) Lbs	1.2 mg	1.3 ml	1.2 mg	0.4 mL
1	10kg (22) Lbs	2.0 mg	2.1 ml	2.0 mg	0.5 mL
2	14kg (30) Lbs	2.8 mg	2.9 ml	2.8 mg	0.7 mL
3	16kg (35) Lbs	3.2 mg	3.3 ml	3.2 mg	0.8 mL
4	18kg (40) Lbs	3.6 mg	3.8 ml	3.6 mg	0.9 mL
5	20kg (44) Lbs	4.0 mg	4.1 ml	4.0 mg	1.0 mL
6	22kg (48) Lbs	4.4 mg	4.5 ml	4.4 mg	1.0 mL
7	24kg (53) Lbs	4.8 mg	4.9 ml	4.8 mg	1.1 mL
8	26kg (57) Lbs	5.2 mg	5.3 ml	5.2 mg	1.2 mL
9	28kg (62) Lbs	5.6 mg	5.7 ml	5.6 mg	1.3 mL
10	30kg (66) Lbs	6.0 mg	6.1 ml	6.0 mg	1.4 mL
11	32kg (70) Lbs	6.4 mg	6.5 ml	6.4 mg	1.4 mL
12	34kg (75) Lbs	6.8 mg	6.9 ml	6.8 mg	1.5 mL
Small Teenager	40kg (88) Lbs	8.0 mg	8.1 ml	8.0 mg	1.8 mL
Full Grown Teen or Adult	>50kg (>110) Lbs	10.0 mg	10.1 ml	10.0 mg	2.0 mL

For Children: Total weight (kg) X 0.2 mg = total mg dose of Midazolam, maximum dose of 10 mg

*Volume is based on the calculated dose PLUS 0.10 mL dead space in the device. The total volume is then rounded off to the next highest 0.1 mL. In some children a higher dose may be needed (0.3 mg/kg).

