

Memo

To: All agencies
From: PAEMS Office
CC:
Date: September 25, 2012
Re: Triage Process

OSF Saint Francis is dedicated to improving on processes to guarantee that we are doing the best practice for our patients. We have recently started to look into the triage process with incoming ambulances.

The only way that we can truly evaluate to see if our pilot processes are working is to get the feedback from the providers that are involved in them. As we trial different ideas we are looking for feedback on the trials.

What we are looking for is parts of the process that work and the parts that do not work. Over the next several months if you would send me feedback I would appreciate it. If you would email me any questions, complaints, good ideas, things that prevented you from getting in and out in a timely matter, or any other suggestions, I will forward them to that triage committee. We cannot fix anything that we do not know about.

Thank you for any feedback that you can send me.

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